

# Frequently asked questions

## 1. I can't finalize purchase process.

Most likely, you are not administrator of your tenant on Azure. Ask your IT for assistance.

## 2. I am getting error „The subscription is not registered to use namespace 'Microsoft.SaaS'” error while subscribing to billing subscription.

### ✖ Couldn't process your SaaS subscription

 SaaS resource name: [Billing/Free](#)  
Purchase start time: [Thursday, July 20, 2023 8:07:00 AM](#)  
Offer & plan details: [Billing/Free Trial \(Standard\) \(1 month\)](#)

^ Next steps

✖ View all error details and try again.

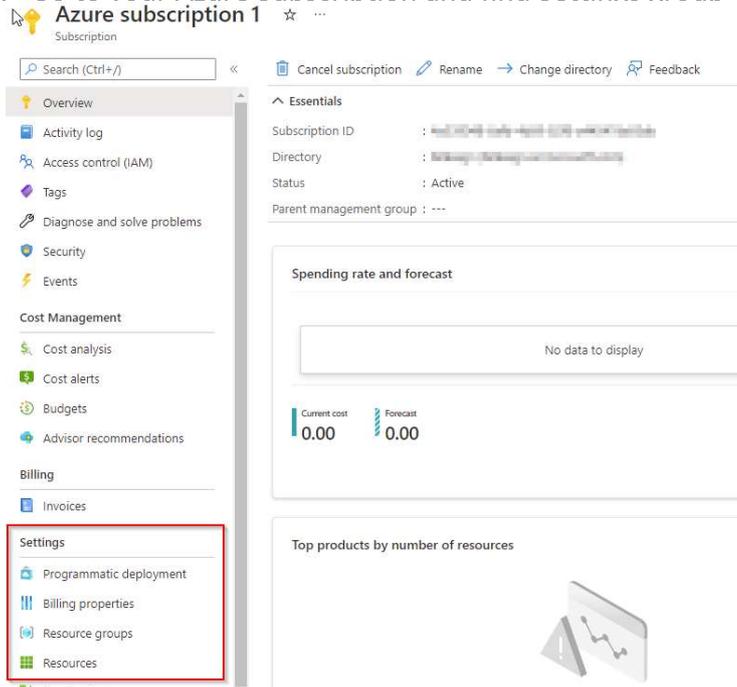
Try again

^ Error details

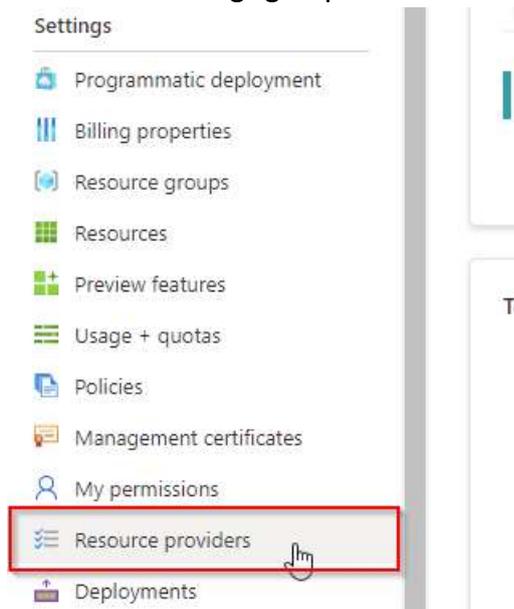
The subscription is not registered to use namespace 'Microsoft.SaaS'. See <https://aka.ms/rps-not-found> for how to register subscriptions.

It is because your Azure Subscription isn't configured properly for Microsoft. SaaS resources. To configure it, you need to be owner of the subscription or have appropriate rights. How to solve that?

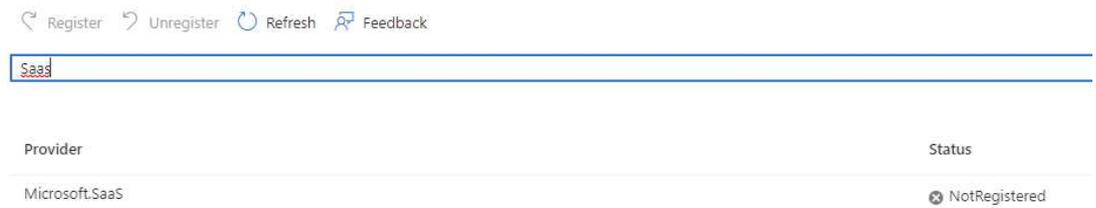
a. Go to your Azure Subscription and find Settings group



b. Next in the settings group click on Resource Providers

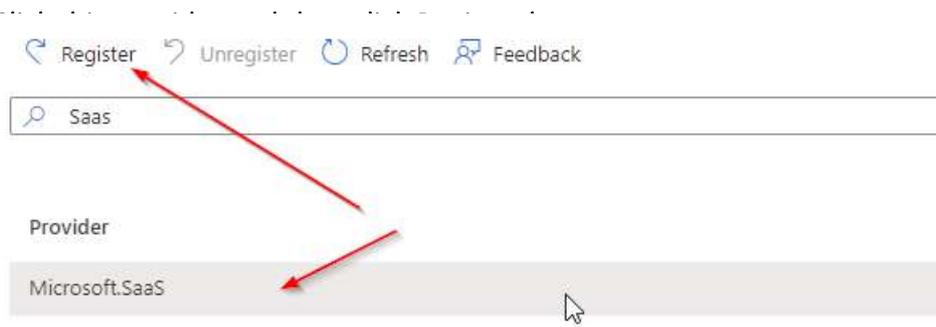


c. In the search box type "Saas" to find Microsoft.SaaS provider



You will see that this provider is not registered

d.



Registration process may take several minutes, and after it is completed, you will be able to subscribe to our Inperly Billing subscription.