Sunrise™ Community Care

/Core Solutions

The community deployment model of Sunrise™ Acute Care is a fully integrated EHR as a service that enables community hospitals to have an integrated solution to fit their needs. This Microsoft Azure-hosted, single-platform solution is an end-to-end offering with clinical, financial and ambulatory content to help organizations achieve operational and financial success.

How Sunrise Community Care can help

IT resources to support the EHR
Offers a complete, managed and cloud-deployed EHR with a pre-built, turnkey-supported solution. Sunrise provides ongoing system configuration and maintenance, the designing and building of interfaces, and testing and training to ensure that organizations are always current.

Reduce clinician burden with user-centered design
Focused on proven workflows and robust content that guide, warn, suggest, orient and assist users across the acute and ambulatory setting.

Increased patient satisfaction
Provides a full patient engagement platform, including telehealth, that enables organizations to improve patient satisfaction, wellness and loyalty.

Robust content
Provides streamlined workflows and robust content into a single solution while providing access to all necessary health data, enabling providers to complete tasks more efficiently.

Reduced implementations
Delivers a consistent, non-complex enterprise solution with a reduced implementation process timeline. Plus, our solution doesn't require providers to learn multiple systems.

Cost effective health IT solutions
Provides an affordable comprehensive solution for the healthcare enterprise that meets regulatory compliance.

Key Features

- **Easy to maintain, full-service offering**—Sunrise Community Care is an EHR as a service that includes managed Azure deployment, education, implementation, upgrades, licensing, maintenance and support.

- **Full application suite to meet team needs**—This service helps organizations meet their clinical and financial requirements with a single patient record across the enterprise that enables teams to provide safer, more informed patient care.

  - Sunrise™ Workflow Management Tool—Provides a quick, streamlined checklist view for workflow completion, so important tasks are completed on time.

  - Sunrise™ Patient Timeline—Provides a visual view of patients' visit histories in all care settings, so important visits outside the hospital aren't missed in the record.

Challenges we address

- **Increasing complexity and limited resources**—It's important for IT teams to eliminate the need to support multiple platforms, multiple interfaces and work with multiple vendors, which can increase complexity and cost due to having limited resources.

- **Increased operating costs**—With transparent pricing and few upfront costs, we can help better manage organizational costs and put more focus on providing quality care to patients.

- **Finding the right solution for community hospitals**—It's critical for community hospitals to have a fully-supported solution that can work with a single platform across clinical, financial and ambulatory care settings.

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All *possible*

- – **Sunrise Tracking Board**—Delivers a powerful and intuitive interface with order status at a glance and zero clicks to view vital tasks and information.

- – **Sunrise Surgical Hub**—Pulls pertinent data from Sunrise™ Surgical Care to guide clinical and operational judgements made in the daily coordination of a perioperative department.

- **Disaster recovery, no disruption**—Sunrise is Azure hosted with disaster recovery and high availability for planned and predictable maintenance during non-peak times. Annual upgrades help enhance user utilization and satisfaction that are Allscripts led but complete based on the best time for your organization.

- **Put IT teams to more strategic use**—Sunrise includes application management services and a help desk, which means no required application staffing so clients can focus on super-users and adoption.

- **Built on industry best practices**—This solution includes implementation of industry best practices, proven workflows and standardized content for reduced variation in clinical practices, supporting improved outcomes, higher patient satisfaction and decreased clinician burnout.

Outcomes we deliver

- **Safer care with a single record**—Sunrise provides a single clinical and financial patient record to simplify complex processes and keep records streamlined across acute and ambulatory settings.

- **Improved total cost of ownership**—The Allscripts model provides options for community hospitals, enabling these healthcare organizations to leverage a robust solution that is used by industry-leading organizations worldwide, all at an affordable cost.

- **Quick time to value**—The Sunrise implementation timeline is typically less than six months, enabling organizations to get up and running quickly and realize value faster.

- **Reduced wait times**—St. Clair Hospital used Sunrise Emergency Care to reduce waiting room times from 49 minutes to 4 minutes (92%), and help the hospital decrease the time it takes for patients to see physicians from 76 minutes to 28 minutes (63%), all within one year. And within four years, there was an increase in the case volume and contribution margin of $4 million.

- **Strengthen your foundation with proven financial outcomes**—Sunrise Community Care delivers a fully integrated clinical and financial solution that is proven to improve revenue cycle metrics for organizations. Springhill Medical Center averaged 43 days for net Accounts Receivable days and these results beat a national benchmark for AR, which is an average of 47.8 days. Their Days Not Final Billed came in at an average of 4.84 days, below the target of 5.50 or fewer days.

- **Improved clinician satisfaction**—Sunrise Community Care employs human centered design that supports clinicians to deliver patient care. Proven to deliver the least amount of after hours documentation time in the industry, less than 2 hours on average. With enhanced workflows to reduced documentation times, Wheeling Hospital saw a 20 minutes per day per provider on average in times savings, with improved charge capture.

To learn more, visit www.allscripts.com