

# OpenBlue Companion

Amazing Experiences  
and Smarter Spaces





Buildings exist to bring us together. They cluster inventors, makers, dreamers, students, and healers in one place so they can focus their creativity and passion on a collective mission. In the quest to make buildings smarter, we can't forget that this mission is why you have a building in the first place, and your people are key to making your mission a reality.

### Seamless Experiences Across Thoughtful Interfaces

As people move through spaces, OpenBlue Companion offers value at the perfect time through a mobile phone app, kiosk, or room panel. No matter the space, no matter the device, the experience is seamless, personalized, and easy.

Create a journey for people that spans multiple interfaces, or leverage only one option, depending on the value you are looking for.

Companion allows you to attract, retain, engage, delight, and empower all different types of occupants with information they can use to make the most of the spaces and technology available. Wayfinding, space reservation, comfort, and more offer incremental value to people as additional systems are integrated to create smart experiences through Companion.

### Smarter Spaces, Successful Building Teams

Buildings are getting smarter: focusing on energy, prediction, artificial intelligence, and connectivity of other traditional building systems. At Johnson Controls, we believe that spaces are even smarter when they learn from people and when people understand their impacts on their environment and community.

Companion allows you to partner with occupants in your journey to achieve sustainability goals, while also offering great self help options for comfort control and ticketing that free building teams to focus where they can add value most. Companion also flexes with you as space use and space design changes, not only through communication but process implementation for strategies like hot desking and rotational schedules.

Take the first step to smarter spaces with Companion.

# Companion offers value for everyone from the boardroom to the basement

Companion focuses on occupants, but also supports the success of facilities teams, owners, and property managers. Meet Yiyi, an occupant in a building managed by Javier and Rohit, to see how Companion can power their unique missions.



Meet Yiyi:  
Marketing Analyst

## People First

For people, Companion provides easy ways to interact with spaces and technology, offering control, information, and support at exactly the right time. Empowered people are safer, more productive, and more efficient.

Whether it's **frictionless entry** to the building, **space reservation**, **live maps and navigation**, **comfort control**, or **news**, Yiyi has everything at her fingertips so she can spend her day creating marketing materials instead of looking for a conference room.

**Improve experiences and let people focus on their mission, no matter what it is.**



Meet Javier:  
Property Manager

## Best of Both Worlds

For owners or smart building leaders, Companion ties people to spaces to achieve human and building goals in harmony.

World class experiences and comfortable, smart spaces, **attract global talent, teachers, patients, visitors, and others** to your spaces in support of your mission. Companion can also bring together your existing and future technology investments through a single experience engine to ensure you build value over time.

**Connect people to spaces, bridge the virtual and physical, and achieve your mission.**



Meet Rohit:  
Facility Manager

## Smart Space Management

For those supporting spaces, Companion offers an easy way to **flex spaces as needs change**, replaces hot/cold calls and supplies requests, and exposes building data to people so you can join forces with occupants to achieve building goals related to sustainability and **lower operating expenses**.

When pairing Companion with Enterprise Manager, act on **powerful insights into how spaces are occupied and utilized** while cross referencing with energy consumption and other data.

**Make fast and informed space decisions, while partnering with occupants on common goals.**

While Yiyi enjoys an amazing experience across Companion interfaces, Rohit and his facilities team achieves their goals related to space use and occupant self support, freeing them to focus on value added building tasks.

Owners and property managers like Javier succeed in attracting and retaining people, patients, and creators with useful experiences and interfaces that support their journey.

# A Day in the Life: See how Companion increases productivity every day



**Yiyi**  
Marketing Analyst

**9:05 am**

As she enters, she opens her Companion app, which shows personalized highlights for her day including news, meeting schedule, and quick access to help if she needs it.



**Personalized dashboard**

**9:00 am**

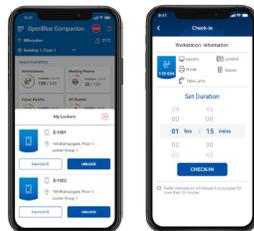
Yiyi arrives at work and waves her phone near the badge reader to access the building.



**Phone as badge for secure access**

**9:15 am**

She can navigate to the space with one tap for a seamless flow and reserve a locker nearby. Yiyi can help support space utilization goals by checking in via Companion or through occupancy sensing.



