

FLEX Consulting Service

Consultant-as-a-Service to meet variability in resource demands and skillsets



Microsoft
Partner

Gold Cloud Platform
Gold Cloud Productivity
Gold Collaboration and Content
Gold Datacenter
Gold Data Analytics

Demand for IT skills and resources has never been more competitive, especially in supporting customers in their cloud journey.

As customers seek to modernise their businesses it is difficult to find the appropriately skilled and experienced staff as and when required. Recruiting expensive resources isn't the answer, and in current market conditions, near impossible to achieve. Bytes can provide the resources as needed with a truly flexible resourcing model.



Challenges

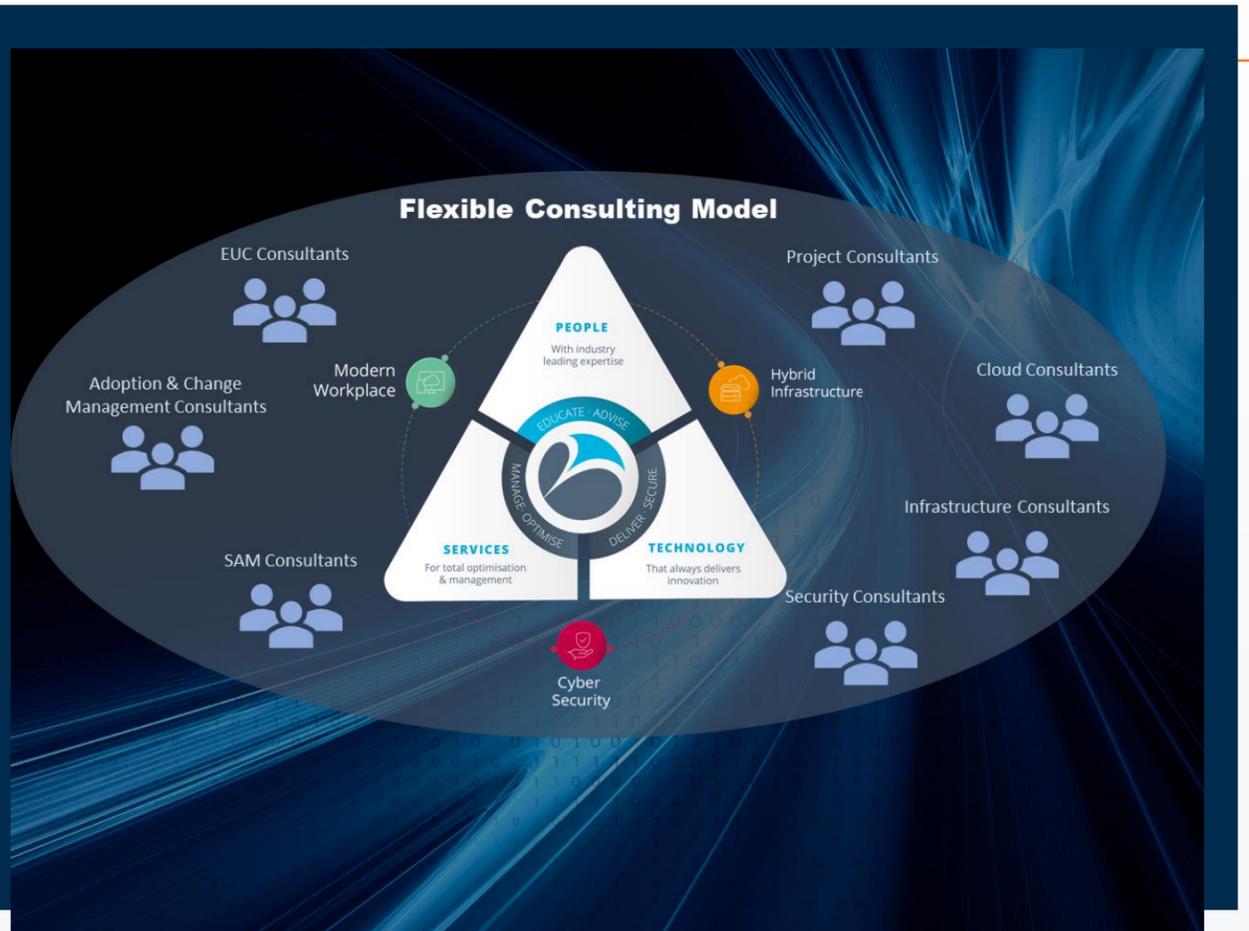
Organisations are driving to modernise and deliver new services, especially utilising cloud or modern desktops. The necessary skills are not always available and as such impedes progress.

Solution

A service that provides access to a wide range of skilled and experienced consultants on a flexible basis to meet customer needs as and when they arise.

Desired Outcomes

- Experienced resources available when required.
- Capability to determine an effective modernisation roadmap.
- Skills to deliver against plans.



FLEX Consulting Service

Access to skilled professionals who'll support you in your technology adoption and support across hybrid infrastructure (cloud and on-premise), Modern Workplace and Cyber Security.

SUPPORT SERVICES

Proactive and reactive support that will ensure your Microsoft cloud environments are operational, secure and able to run your business

OPTIMISATION SERVICES

Commercial strategies to ensure your cloud costs are reduced, along with technical right-sizing and governance to drive cost effective performance

ENABLE MODERNISATION

With Cloud Essentials customers will be able to drive modernisation of their business with the knowledge and confidence that new cloud environments will be well architected, managed and optimised



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Access to skilled professionals who'll support you in your technology adoption and support across hybrid infrastructure (cloud and on-premise), Modern Workplace and Cyber Security.

