Support Partners
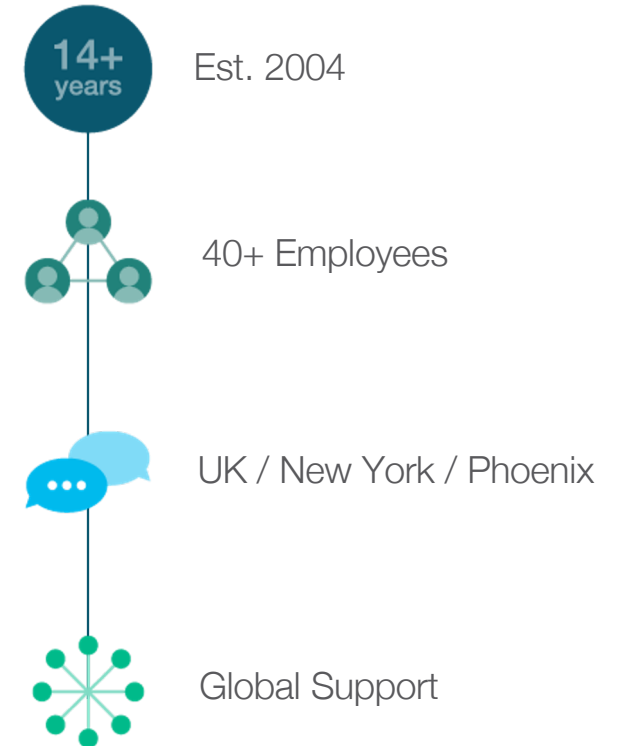## VDI Transformation for Media Production

A bit about us

Transforming Media Production

With over 16 years experience supporting and guiding the world's largest organizations in Broadcast, Advertising, Publishing, Gaming and Post-production, we know what it takes to accelerate transformation in the M&E industry.

Services

- Transformation Roadmaps
- Workflow Consultancy
- Cloud Migration Services
- Bespoke Integrations
- Cloud Managed Services
- Data Visualisation
- Production Support

14+ years — Est. 2004

40+ Employees

UK / New York / Phoenix

Global Support

Our Expertise

Project Management

We are experienced at leading complex business change projects and programmes from start to finish. In our hands your project is expertly delivered.

Governance

We can both set up and run project offices with enough control and visibility to balance getting it done with sufficient scrutiny in key areas.

Business Analysis

We help organisations achieve real operational efficiencies that last long after we are done – think lean processes, higher efficiency, streamlined ways of working.

Design & Deploy

We have been implementing disruptive media technology for over 15 years. We know how to design, deploy and support.

Change Management

We guide organisations through change to realise their full potential and deliver untapped business success

Support

We support the day-to-day running of the largest video production environments in the world.

Cloud Workflows

Support Partners specialize in enabling clients to cost-effectively leverage the public and private cloud to facilitate agile and scalable media production

Archive
Cloud native applications to manage the ingest, search and preview of assets in the cloud

Virtual Workstations
Bespoke platform to scale virtual workstations in public and private clouds

High Performance Computing
Scalable render farm to handle process intensive workloads

Collaboration
Deploy workflows and platforms to enable real time collaboration

Process Automation
Build bespoke workflows using cloud services to decentralise and automate manual tasks.

SaaS Integration
Utilize scalable cloud-native service for common media production workflows
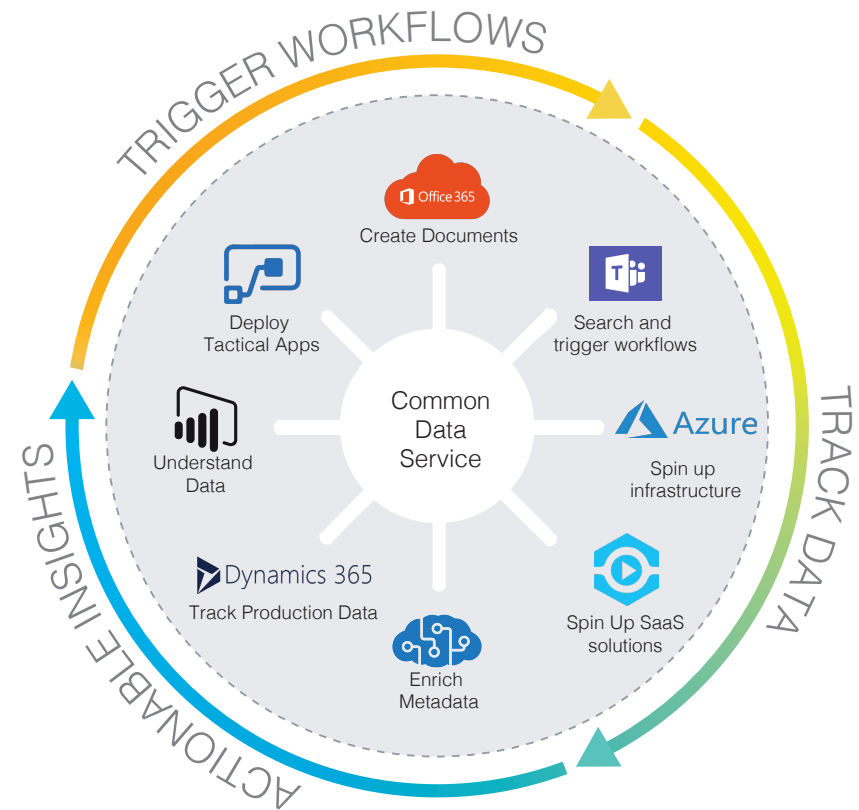
Microsoft Specialist

