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All possible

Sunrise™  
Community Care





# Sunrise™ Community Care

*The community deployment model of Sunrise™ Acute Care delivers a fully integrated EHR as a service, providing community hospitals a solution to fit their needs. This Azure-hosted, single platform solution is an end-to-end offering with clinical, financial and ambulatory content to help organizations achieve operational and financial success.*

Sunrise provides a comprehensive acute, ambulatory and revenue cycle platform built on industry-leading technology enabling hospitals to thrive in a time of great change for healthcare. This solution was created especially for the unique challenges facing community hospitals.

With this robust, solution, organizations can succeed in delivering coordinated care across settings—all while providing the best possible patient care.

## Today's Challenges

### Increasing complexity and limited resources

Eliminating the need for IT teams to support multiple platforms, interfaces and vendors. This will significantly reduce complexity and cost within a hospital.

### Increased operating costs

Community healthcare organizations need a trusted IT partner that offers transparent pricing and few upfront costs, while helping drive quality patient care delivery.

### Right solution for smaller hospitals

For community hospitals' overall success, it is critical to have a fully supported IT solution that's supported across clinical, financial and ambulatory care settings.

# Sunrise Community Care

## Platform Differentiators



**Better leverage IT teams**—With an EHR as a service, Allscripts includes software and maintenance, hosting, managed services and upgrades with a single monthly fee—enabling IT teams to be used more strategically.



**Single platform across care settings**—Sunrise provides access to robust clinical content and proven workflows on a single platform, deployed in Microsoft Azure, enabling care teams to access a single patient record for more informed care.



**Complete, end-to-end community solution**—Sunrise gives community hospitals a complete, end-to-end system. The solution also helps improve staff productivity with a differentiated user interface and industry-leading clinical tools. For example, the Workflow Management Tool provides a quick, streamlined checklist view for task completion, and Patient Avatar streamlines clinical documentation by reducing the number of clicks to document.



**Reliable, cost-effective implementation**—The subscription-based model provides a fixed-budget, fixed-scope implementation, avoiding cost overruns. Implementation timelines are shorter to ensure organizations are up and running with their solution quicker.

## Key Benefits

- **Easy to maintain, full-service offering**—Sunrise Community Care is an EHR as a service that includes managed Azure deployment, education, implementation, upgrades, licensing, maintenance and support.
- **Full application suite to meet hospital needs**—The solutions helps hospitals meet their clinical and financial requirements with a single patient record across the enterprise that enables teams to provide safer, more informed patient care.
- **Disaster recovery, no disruption**—Sunrise is Azure hosted with disaster recovery and high availability for planned and predictable maintenance during non-peak times. Annual upgrades help enhance user utilization and satisfaction.
- **Enabling strategic IT teams**—Sunrise includes application management services and a help desk, which means no required application staffing so that clients can focus on super users and adoption.
- **Built on industry best practices**—This solution includes implementation of industry best practices, proven workflows and standardized content for reduced variation in clinical practices, supporting improved outcomes, higher patient satisfaction and decreased clinician burnout.

# Clinical

*Enable efficient patient care that demonstrates quality and measures outcomes with a complete solution that spans acute and ambulatory care settings.\**

Sunrise provides an advanced, interdisciplinary clinical solution that helps the care team embed desired practices and protocols into their acute care workflows. It provides a comprehensive solution with advanced decision guidance, including CPOE, note and flowsheet documentation, clinical summary views and other key workflows necessary for driving patient care in the acute setting.

This solution also helps ambulatory practices to operate more efficiently through every stage of care and administration. Physicians can use the same user-friendly tools across outpatient and inpatient setting rather than having to learn multiple systems. It tracks vital processes related to current orders, medications, results and documents to help ensure safety at every stage and handoff. The ambulatory application supports advanced clinical guidance.

Sunrise also offers a comprehensive emergency department information system to help increase throughput and favorably affect ED clinical and financial outcomes. It supercharges the traditional Tracking Board with a more powerful and intuitive interface, order status at a glance and fewer clicks to vital tasks and information.

For lab needs, Sunrise delivers a laboratory information system (LIS) that supports all laboratory business models, including hospital, reference or hybrid labs, as well as single site or multi-facility labs. It automates the entire laboratory process, including order entry, specimen management, patient identification, analytic operations, information distribution, billing and business performance management.

Sunrise also has a mobile component, an easy-to-use mobile iOS and Android application for registered nurses and other clinical staff that enables physicians to manage their daily activities through highly mobile technologies. Natively integrated with our EHR platform and uniquely developed to maximize the capabilities of mobile devices, it delivers an intuitive and immersive user experience designed for the physician's priorities and workflows.

The solution also offers a full-featured pharmacy information system that gives hospital pharmacists with control over the medication management process. It helps organizations improve quality and safety in the complex medication management process, provide for greater efficiency and productivity and improve operational margins with smarter inventory control.

Sunrise offers a radiology application that enables providers to make point-of-care decisions from a single patient record. Our Radiology Information System (RIS) helps ensure radiology departments are no longer isolated and can reduce the total cost of ownership (TCO) by eliminating additional hardware, databases and the need to maintain and build additional interfaces.

For surgical department needs, Sunrise offers an application that supports a single, continuous patient record from the perioperative suite to post-operative care and beyond. From operating room (OR) scheduling to post-operative treatment plans, it helps with clinical, financial and operational alignment across the enterprise.

Sunrise™ Wound Care provides complete interdisciplinary wound treatment and care planning documentation for inpatient and outpatient settings. The embedded image capture software provides organizations with the tools required for accurate wound care documentation and analysis.