ACCESS TO SKILLED CONSULTANTS

Bytes can provide access to a wide range of skilled and experienced consultants across a range of technical disciplines covering design, capacity planning, migrations, deploying new technology, and troubling problems.

OPTIMISE USE OF SERVICE TOKENS

Consultants are available at pre-agreed rates using Service Tokens procured in advance. Service Tokens can be used flexibly to purchase ad hoc consultants, managed services or support services from Bytes.

DELIVER BETTER SOLUTION

Our consultants have experience across many customers and industries, which is pooled together to achieve the best outcomes. Tapping into this depth of experience means our customers gain the benefit of this vast experience to deliver great solutions.

Bytes' FLEX Consulting Service

Working with Bytes and Microsoft to identify and design the right solutions to drive your business forward and achieve your modernisation ambitions. This can now be achieved with confidence through the experience and skills you can tap into as required to augment internal teams. Through FLEX whole projects can be delivered or key consulting resource tapped into as required to ensure successful modernisation outcomes

Architectural Oversight

Lead architects can be engaged on a pre-planned regular basis to provide oversight and input into your modernisation projects across cloud, modern workplace or security

Ad hoc Consulting

As and when you have a short term need for additional or specialist resources Bytes' FLEX consultants can be engaged at short notice, and for short periods of time – from as little as one-day

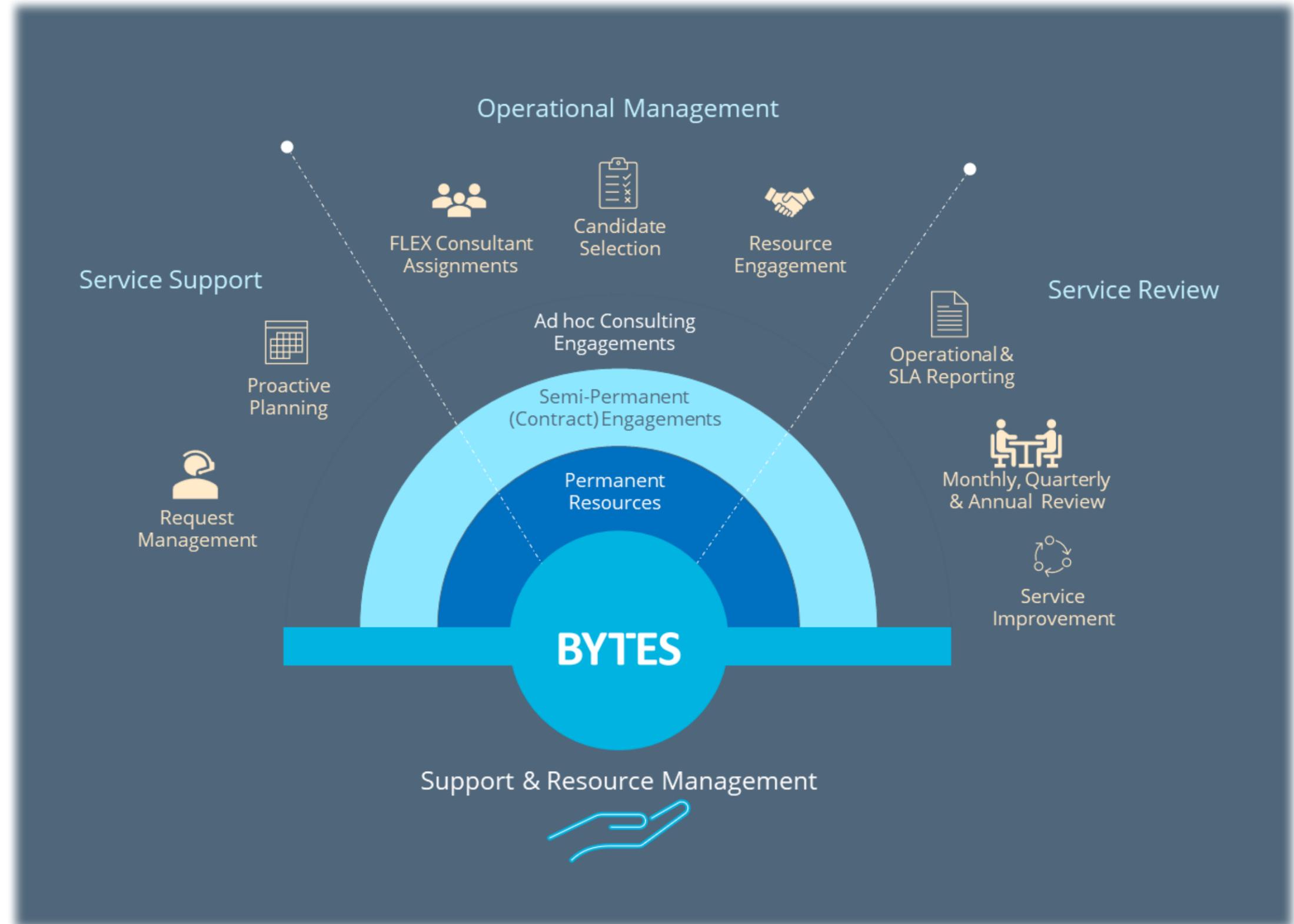
Backfill Teams

To enable your teams to be engaged on projects that are going to drive the business forward they can be freed up by filling any gaps left through FLEX, coupled with the ability to shift up or down as required

FLEX Consulting Service

Ensuring effective service delivery, operation and continuous improvement

- ✓ Resource Planning
- ✓ Commercial Management
- ✓ Service Management
- ✓ Issue Resolution
- ✓ SLA Monitoring & Reporting
- ✓ Service Improvement





Contact Bytes to learn more.

Call for more information: 01372 418 500

Ask a question via email: tellmemore@bytes.co.uk

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Delivering Innovation
That Matters