

Lumen Managed Services Anywhere for Azure VMware Solution

Simplify the management of your hybrid IT environment

Azure VMware Solution (AVS) provides a **simple, fast** and **economical** way to migrate on-premises workloads to Microsoft Azure. It enables organisations to reduce the cost of on-premises infrastructure while continuing to leverage their VMware investments in the cloud.

Lumen Managed Services Anywhere for Azure VMware Solution (AVS) further **simplifies the management** of hybrid IT environments, providing support across all phases of the journey to the cloud. Lumen Managed Services Anywhere can also be used to manage and support all your AVS instances.

With Lumen Managed Services Anywhere for AVS, organisations can...



Leverage existing VMware investments in the cloud



Modernise the IT estate and eliminate costly hardware refreshes



Simplify governance and management through a single managed service provider



Speed application delivery with flexible automation workflows



Minimise DevOps callouts with a 24/7 operations team and solve common problems with pre-defined workflows



Receive proactive optimisation guidance from a dedicated Technical Account Manager



Faster application delivery

Managed Services Anywhere automation workflows can reach as far into your CI/CD pipeline as desired with options to hand off at application deployment, IaaS/PaaS buildout, or further upstream code commit points. When handing off to deployment automation workflows, your chosen development tools, cloud platforms and CI/CD pipeline practices can be maintained. This helps minimise callouts for DevOps teams, with a 24/7 operations team covering most events without escalation.

Full visibility

Keep Development, Operations, Finance, and other teams informed about your cloud programs and statuses with full visibility into deployments, management activities, workload metrics, usage trends, cost allocations for internal chargebacks, and integrated optimisation guidance. You can also gain visibility into server health metrics, management activities and other available default and customised monitoring checks for physical servers.

Minimise time, effort and OpEx costs

(AIMS), pre-defined workflows solve common problems, plus automation scripts are continuously expanded and refined for event remediation. Your TAM reviews trends, including infrastructure cost, lifecycle, and specific instance usage, and provides proactive recommendations for right-sizing instances. Whenever cloud spend is predictable, you can consume Lumen Managed Services Anywhere for AVS on a committed term basis to further reduce the cost of ongoing cloud operations.

Cloud optimisation and analytics

Leverage cloud optimisation analytics to identify optimisation patterns to better align cloud spending with usage, plus access cloud supply chain management for predictable savings.

Simplified governance

Manage your environments with the simplicity and flexibility that comes from a single managed service provider, service subscription, service term and Technical Account Manager (TAM), plus a comprehensive 24/7 global operations team. Benefit from the ability to change workload support levels, resource intensity and service scope, and the in-source/outsource balance at any time.

Manage your environments efficiently while keeping core competencies in-house, offloading downstream complexity and coverage as desired.

Available workload tier support levels:

- Alerting only
- OS management
- Database management
- Web application management

Why Lumen?

Leveraging AVS **simplifies cloud operations and speeds delivery**, allowing you to focus more IT resources on development to increase digital transformation velocity. As a VMware and Microsoft partner with over 20 years' experience of transformative datacentre migrations, Lumen is uniquely positioned to deliver the best route to the cloud for your business. Lumen Managed Services Anywhere for AVS provides you with the **expertise to overcome common challenges** and **ensure a successful, efficient migration** and ongoing transformation in the cloud.



To learn more about Lumen Managed Services Anywhere for AVS, please contact your sales representative to set up time to speak with an Azure VMware Solution specialist.

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