



Envision *Holistic Case Management* for Not for Profits

Our experts are here to help you solve key challenges such as:

- Complications caused by a network of care and funders that rely on multiple processes and systems — many of which are manual and paper-based.
- Managing funding from various sources.
- Managing data from various intakes.
- Routing and managing requests for internal and external services.

Support the entire client life cycle efficiently and effectively

Non Profit organizations and the funding organizations they work with use different processes and systems for managing cases, participants, outcomes, and other requirements. Outdated IT and case management systems can exacerbate the complications caused by a network of care and funders that rely on multiple processes and systems—many of which are manual and paper-based. This results in duplication of effort and errors. Worse, it can negatively impact the level of care and outcomes.

In this new reality, how do you envision the future state of your organization? Build your transformation strategy with Microsoft Catalyst, a proven and powerful approach to innovation.

Let's ideate together

As part of Catalyst, meet with our experts and run an envisioning workshop, where we can ideate together using design led thinking concepts and jointly define how to enable the digital transformation of your organization.

This one-day briefing starts with a review of your business objectives, followed by mutual discovery and visualization of solutions, ending with a clear, actionable picture of how we can help you reach your business goals.

How HSO can help

HSO specializes in making it easier to do business, simplifying processes and reducing risks. With agility, expertise, and original industry solutions, we embrace projects other technology firms avoid—regardless of their complexity. As a true strategic partner, we help organizations innovate their way to greatness.



the results company

Social Services
Case Management

What is Microsoft Catalyst?

Build, plan, and execute business transformation strategies with a proven, innovative approach from Microsoft Catalyst—an envisioning and planning program that employs Microsoft Dynamics 365, the Microsoft Power Platform, and the Microsoft Cloud. Your business transformation starts with an I.D.E.A.

Start by finding the transformation strategy that's right for you. Define and prioritize your strategy using development activities, then foster ideation and drive decision making with an envisioning workshop.



Inspire

Imagine a future state solution for your business

➤ Envisioning Workshop



Design

Discover what's possible by aligning technology investments to business goals

➤ Business Value & Solution Assessment



Empower

Empower others in your organization to see the value

➤ Solution Demonstration



Achieve

Achieve business outcomes and improved customer experiences

➤ Transformation Plan

For more information visit: <https://dynamics.microsoft.com/en-us/microsoft-catalyst/>

Case Management for Not for Profits

HSO's Cloud-based Social Services Case Management solution is an integrated client and case management framework designed to support the complete client lifecycle through request, receipt, and follow-up of services including client intake, assessments, and personalized action plans improve client service and experience. Baseline and milestone data provide outcomes to funders and trends to improve program and service performance and a flexible framework that supports a wide variety of programs, supporting rapid onboarding of new services while providing program-specific workflows and data collection requirements.

Get Started

Request an envisioning workshop today!

Contact us at 212.502.3900 or hso.com



Gold Cloud Platform
Gold Cloud Business Applications
Gold Cloud Customer Relationship Management
Gold Enterprise Resource Planning
Gold Application Development