As a Microsoft Partner, we specialise in unlocking the value of Microsoft applications across Microsoft 365, Azure and the Power Platform, tailoring to Enterprise Media Production needs, creating a connected platform.
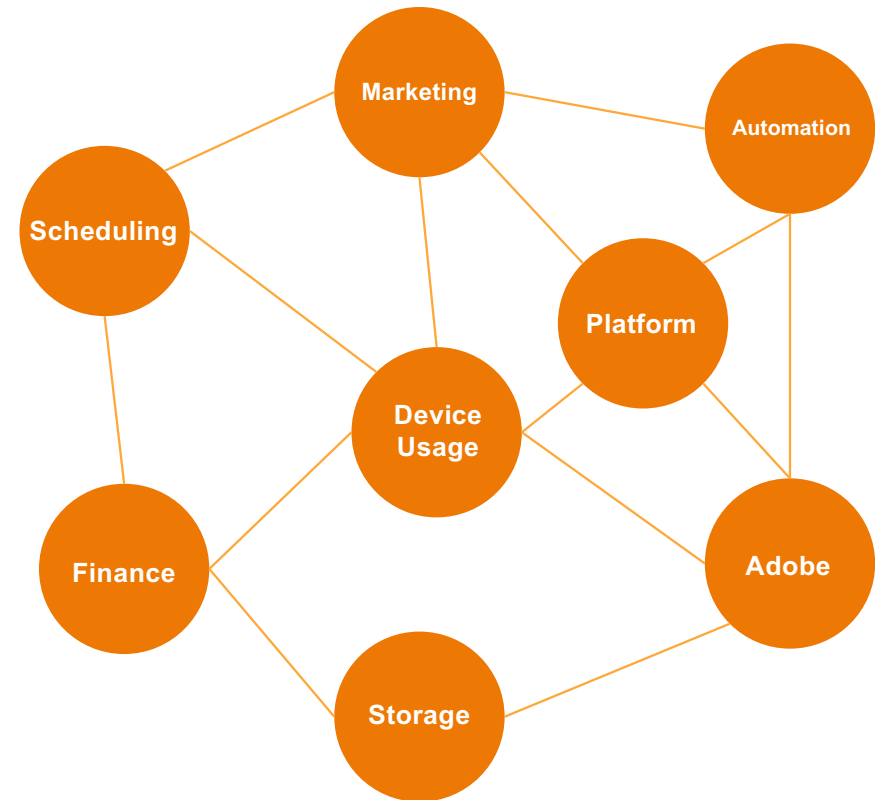
Services

- Business Analysis
- Data Migration
- Service Integration
- App Development
- Template Automation and Orchestration
- Data Analytics
- Support and Training

TRIGGER WORKFLOWS

TRACK DATA

ACTIONABLE INSIGHTS

Office 365
Create Documents

Search and trigger workflows

Deploy Tactical Apps

Common Data Service

Azure
Spin up infrastructure

Understand Data

Spin Up SaaS solutions

Dynamics 365
Track Production Data

Enrich Metadata

Integration

Support Partners goal is to create holistic, connected, data-driven media production environments, free of data silos. Support Partners integrate media production workflows into existing applications and infrastructure to create operational transparency and drive process automation.

Envisioning Workshop

Envisioning Workshop

To help media enterprises get a clear and impartial vision of how VDI can be deployed and orchestrated at scale, Support Partners half-day envisioning workshop will provide attendees with a clear understanding of VDI technology options and approaches. The end result will a defined roadmap outlining the client's journey from PoC to Pilot to Production.

Envisioning Workshop Outcomes:
- Technology Review
- Define Design Principle
- Define User Personas
- Workflow Migration Roadmap
- Define Project KPI's

Why?

- Defines a long-term and robust virtualization strategy

- Ensures VDI is deployed cost-effectively

- Reduces risk of technical debt

- Tailored infrastructure to workflow and user personas

- Informs Change Management and Digital Adoption strategies

- Identifies skills and technology gaps

- Provides Governance

VDI Catalyst Program

The Catalyst Program fast-tracks VDI deployment by providing a clear framework and governance to move from pilot to production in compressed timescales

Week 1	Week 2 Week 3	Week 4 Week 5	Week 6 Week 7	Week 8 Week 9
Pilot			Production	
Define	**Design**	**Deploy**	**Design**	**Deploy**
Envisioning Workshop	Solution Architecture	User Acceptance Testing	Gap Analysis	Training
User Personas & Workflows	Image Creation	Hyper-Support	Template Creation	Measure Success
Business Value	Security & Compliance	Training	High-Availability	BAU Support