

# Introducing Custodia Technology

#### **Compliance focus service provider**



Set of industrialized process
Support VR services
Incident management
Purpose-built tool for
Automated checks
Compliance reporting
Proactive real-time monitoring

Audit & Recommendations
Design
Implementation
Gap analysis
Target Operating Model
Legacy migration
Tape conversion

Global cloud recording
High availability & scalability
Strong security
Enhanced Compliance features
Simple global eDiscovery portal
Self-provisioning portal
Multi UC modalities

Agnostic

**Expertise** 

Governance

**Transformation** 



## What is Compliance Cloud One<sup>™</sup>?



Cloud native recording for UC such as Microsoft® Teams, Cisco UC Cloud & Trading telephony

Record audio, video, screen sharing and IM

Enjoy a rapid deployment with a turnkey cloud recording

Eliminate the cost, complexity and delays of on-prem call recording

Ensure compliance obligations with strong controls, evidences of end-to-end recording for regulated institutions

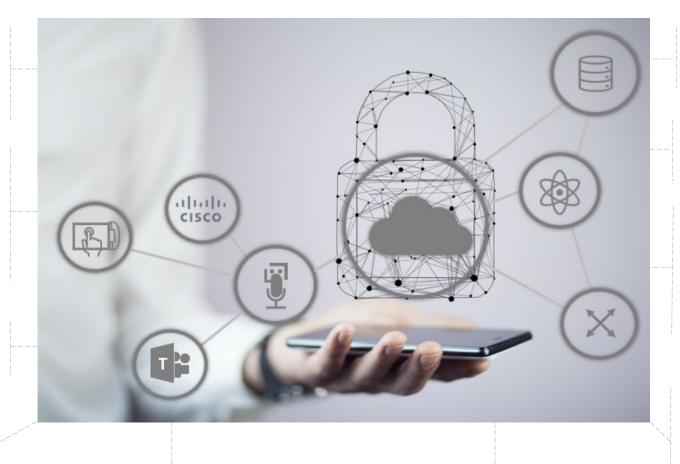
### How does Compliance Cloud One<sup>™</sup> work?

Voice Recording Platform as a Service (PaaS) Fully hosted on Azure

Utilize VFC recording capabilities managed by renowned compliance experts

Globally accessible

24x7x365 global support in US, EMEA and APAC



Recorders located near UC or Trading Tel tenants or hosting DC

Data Lake & API to communication surveillance and external databases

High availability & Automated scalability

SOC2 Type II compliant

Enhanced compliance features and reporting capabilities

Evergreen service with the latest features and up to date infrastructure



## Compliance Cloud One<sup>™</sup> Best of breed

# 1 Recording with VFC

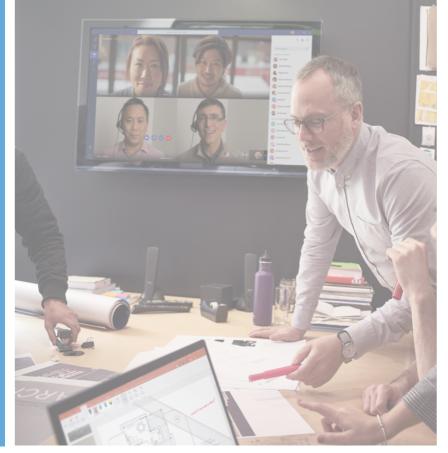
A leader on the voice recording market with extensive compliance features and reporting capabilities

# 2 Hosted in Azure

Microsoft® Azure is the cloud service vendors leader. It is a guarantee of quality, availability and security with a global reach.

# 3 Service with Custodia

Custodia, renowned for their expertise in compliance technology, are managing some of the largest financial organizations in Europe and Americas







# Why choose Compliance Cloud One<sup>™</sup> for your recording?

- 1 A market leader voice recording solution
- Pull Azure managed by experts
- Renowned Compliance experts

- 4 Extensive compliance features & analytics
- Add-ons for customization to the clients needs
- 6 30+ standard reports & customizable dashboard

- 7 Full managed service available with Assist SM
- 8 Multi-tenant or dedicated based on needs
- Highavailability with all packages





#### Compliance Cloud One<sup>SM</sup> Security Overview

#### **1** Operational Security

Malware protection Patch management

Patching

Vulnerability scanning

Intrusion detection & prevention

Firewall

Secure software

Development/deployment

Account management

**Event logging** 

Alerting

Change management

Risk management

Incident management

Capacity management

#### **2** Data Security & Privacy

Data in transit
Data at rest
Data retention and disposal
Data access management
GDPR

# 3 External compliance review

SOC2 Type II ISO 27001 (Fall 2021)



