

We deliver digital services that help our customers with strategic execution through proactive advisory and the implementation of innovative digital solutions:



#### **Digital Advisory**

Business development & Process optimization

Enterprise architecture consulting
Cloud & Data strategy Organization
& Change management
Technology & Platforms



#### **Solution Delivery**

Program & Project management Solution design & development Agile delivery teams Testing, QA & Deployment



#### **Digital Excellence**

Organizational onboarding
Platform training & Enablement
Analytics & Insights
Personalization & Automation
Experience optimization



#### **Managed Services**

Proactive monitoring
Application Management
Cloud Operations Service
& Support (24/7)
DevOps

# **Episerver Managed Services**

Immeo removes the complexity of architecting, hosting and maintaining clients Episerver solutions with a professional services team consisting of experienced and certified Episerver architects, developers as well as certified Microsoft Azure architects and cloud operations engineers.

The service is offered to clients in order to ensure a profitable, secure and optimal settlement of their business critical Episerver solutions and their Azure platform and services.

Immeo offers a range of deployment and Azure infrastructure platform options for Episerver solutions, customized to suit every specific need.

The deployment options and their associated service levels will be customized in order to deliver optimal platform and application performance.

# Management includes:

## **Cloud Operations Services**

- 24/7/365 Monitoring and Support
- Service, Change and Incident Management
- Cloud Platform Management
- DevOps Practice
- Application Performance Management
- Cost Management
- Service Delivery Management

#### **Application Management Services**

- Episerver Development,
   Support and Maintenance
- Release and Deployment Management

# Strategy

#### Assessment

#### Adoption

Management













Skills and capabilities

capability barriers.

Azure skills and Episerver

Overcome the lack of Microsoft



# **BUSINESS BENEFITS AND OUTCOME**

#### **Overall responsibilty**

Delegate responsibility of your Episerver solution – both Microsoft Azure and the Episerver application.

## Performance

Ensure higher application health and service availability.

#### **Total Cost-of-Ownership**

Decrease overall TCO by reducing the cost of development and operations significantly.

## Scaling and cost optimization

Scale application on demand using auto-scaling features of Azure and optimize cloud spend.

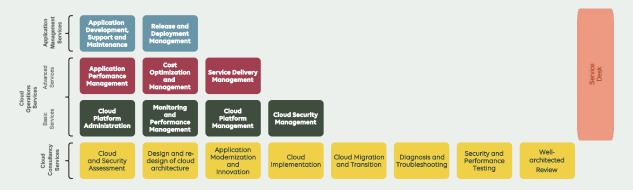
#### **Agility**

Perform daily releases to deliver business value faster with Immeos application driven service approach.



## **IMMEO MANAGED SERVICES**

Service offerings overview



# **Managed Services**

- Immeo provides **Cloud Operations Services** with different service level options, depending on the client's own cloud capabilities and strategic choices. In other words, Immeo together with the client determines the appropriate cloud operating model for the current client situation.
- The cloud operations services consists of 24/7/365 monitoring, a service desk with service, change and incident
  management handling capabilities and the cloud platform operations, including maintenance and optimization of
  the Azure platform and services. Additionally, offered services include application performance management, cost
  optimization and management and service delivery management services.
- Application Management Services
  Immeo provides Application Management Services consisting of further development, support, maintenance and optimization services of the Episerver application as well as release and deployment management services.

**COMPANIES, WE HAVE HELPED** 

Nykredit







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