

Colchester Borough Council



Colchester's Digital Transformation Revolutionises its IT Infrastructure and Service Delivery and Lays Strong Foundations to Embrace Future Technologies

“Sol-Tec was a breath of fresh air. Straightforward and capable, Sol-Tec got the job done right, first time, saving us time and money...When they need to go the extra mile for us, they do so without hesitation. Long may the partnership continue”

Kieran Johnston,
Strategic ICT Communications Manager

In January 2016, [Colchester Borough Council](#) adopted an innovative IT strategy it named [Technology 2018](#), designed to take advantage of the new technologies that were now part of many people's everyday lives.

The Council had followed a steady pace of technology change over the previous decade, but the speed and performance of their virtual desktops no longer matched the expectations of existing staff, let alone the digital natives joining the workforce. It was no longer about doing what was sensible for the IT department. It was time for IT to enable transformation at the front line and across the organisation. With 1,500 staff delivering dozens of different services across several locations, that was no small ambition.

Sol-Tec and Colchester took less than a day to create the outline plan to tackle this, focusing on wholesale migration of remaining servers to Azure and building a Windows 10 remote desktop running out of Azure for those legacy systems that required installed clients

Colchester was able to take a measured and effective approach to Azure migration and Windows 10 desktop rollout, ensuring they could pace the delivery appropriately to their significant staff numbers across a diverse set of services.

As Colchester identifies and prioritises the next stage of its technology journey, the organisation is embracing and exploiting the technology delivered so far. Colchester believes and has seen first-hand that the team at Sol-Tec delivers effectively and in Colchester's best interests. Sol-Tec understands Colchester's needs, aspirations and is proud to support its public service delivery.