

Customer Engagement Environmental Assessment Dynamics 365

When considering the high cost of implementing Microsoft Dynamics 365, it becomes very important for every organization to care about the stability and performance of the application. There is a need to perform a routine assessment on the system.

An Environmental Assessment can be referred to as a “point-in-time” snapshot of your deployment and is intended to discover performance and application configuration risks, saving valuable time and money in the future.

Why Should We Conduct an Environmental Assessment?

- Efficient system monitoring
- System security and stability
- Avoidance and early detection of critical issues
- Optimize operations

REAL TIME INSIGHTS

“Our adoption of Dynamics has unlocked operational and business insights that were previously trapped in disparate systems and spreadsheets. Now, I have real time dashboards and reporting that surfaces the critical information. This insight is exceptionally important with our current 100% remote business as information changes by the hour at time. Before Dynamics it may have been a week or longer until I could get that insight.”

Joshua Shoemaker, VP of Technical Services



What This Assessment Covers

- Review active Security roles
- Review storage
- Assistance with system customizations and best practices
- Assist with workflows and business processes
- Review licensing
- Assistance deploying ISV applications
- Migrating data to Dynamics 365
- Assistance integrating Dynamics 365 with Microsoft Teams, Outlook, SharePoint, and OneNote
- Assistance using Advanced Find to create personal views and Dashboards