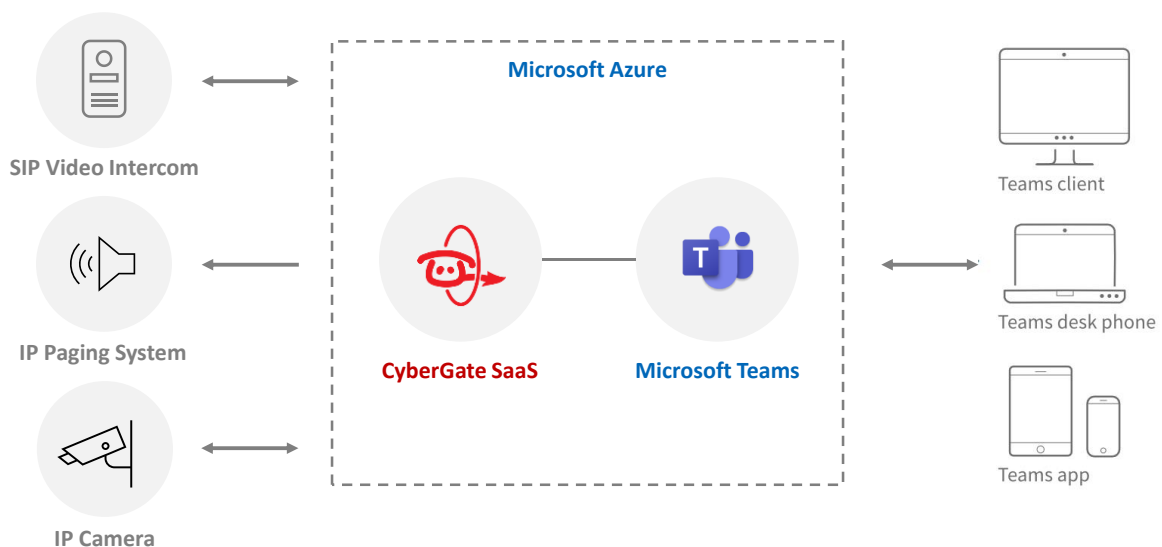


CyberGate Product description

About CyberGate

CyberGate, the transactable Software-as-a-Service (SaaS) hosted in Azure and published on Microsoft AppSource and Azure Marketplace enables an Enterprise who adopted Teams to connect SIP devices with two-way audio and live video to their Microsoft Teams Tenant without the need for extra hardware or software. CyberGate is live and operational since Q4-2020 and currently serves 300 Enterprise customers in 15 countries around the globe.

- **SIP Video Door Intercom** – setup intercom calls **with two-way audio and live video** directly to the Teams user's desktop client, Teams compatible desk phone and Teams Smartphone app and remotely open the door for visitors.
- Network-compatible **IP Speakers, IP Amplifiers and IP Paging Adapters** to address and inform people in buildings and open spaces by means of PA announcements or pre-recorded audio messages. Integrated with CyberTwice, this is now possible via Microsoft Teams.
- **IP Camera** with integrated SIP calling capability (audio + H264 video) connect to Teams users or join a Teams meeting and share live video footage next to a two-way audio connection.



CyberGate works for Teams users with a M365 Business, M365 Enterprise or O365 license. With CyberGate there is no need:

- for a Session Border Controller (SBC) or extra SBC licenses
- for a SIP Gateway, Direct Routing, Phone System or Operator Connect
- for additional PSTN phone numbers for your Devices connected to CyberGate
- to upgrade existing Teams users licenses

All you need is a subscription to CyberGate.

CyberGate subscription fees are **device** based, not dependent on the number of Teams users.

- Video Door Intercom: 1 (one) subscription per intercom device
- IP Speaker: 1 (one) subscription per IP Paging System connected to CyberGate
- IP Camera: 1 (one) subscription per IP camera device

CyberGate Product description

COMPATIBILITY LIST

For each Brand / IP Device included on our [Compatibility List](#) an interop test was conducted in our test lab to ensure the Product works with CyberGate, and the corresponding [Device Configuration Manual](#) explains how to configure the Device to communicate with CyberGate.

- SIP Video Door Intercom
- IP Speaker
- IP Paging System (that supports a collection of legacy analog- and IP Speakers)
- IP Amplifier
- IP Camera (SIP-enabled)

The detailed [Compatibility List](#) is maintained on our website.



Compatibility List – Legend

2-way audio	A two-way audio connection between the connected Device and receiving Teams user is established (or vice versa).
video	Live video from the connected Device to the receiving Teams user.
2-way video	Live video from the connected Device to the receiving Teams user, and vice versa. So the visitor can actually see the receiving Teams user on the display of the video door intercom.
SIP-Trunk	Specific for VirtuoSIS server from Commend. Either register the compatible Commend intercoms directly to CyberGate (direct mode), or register Intercom stations to a VirtuoSIS server, and use a SIP Trunk from VirtuoSIS to CyberGate.

CyberGate Product description

CALL RECORDING

Enable the optional **Call Recording** feature in CyberGate for connected SIP Video Intercoms, IP Paging Systems and IP Cameras. Call Recordings include audio, video and audible speech transcribed into readable, searchable text. Recording only starts after the call was answered by a receiving Teams user, or receiving IP Paging System, and media is securely stored in Microsoft Azure (West-Europe) for a period of 10 days. A web-based Search & Replay interface is available for authorized employees to replay and download call recordings.

