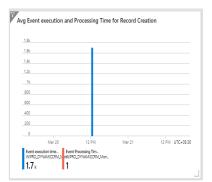
Wipro's Remote Monitoring Tool for Dynamics 365



/// ____

- Initiate actions post alert rule is fired
- Create ticket in ticketing system



Server Respon

Count (avg)



	Azure: Activated Severity: 1 Alert when any failed	request		
	C Setting that much entant's churcher the			
last 24 hours)	Montoliti Aura - space repreptydinic coult con- 6-en topoc to term Term Rado - Chuid Bitteptic Puttere - CDI - - The mult fact term per Non-se external space -			0 5 5 ÷ -
	- the set of the set o			
		Microsoft Amere		
î		A Your Azure	Monitor alert was triggered	
			Alert when any failed request was triggered for	
			Monitoring at April 17, 2020 6:47 UTC	
		Rule ID	/subscriptions/155ad5etire30c-4cet-80ed-505a3ad5id ahteroarceGroup(AMS_Dysamics_Resource_Group)pr suiders/inicrosoft.inights/metricAlerty/AlertN3Dahe infLibrury13Dfalle/tUDequest Vires Rule -	
Å		Resource (D	/subscrption/353a45eb-e30c-4ceB-Baed 5036a3a43d at/recourceGroupsLMAS, Dysamics, Resource, Groupstyr oxiders/microardi.insights/components/WIPRD, DYNA MICCRM, Monitoring View Fiscance + >	
0 9			The Residence of	
pod V		Alert Activated Be	Naute	
		Metric name	Custompation Dunges Tracking	
8		Metric namespace	components/WIPRO_DVNAMICCRM_Monitoring	
		Dimensions	Microsoft Ansourceid + 7subscriptions/155a45eb-e30- ded Baed 503e1a1813a4/nessurceironage/MAS_Dyna mics_Resource_Group/provides/microsoft.insghts/com ponents/WBIR0_D114AAACCEM_Monitoring	
10000000000000000000000000000000000000		Time Apgregation	Average	
		Period	Over the last 5 mins.	
		Value	1	
		Operator	GreaterThan	
		Threshold	0	
		Criterion Type	StaticThesholdCriterion	
		See in the Asure po	rial a	

Benefits



Real time application health insight

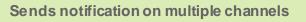


Immediate actions invoked once alert is raised



Proactive support rather than reactive







Improved security of data and application



Mobile capability compliant with org security policy







Extendible to track additional parameters



Supports Multiple Instances



Maintains 90 days history

Snapshots of charts & graphs

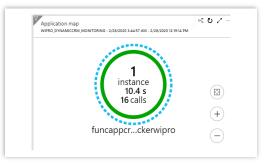
Shows Avg. Execution and Processing Time for each record

1.8k				
1.6k				
1.4k				
1.2k				
1k				
800				
600				
400				
200				
0				
	Mar 20	12 PM	Mar 21	12 PM UTC+05:30

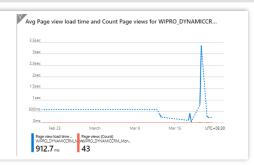
Concurrent Users/Current Logged in User per BU

100				
90				
80				
70				
60				
50				
40				
30				
20				
10				
0				
	Mar 20	12 PM	Mar 20 7:30 PMar 21	12 PM UTC+05:
Active U	sers in BU (Count) YNAMICCRM_Monito			

Server Reponses Time



Count Page Views and Load Time



Drilling down into chart for troubleshooting

Microsoft Azure	,P Search resources,	services, and docs (G+/)		SA20072882@wipro.co wipro (wipro365.0NM/CROS)
Dashboard > WIPRO_DYNAMICCRM_M	onitoring Performance			
WIPRO_DYNAMICCRM_ Application Insights	Monitoring Performance			
,0 Search (Ctrl+/)	🕻 👌 Refresh 🔅 Configure Profiler 📪 View in Logs 🗸 🚦	Analyze with Workbooks 🗸 😳 Feedback 🗸		
Overview	Local Time : Last 24 hours Roles = All		Server Browser	» Select a sample operation
Activity log	Operations Dependencies Roles			Filtered on client_Type !=
Access control (IAM)	Operation times: zoom into a range	Avg 50TM 95TM 99TM	Overall	4/17/2020, 4:30:00 PM
Diagnose and solve proble	20 sec.		Distribution of durations: zoom into a ranScale	FuncCrmPluginStepsRegistrationTrac ker Duration:8.4 s Response code:0
Application map	••••••		10 10	Sort by ● All Relevance ✓
 	Offine Request count v s		s o	4/17/2020, 4:30:00 PM FuncCrmPluginStepsRegistrationTrac ker Duration:8.4 s Response code:0
Availability		09:00 AM 12:00 PM 03:00 PM 06:00 PM	Duration 1.0ms 2/ms 250ms 1.1sec 3.7sec 12sec 72yee 10ms 21ms 21ms 250ms 1.1sec 3.7sec 12sec	4/17/2020.8:30:00 AM FuncCrmPluginStepsRegistrationTrac ker Duration:10.4 s Response code:0
Performance	Select operation	Ø Search to filter items	Insights (1)	4/17/2020, 1:30:00 PM FuncCrmDeploymentTracker
Troubleshooting guides (pr	OPERATION NAME	DURATION (AVG) 14 COUNT 14 (5) PIN		Duration: 10.2 s Response code: 0
Monitoring	Overall	10.8 sec 50	R8% COMMON PROPERTIES: resultCode, performanceBucket, cloud_RoleName	4/17/2020, 5:30:00 AM FuncCrmDeploymentTracker Duration:9.1 s Response code:0
Alerts	CRMSolutionHistoryInsights	17.1 sec 1		4/17/2020. 10:30:00 AM
Metrics	LogPerformance	14.2 sec 1		FuncCrmDeploymentTracker Duration: 7.2 s Response code: 0
Vorkbooks	FuncCrmPluginStepsRegistrationTracker FuncCrmDeploymentTracker	11.1 sec 24 10.0 sec 24	Drill into	4/17/2020, 3:30:00 PM FuncCrmPluginStepsRegistrationTrac ker
Jsage			(50) Samples	Duration: 12.3 s Response code: 0
•	·			4/17/2020, 7:30:00 PM

Server Request and response Performance - with drill down

The Monitoring Mobile App

This PowerApp is accessed by admin/support team on their mobile device. It provides them access to real time application health dashboards. This app will be covered under organization security policy for mobile access It will provide alerts and mobile push notifications when an alert is generated

