

Enhance Employee Experience by PwC People Experience and Analytics Tool with Microsoft Viva Insights

Microsoft Viva Insights helps employees and business thrive with data-driven, privacy-protected insights and recommendations to improve productivity and wellbeing

Drive the prioritized Ex needs with

Microsoft Viva Insights



Empower employees

Small changes to managerial practices could enable employees to feel more empowered and more supported



Optimize collaboration

There is an opportunity to optimise collaboration practices by identifying and optimising low engagement meetings

Why PwC?

1,700+

Experience

Digital projects

- Collectively our global PwC teams have launched and supported more than 1,700 projects globally since 2015.
- The alliance also has a track record of more than 500 customer successes globally.

50+

Extensible

Offerings built on Microsoft

- PwC's growing list of robust solutions, "built on Microsoft Azure" and other products, which are xLOS, xCompetency, and xVertical.
- 8 Integraed Solutions are available today running on Microsoft with more on the roadmap

4,700+

Certifications

PwC Microsoft resources (team members) worldwide

- PwC's certified resources are concentrated in 6 territories: US, India, UK, Germany, Japan, and ASEAN, with 4 Acceleration Centers in India, Poland, South Africa and China
- PwC has achieved 15 Microsoft Gold / 3 Silver competencies across the Global Microsoft Practice.

2020

Recognized

PwC named

- Leader, IDC Marketscape, worldwide cloud professional services 2020
- Leader: Forrester Wave Microsoft Dynamics 365 Services 2019 report
- Major player: Worldwide Microsoft Implementation Services 2019 in the IDC
- Leader: Forrester Wave Global Cybersecurity Consulting Providers 2019

Our method harnesses the combined power of human centered design and Viva Insights

Discover	Define	Design	Deliver
Understand the current experience issues of key employee cohorts -	Prioritize top EX opportunity areas to address	Design dashboard views across identified use cases	Co-create quick wins to target experience hotspots
leaders, managers and individuals	Identify metrics to track and key use cases in Viva	Configure & deploy Viva Insights	Deliver recommendations and adoption plan
Align on key EX goals and imperatives	Insights		

How PwC can help you in your journey:

Proof of value	Implementation	Scale across enterprise
New ways to visualize and understand behaviors, leading to breakthrough insights Identify and address potential roadblocks/ opportunity areas (e.g., resourcing, skills) and make recommendations to address these roadblocks and to scale-up	Capture value from initial insights through change actions Embed insights into regular cadence of decision-making	Scale Viva Insights across different teams in the organization to make data-driven decisions To ensure there is continuous learning for every person and group

PwC Services Overview

Assess

- Gather information on key business scenarios
- Identify and prioritize use case as per EX needs
- Define key drivers, KPIs & metrics based on the selected use cases
- Define organization data with ,mandatory and optional fields based on the metrics
- Timelines 1-2 Weeks

Proof of Value

- Define the population scope along with license assignment
- Capture the information about key business stakeholders for the engagement
- Capture the information about Microsoft 365 and existing collaboration platform
- Configure data and design dashboards using customer's real-time data
- Review emerging insights and develop sample dashboards
- · Prepare final dashboards in Power BI based on insights from Microsoft Viva
- Timelines 2-4 Weeks

Recommendation & Reports

- Analysis of data
- Walkthrough & handover of final dashboard
- Preparation & presentation for readout of outcomes and roadmaps
- Timeline 1-2 Week

Contact us:

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Data classification: DC0 (Public)

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