**Locker reservation**

**Space checkin**

**9:15 am**

Yiyi leaves the café realizing that she needs to reserve a desk for the day. In Companion, she taps the floor map to see which spaces are free, the items available at each desk, and any rules or policies for the space she might want to know. When she reserves the space, the live map instantly updates to reflect availability and route her to her destination with blue dot navigation.



**Live maps with space reservation and blue dot wayfinding**

**12:00 pm**

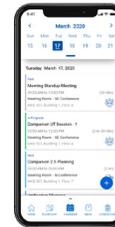
During the meeting, Yiyi is presenting but notices the space is uncomfortably hot and her audience is falling asleep. Yiyi does not have her phone at the front of the room, but she can adjust the temperature using the room iPad mounted on the wall nearby.



**Personalized dashboard**

**11:00 am**

Yiyi's first meeting is starting soon and she can see details and navigate to the room easily in Companion.



**Calendar sync**

**2:00 pm**

After the meeting, Yiyi would like to stop by the desk of a colleague, but she doesn't know where he is sitting today and her phone battery died. Yiyi walks over to a handy kiosk to use the same mapping features she used on her phone to see where to go.



**Kiosk search**



**Apps integrated into this experience: 8**



**Time saved today for Yiyi: 20 minutes.**



**Meeting attendees saved from an unproductive, hot meeting: all of them, improving productivity up to 20%.**

# No matter the space or occupant type, there's a Companion interface for you

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Create a journey for people that spans multiple interfaces, or leverage only one option, depending on the value you are looking for.

As spaces grow smarter, verbal cues and prediction will allow spaces themselves to become the direct access point to comfort and productivity value. Take the first step into the spaces of the future now with Companion and we will re-imagine spaces together.



**Mobile device**  
For a personalized phone experience.



**Kiosk/digital signage**  
Support for occupants & visitors as they move between spaces.



**iPad in the space**  
Control a space directly – patient room, meeting room, or any space in between.

## Continue your digital transformation with OpenBlue

If you are ready to take a small step or a big step toward digital transformation of your enterprise, OpenBlue Enterprise Manager is the place to start. Powered by Johnson Controls award winning OpenBlue technology, Enterprise Manager is a comprehensive suite of apps from Johnson Controls to monitor and improve energy efficiency, tenant satisfaction, asset performance, maintenance operations, space performance and ultimately comfort of all occupants.

When Companion is paired with Enterprise Manager, building decisions are made in context of people's behavior and

preferences. Imagine knowing true utilization and balancing space decisions with real insights into comfort and productivity impacts. Imagine exposing key building impacts to people at decisions points along their journey, mobilizing everyone in pursuit of collective sustainability goals.

Companion and Enterprise Manager create an integrated, data rich, and artificial intelligence infused picture of your spaces and the people they serve that leverages the unparalleled breath of systems within our reach. Transform digitally, while using Companion to keep people at the center of it all.

## Transform your Enterprise



**Augment your technology investments**

Enterprise Manager leverages a variety of edge and cloud based connectors from OpenBlue Bridge, to integrate with existing building systems and cloud data sources.



**Future-proof your building**

Build on OpenBlue Twin and APIs to enable a range of connected workflows in Enterprise Manager and external systems of choice.



**Onboarding and Professional Services**

Customer Success Managers empowered with automated tools for quick onboarding, realization of returns and ongoing assistance.



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### **About OpenBlue**

OpenBlue is a complete suite of connected solutions that serves industries from workplaces to schools, hospitals to campuses, and many more. This platform includes tailored, AI-infused service solutions such as remote diagnostics, predictive maintenance, compliance monitoring, advanced risk assessments, and more. A dynamic new space from Johnson Controls, OpenBlue is how buildings come alive.

### **About Johnson Controls**

At Johnson Controls, we transform the environments where people live, work, learn and play. From optimizing building performance to improving safety and enhancing comfort, we drive the outcomes that matter most. We deliver our promise in industries such as healthcare, education, data centers, and manufacturing. With a global team of over 100,000 experts in more than 150 countries and over 130 years of innovation experience, we are the power behind our customers' mission. Our leading portfolio of building technology and solutions includes some of the most trusted names in the industry, such as Tyco®, YORK®, Metasys®, Ruskin®, Titus®, Frick®, PENN®, Sabroe®, Simplex® and Grinnell®.

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