

# Maximize Microsoft Defender for Endpoint with Difenda Professional Services



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**Microsoft Defender**  
for Endpoint

# Operationalize Microsoft Defender for Endpoint

Whether you're deploying it from scratch, finishing a partial deployment, or just giving your existing environment a tune-up, Difenda can assist you with Microsoft Defender for Endpoint along your journey.



**Microsoft Defender**  
for Endpoint



Organizations deploying Microsoft Defender for Endpoint can engage Difenda for:



**Preparation**



**Design**



**Deployment**



**Configuration**



**Development**



**Enablement**



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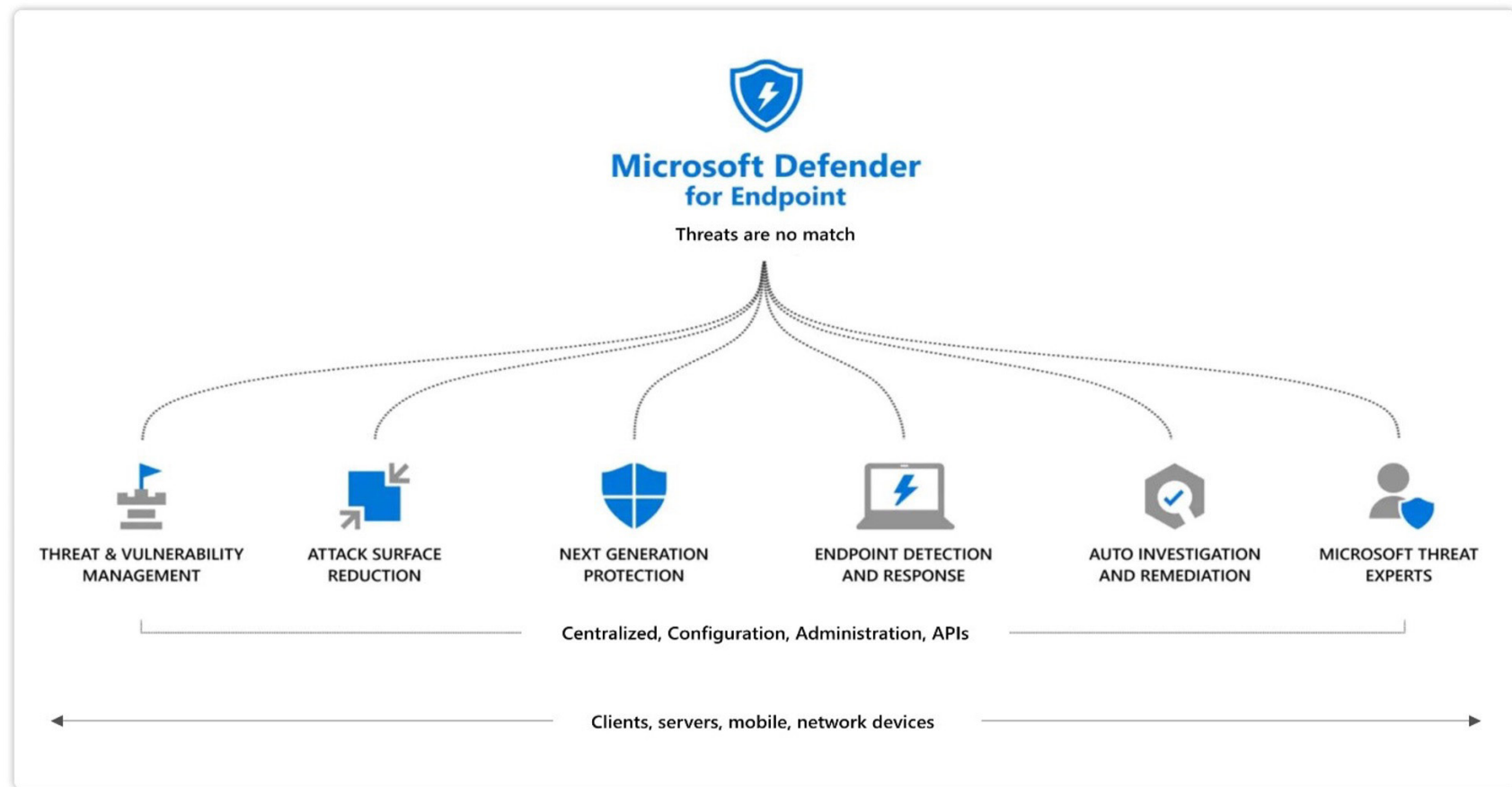
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# More Than Antivirus

Modern endpoint protection platforms are complex solutions which provide threat detection and response capabilities beyond what is regarded as the territory of antivirus products. As a result, taking full advantage of all the features of an Endpoint Detection & Response (EDR) product requires understanding the product in depth and having real world operational experience. Difenda is a trusted Microsoft partner and a part of an invitation-only incubator within Microsoft, giving us private preview access to products and allowing us to give feedback directly to Microsoft development teams to further enhance their solutions' capabilities.

After many successful engagements globally, Microsoft has come to trust Difenda with its largest and most complex customer projects.



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## Solving Customer Challenges

Rolling out any solution which requires deploying software across the environment can pose significant operational and technical challenges. These are further complicated by the potential for serious consequences for an incomplete or failed deployment.

Some of the most common challenges our customers have faced include:

- Incomplete requirements gathering
- Designs not aligned requirements
- Stalled / incomplete rollout
- Overworked deployment resources
- Staff lacking product experience and training
- Missing or unaware of integration
- Lack of automation capabilities
- Uncertainty of solution efficacy



### Check out our customer case study

World-class Microsoft technology, fast deployment and customer service combined with true visibility provide cybersecurity trust and confidence for a leading insurance company.



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# Bolster Your Security, Not Your Workload

Organizations can reduce these risks and ensure the smoothest possible transition with guidance from experts who have been there and done that.

## Customers working with Difenda can expect:



Rapid Implementation



Global Scalability



Proven Experience



Trusted by Microsoft

## Common activities of a Microsoft Defender for Endpoint Professional Services Engagement Include:



### Preparation

- Requirements discovery and documentation
- Environment discovery and documentation
- Initial resource and schedule planning



### Design

- Environment and requirements analysis
- Development, documentation, review, and approval of technical design



### Deployment

- Defender tenant creation
- Server and workstation onboarding using tools (e.g., SCCM, Intune, BPO)



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## Common activities of a Microsoft Defender for Endpoint Professional Services Engagement Include Cont'd:



### Configuration

- Enabling and configuration of product capabilities (e.g., attack surface reduction (ASR) and automated investigation and response (AIR))
- Turning to Difenda recommendations, Microsoft best practices, and industry standards



### Development

- Creating and customization of dashboards and reports
- Development of response automations
- Integration support with:
  - » Microsoft Defender for Cloud
  - » Microsoft Defender for Cloud Apps
  - » Microsoft Defender for Identity
  - » Microsoft Defender for Office 365
  - » Microsoft Information Protection
  - » Microsoft Sentinel



### Enablement

- Product, project, process, and design documentation
- Knowledge transfer sessions
- Project management services



Difenda also offers a managed service for Microsoft Defender for Endpoint called Difenda M-EDR.



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Speak with a Difenda Microsoft Security expert today to  
accelerate and maximize your Microsoft Defender for Endpoint  
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