The Recording feature is disabled by default, and can only be enabled by the authorized Teams admin within your organization.



Call Recording is subject to legislation and regulations depending on the country / state you're in. Please check the applicable national and state regulations relative to Call Recording before activating this feature. Call Recording is disabled by default on your Teams Tenant ID. If enabled, calls from all your devices are recorded. You can disable recording per connected device.

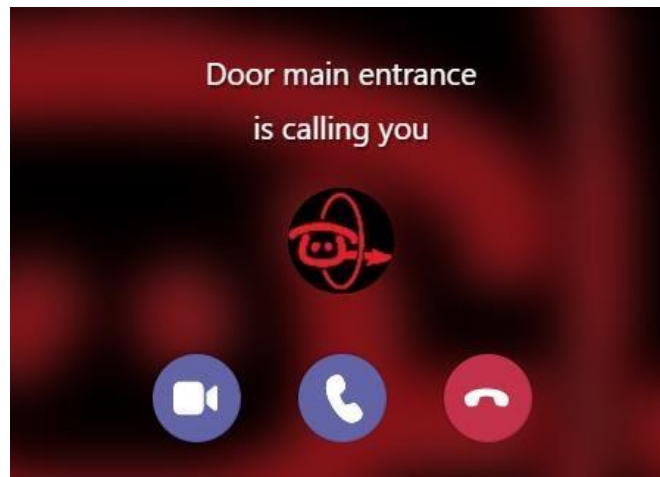
CyberGate Product description

MULTI-RING GROUP

The Multi Ring Group (MRG) feature in CyberGate enables a Teams administrator to configure a group of Teams users who will be notified simultaneously if someone rings the video door intercom. The 1st responder will be connected with 2-way audio and live video from the door station.

CONFIGURABLE DISPLAY NAME

Display Name identifies the calling party and is presented to the Teams user who receives the incoming call. For intercoms calls via CyberGate the Display Name is configurable (rather than the static default display name: 'intercom').



CYBERGATE BENEFITS

- Transactable SaaS offer published in [Microsoft AppSource](#) and [Azure Marketplace](#)
- Two-way audio and live video from your SIP Video Door intercom or IP Camera to Teams
- Address and inform people in buildings and open spaces by means of PA announcements from your Teams client.
- Remotely open a door or gate using the Teams Dialpad
- Call Recording feature (audio, video, audible speech transcribed into text)
- Call individual Teams *user* or Teams *users* in a Multi Ring Group (MRG)
- Edit Display Name per intercom device that identifies where your visitor is located
- No need for an SBC or download of any (3rd) party Apps

REMARKS

- ➔ CyberGate does not work with Teams Call Queues.
- ➔ Multi Ring Group (MRG) is configured via the CyberGate Management Portal.

CyberGate Product description

GET IT NOW

1. Check the [Compatibility List](#) to ensure your Device works with CyberGate
2. Go to [Azure Marketplace](#) or [Microsoft AppSource](#)
 - Select one-month Free Trial, a Monthly- or Annual Billing Plan
3. When redirected to the [CyberGate Management Portal](#), login with your **Microsoft account**.
 - Refer to the [CyberGate Service Installation Manual](#) for detailed instructions.
4. Activate your subscription via the CyberGate Management Portal.
5. Add Devices.
6. Refer to the [Device Configuration Manual](#) and connect your Device with CyberGate



MICROSOFT CLOUD SOLUTION PROVIDERS

CyberGate is available to Partners in the Microsoft Cloud Solution Program. CSPs working with CyberGate include: ALSO, Arrow ECS France, Infosys, Ingram Micro, KPN, PAX8, rhipe Australia Pty Ltd, SHI International Corp, Softcat Plc, SoftwareONE, Tech Data, Telstra Corporation Limited, Vodaphone GmbH.

CYBERGATE FOR GLOBAL ENTERPRISES

If you are a Global Enterprise and looking to adopt CyberGate across multiple countries / regions, please contact us via sales@cybertwice.com or www.cybertwice.com/en/contact.html.

USEFUL LINKS

Company website	https://www.cybertwice.com
Compatibility List	https://www.cybertwice.com/en/compatiblelist.html
Microsoft AppSource	https://appssource.microsoft.com/en-us/marketplace/apps?ocid=pdpdf&search=cybertwice&page=1
Azure Marketplace	https://azuremarketplace.microsoft.com/en-us/marketplace/apps?ocid=pdpdf&search=cybertwice&page=1
Documentation	https://support.cybertwice.com/knowledgebase.php?category=2
Support Portal	https://support.cybertwice.com/
Contact us	sales@cybertwice.com

CyberTwice B.V. is a software development company focused on building Software-as-a-Service (SaaS) applications for Enterprise Access Control and Surveillance, integrated with Microsoft Teams. Services include CyberGate that enable a SIP video door station to communicate to Teams with live 2-way audio & video, and ATTEST, the Azure based (Teams) Recording solution for Compliance & Collaboration in the Financial Services, Public Safety and Energy/Utility sector.

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