

Marketplace

A COMPLETE BILLING SOLUTION



Introduction

Hosting Controller Marketplace is a standalone web base billing solution.

Customers can go to an online storefront to purchase products/services that you are offering and can also manage their own subscriptions, make payments online and view their invoices.



System Requirements



- Hosting Controller Marketplace is a Windows based web application
- MSSQL Servers
- .NET Frameworks 4.5 to run its web based graphical frontend
- Website FTP Access



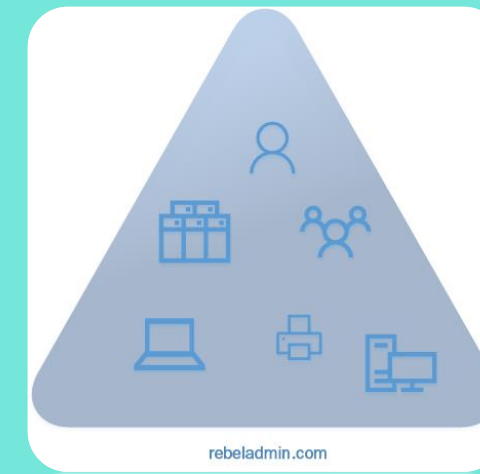
Windows
Server



Authentication Mechanism

There are three types of authentications available in Marketplace

- MP secure internal SQL DB Authentication
- Active Directory LDAP-s
- User Authentication from an external system to provide single sign-on



Features

- Product / Subscription Management
- Order Management
- Billing Cycle and Invoicing Management
- Subscriptions Base Quota Management
- Tightly integrated with Hosting Controller Panel for provisioning services
- Prepaid Wallet Management
- Domain Names Management
- Integrated Payment Processors
- Help Desk System
- Responsive & device friendly GUI
- Flexible Reporting and Dashboard preview

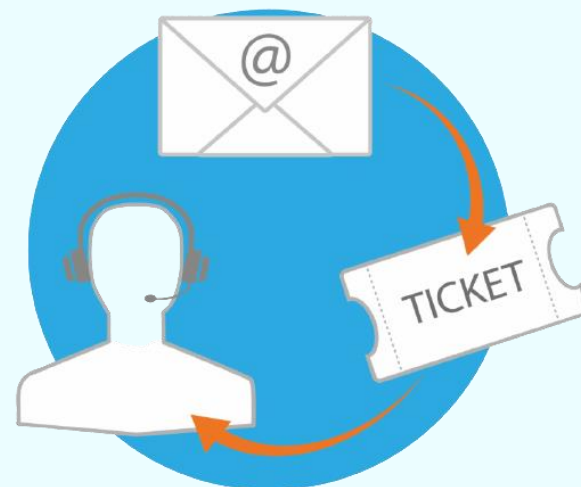


Built-in Help Desk System

Ticketing System: For any customers having issues that are not resolved using the knowledge base repository, these can be escalated directly to the marketplace store owners.

Knowledge Base Articles inventory: The built-in knowledge base feature gives flexibility to store owners to create a categorized inventory of commonly asked questions and their answers.

Announcement Section: Any information, news about the products, promotions, coupons, etc. can be posted using this feature as this comes free with the HC Marketplace.



Why to choose HC Marketplace?

Simplifies the sales process: HC Marketplace enables users to incorporate automation throughout the entire billing process that includes invoice generation, user account creation, order suspension/cancellation, payment processing and sending alerts and reminders. Using it, you can easily control Subscription Management Prod Management.

Staff Management: Staff Management is key feature where one can assign tasks to different staff members using HC Marketplace admin portal.

Friendly GUI: Its friendly customizable GUI makes it more attractive for customers.

Easy Subscriptions/Product Management: Easy to manage subscriptions/products via GUI.





Thank you!