# Operational

*Streamline operational processes for better clinical productivity.*

Sunrise provides an integrated module that enables organizations to collect vital patient information early in the process and share it across the enterprise. It provides a workflow that connects to Allscripts clinical and financial solutions via a single database, for reduced errors and redundancy, better workflows and complete reimbursement.

Using the Business Intelligence (BI) solution, Sunrise helps empower healthcare organizations to mine clinical data and transform it into actionable information. The rules engines and advanced data visualization and reporting tools provide access to the vast clinical data collected in the EHR, enabling clients to drive operational and clinical transformation by improving clinical performance and patient outcomes and reducing costs. Dashboards provide healthcare leaders with powerful access to performance information to facilitate quality improvement across the enterprise.

Sunrise also offers a comprehensive solution for the legal electronic medical record. It helps clinicians and staff access the content they need to support collaboration, simplify chart completion and minimize manual data entry, while helping organizations meet compliance requirements. It helps managers get the immediacy, efficiency and accuracy they need to effectively manage legal records while maintaining compliance with HIPAA, Joint Commission and CMS standards and other regulatory and retention policies.

\*Additional add-ons are available for Sunrise for community hospitals

## Financial

*Improve financial stability for your hospital or health system and better manage revenue across the enterprise.*

A comprehensive financial solution is available with Sunrise for hospitals and health systems that enables organizations to manage revenue across the enterprise. It provides comprehensive revenue cycle functionality including revenue capture, billing and receivables management for both hospital and hospital-based physician billing. It helps provide a strong foundation that adapts and expands for new reimbursement and care models.

Sunrise offers powerful chart abstracting solution that provides the perfect complement to the EHR platform. Abstracting is the premier tool to help coders collect the necessary information for state-specific requirements, core measure data collection and/or any other hospital-specific requirements.

## Wellness

*Provide patients with a single point of access to health information so they can engage more fully in their care.*

The Patient Portal provides patients the visibility into their medical information and prescription renewals enabling access to secure messaging. All of these features and more can be accessed through the FollowMyHealth mobile app or online via a desktop computer. It also enables providers to remotely monitor patients' compliance with their care plans, step in when a patient is struggling and help the patient get back on track toward better health.

FollowMyHealth Telehealth gives patients access to services via additional "virtual" modalities of care, including Asynchronous Email Visits and Real-time Video Visits.

## Expansion Packages

*Allscripts provides additional expansions to meet the unique needs of your organization.*

- **Surgery**
  - **iPro Anesthesia**—A comprehensive end-to-end mobile Anesthesia Information Management system (AIMS) designed by practicing anesthesiologists and ranked #1 anesthesia solution in Black Book and KLAS in 2018. It offers a single patient record from pre-op to PACU, providing anesthesia providers real time access to required clinical, billing and administrative information, and it supports fast, accurate clinical documentation.
  - **Allscripts® Surgical Logic**—helps surgical department leaders optimize block and OR primetime utilization. It also helps organizations strategically manage service line growth as well as automate and optimize staffing grids against surgical demand to reduce idle time and overtime costs, and increase surgical throughput.
  - **Allscripts® Tissue Manager**—Allscripts Tissue Manager, a software tool that helps automate documentation, gives clinicians immediate access to implant records. With this solution, organizations can improve inventory management, and facilitate compliance with Joint Commission and U.S. Food and Drug Administration (FDA) regulations.
- **Allscripts® Patient Flow with Census® Logic**—helps organizations manage their operational efficiency, identifying and mitigating patient flow problems before they happen—days, weeks or even months in advance. It also stabilizes nurse-to-patient staff levels and helps organizations adjust as demand and mix change.
- **Radiology (DICOM Workflow)**—Provides zero-footprint full diagnostic quality enterprise viewer that delivers access to DICOM and non-DICOM images from various archives or VNAs. This viewer can be used with Sunrise EHR and Sunrise™ Mobile.
- **Sunrise™ Oncology**—Robust foundational solution designed specifically to support the complexities of cancer care in an ambulatory setting. Sunrise Oncology with EvitiAdvisor provides decision support at the point of clinical prescribing, accessing a comprehensive digital library of 3,000 evidence-based treatment regimens with real-time analysis of efficacy, cost, toxicities and outcomes. It also includes efficient clinical documentation, customizable order sets, AJCC cancer staging and clinical decision support tools.
- **NovoPath**—A complete platform solution, it helps users

navigate all aspects of the anatomic pathology lab. NovoPath streamlines workflows, produce personalized results reporting related to a specific case diagnosis, tailor the solution to lab specific needs and distribute lab results back into the EHR.

- **WellSky Transfusion (formerly HCLL Transfusion/Mediware)**—A solution to support quality patient care and drive efficiency by streamlining collaboration among the blood bank, lab, physicians and nurses. It helps ensure smarter and safer blood management through a comprehensive platform.
- **Sunrise™ Charge Logic**—a web-based application that helps clients determine facility-level fees. Using industry tested algorithms, clients can optimize outpatient charging efficiencies, as well as charging for emergency department visits, observation, ambulatory care, oncology and infusions.
- **Mobile Patient Experience**—Through our Mobile Patient Experience engine, FollowMyHealth enables patient engagement that is timely, actionable and simple for patients to use.
- **Care Management**—helps organizations thrive in traditional payment models and value-based care initiatives, manage patients more effectively in the hospital setting, and ensure safe, timely transitions of care.
- **Voice Recognition**—Sunrise™ EHR integrates with M\*Modal or Nuance to help bring conversational artificial intelligence (AI) directly into clinical workflows—helping improve the well-being of both patients and physicians.



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