Common Customer Challenges

Upskilling

DevOps

FinOps

"I don't have the skills required in my team"

"Legacy Operations are not supporting innovations"

"I'm not able to manage costs in the Cloud"

We have long experience with Cloud.

We can introduce the best practices and recommend tooling.

Transformational approach enables customer's own team to learn

We have an application driven approach and our services have been designed to fit DevOps operations.

Our services do not restrict development; we fuel it.

Our services are flexible and scalable, just like the Cloud.

We help optimize cloud capacity spending

We help customer access various cost saving programs available

Our software enables automation to replace manual tasks

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Managed Cloud Environments

Managed Cloud Environments is a service for maintaining customer's application environments in the cloud. A cloud-native and application driven approach to management of cloud infrastructure and platform services.
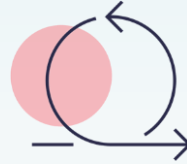
Monitoring & Incident Management

- **Managed Monitoring**
  - **Native Tooling**
  - **Datadog**
- **24/7 or 8/5 Incident Management**
- **Problem Management (RCA)**

Cloud Admin & Service Management

- **Service Requests & Cloud Administration**
- **Service Delivery Management**
- **Reporting**
- **ITSM Visibility**
- **ITSM Integration**

Security Patching

- **Automated Security Patching**
- **Hardened Base Image Factory**

Backup and Disaster Recovery

- **Managed Backups**
- **Backup Testing**
- **Disaster Recovery on Demand**

Host Security Monitoring

- **Managed Server Security Monitoring**
- **Escalating Security Events to SOC**

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