



Refinitiv Eikon is an open-technology solution providing access to industry-leading data, insights and exclusive and trusted news.

DataParser is connector software to bring Refinitiv data into any archive or eDiscovery system in use.

Refinitiv Messenger DataParser helps you use the technology you want while still meeting your compliance and security policy requirements.

KEY DIFFERENTIATORS

- Threads messages to replicate appearance in Refinitiv Messenger for easy viewing.
- Automatically downloads data from Refinitiv Messenger using the RMC XML External Feed.
- Collects all Messenger Chats and files.
- Maintains source transcripts from Messenger.
- Integrates with AD for easy user management.



How does it work?

DataParser collects Refinitiv Messenger data directly from the platform using its Refinitiv Messenger Compliance XML External Feed. Users' chats are threaded into conversations and formatted into an email. Compliance metadata, user information and time/date stamps are included. Any shared files are attached to the email. DataParser delivers the processed messages to a destination of your choosing. All major Archiving, eDiscovery and Supervision technologies are supported. There is no need to add another repository or new review procedure.

DataParser is configured to automatically process data on a daily schedule. All new data is collected on each day's process. DataParser can also be used for specific legal matters or eDiscovery requests with the ability to create custom collection criteria for one-off runs.

The 17a-4 Testing team is your feedback resource through POC/trials and manages any feature requests. 17a-4 Support installs and configures DataParser according to your use case and deployment choice.

COMMON QUESTIONS

- **How do I set up a free trial?**
 - Request a free trial from sales@17a-4.com. The [Refinitiv DataParser Requirements](#) must be in place and the output destination credentials must be provided to 17a-4 Support.
- **Can we collect only specific Refinitiv users?**
 - Yes, DataParser fully integrates with your Active Directory for easy user management.
- **How does the Refinitiv data get into my archive?**
 - DataParser can send Refinitiv data to your archive via SMTP, through a mailbox or to a file location for pickup.
- **How do we know if there is an issue?**
 - Summary reports are generated with each run. If you see errors in the report or are not seeing the data in the archive, our Support Team will review.
- **How much is a license to collect 50 users of Refinitiv?**
 - Annual licenses for 50 users are \$1,900.

On-premise or Cloud: Which deployment is right for you?

DataParser Server is an on-premise solution for clients with strict security and compliance policies. Benefits include the ability to monitor daily processing and create one-off and custom collections.

[On-prem Server Requirements](#)

DataParser Cloud is for clients that don't want to manage servers but need to get data into an archive. 17a-4 Support handles daily monitoring and upgrades. Benefits include quick deployments and no administration.

[DataParser Cloud Deployment](#)



[Request a Demo or Free Trial](#)

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