eGOVeris

E-management For Public Services

by everis

Overview

FOR Public Administrations or organizations, **WHICH REQUIRE** a reliable, secure, efficient and 100% digital remote processing, **eGOVeris IS A** comprehensive, intuitive, flexible and scalable Electronic Government Platform **THAT OFFERS** a complete solution, easy to implement with multiple backgrounds and the support of an expert team.

DIFFERENT FROM THE rest of market solutions that focus on processes, **OUR PRODUCT** focuses on quickly digitization and the use of disruptive technologies to simplify administrative procedures.

INTUITIVE
The solution emulates the paper handling behavior facilitating the natural adoption of digital change and reducing training efforts for public employees.

QUICK IMPLEMENTATION
It implements free procedures in minutes, generating an improvement in processing times of up to 70%.

REDUCTION OF COSTS IN RE-ENGINEERING
Applying the technique of the path of desire "doing reverse reengineering has never been easier modeling a process in free format and then identifying the behavior based on the procedures carried out.

TRANSPARENCY, TRACEABILITY AND SECURITY
eDocuments are digitally signed and are NOT removed or altered. All the actions are registered in the system, allowing to reconstruct and audit each action. Additionally it can be blockchain integration

100% PAPERLESS
Goodbye to paper, in eGOVeris the processing is 100% digital, from generation to closing.

eGOVeris
E-management For Public Services
by everis

Key functionalities & features

SIGNATURE
It adjusts to multiple types of signature for the different hierarchies of documents: Import of signed documents, Simple electronic signature, Electronic signature with double authentication factor, Advanced digital signature compatible with physical token or e-token.

PROCESSING
100% digital internal and citizen processing with free flows of rapid implementation or controlled flows. It allows you to manage procedures individually, in parallel or jointly.

AUTHENTICATION OF OFFICIALS, CITIZENS AND BUSINESSES
Based on standard protocols with support for OpenID Connect. OAuth 2.0. and SAML. It allows authentication of multiple identity providers (own or third party) with different levels of access.

MANAGEMENT DASHBOARD
Online management dashboard allows you to quickly visualize your own performance and other your team members. It allows you to view pending tasks, procedures, documents and access them in one click.

DYNAMIC FORMS
Design forms with basic components (text, combo, radio) and advanced ones such as repeaters and nested actions to be incorporated in the procedures.

ELECTRONIC ADDRESS AND NOTIFICATIONS
The citizen electronic address allows the Administration make reliable notifications to citizens and companies, unlike emails.

DOCUMENT MANAGEMENT
Allows you to create, edit, review, reject and sign documents. It has imported documents creation, WYSIWYG web editor or dynamic forms. Supports configurable signature levels of a user or multiple.

DOCUMENT VALIDATION
It allows to generate publishable documents, which have a QR code that allows the authenticity verification of the issued documents.

FLEXIBLE and MAINTAINABLE
The incorporation of new procedures and processes or the modification of the initials can be carried out by non-technical users in a very simple way.

OPEN SOURCE
All **eGOVeris** frameworks are open source, chosen for their reliability, complete documentation and maturity.

SCALABLE
Its modular approach facilitates scaling where the load is, allowing our customers to take full advantage of the hardware.
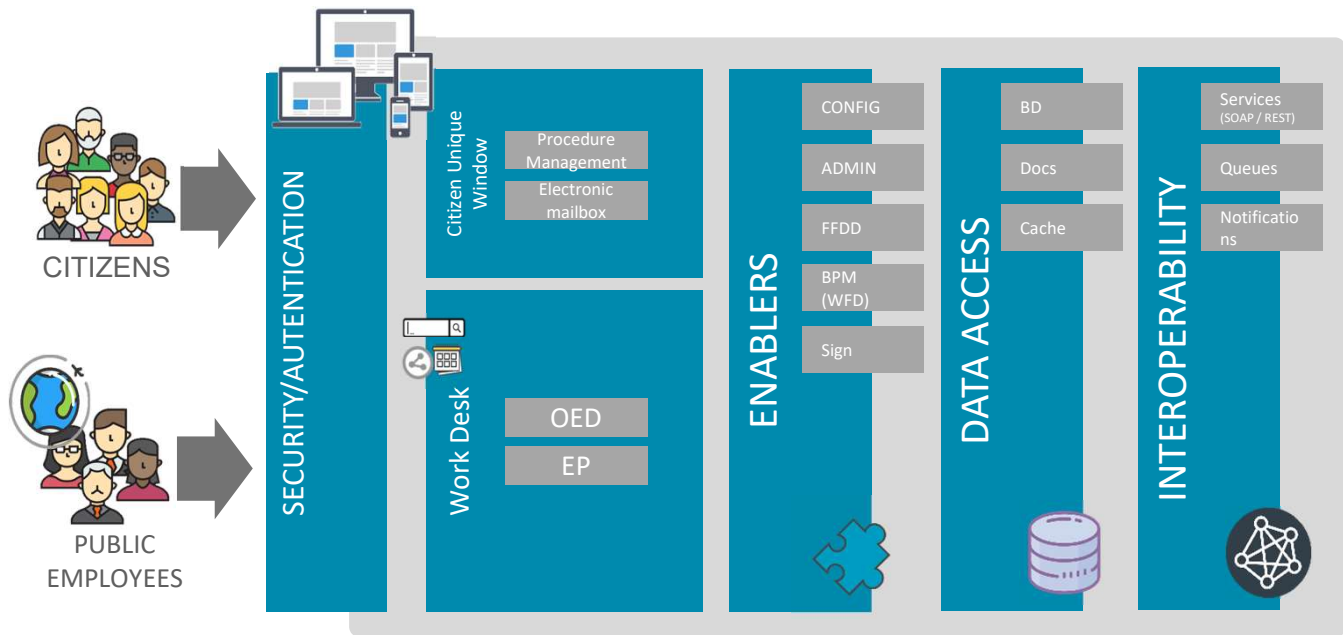
SIMPLE, MODULAR AND REUSABLE
Following the concept of decomposition where each component performs simple functions and can be extended or exchanged by pre-existing modules in the organization.

eGOVeris

TRUSTWORTHY
The experience of our projects with real challenges has served to strengthen and improve the **eGOVeris** solution.

INTEGRABLE
Service-oriented solution, represented in an architecture that favors the automation of processes and the integration between components and other systems.

eGOVeris
E-management For Public Services
by everis

Functional View

The **Citizen Unique Window (CUW)** is the portal through which citizens can interact with public employees generating procedures and requests, monitoring and receiving notifications.

The **Work Desk (WD)** is the access portal for the administration employees from you can have a comprehensive view of your tasks - produces, reviews and sign official documents from the **Official Electronic Documents** (**OED**) module or process files by linking documents, making passes from the **Electronic Processing** module (**EP**)

Benefits

- ✓ Efficiency in internal management
- ✓ Disposal of paper in the organization.
- ✓ Reduction of processing time (50% average).
- ✓ Improve citizen service.
- ✓ Follow-up of the tasks.
- ✓ Transparency and Access to electronic files.
- ✓ Minimize the operational work of users.
- ✓ Reduction of bad practices.
- ✓ Cost Optimization.
- ✓ Enviromental Impact (use of paper, CO_2 emissions).

eGOVeris
E-management For Public Services
by everis