

Increase speed, accuracy and availability of customer information across business lines. Reduce operational costs and improve controls by automating manual processes.







Gold Application Development
Gold Application Integration
Gold Application Lifecycle Management

Silver Data Analytics Silver Data Platform



# **Automation Anywhere**

Enable human intellect to achieve greater things by taking the robot out of the human and putting human-like intelligence into the bot.



# **CHALLENGES**

- Backoffice Front office Process
   Integration
- o Vertical Specific Operations
- Organizational divisions, areas of responsibilities etc.

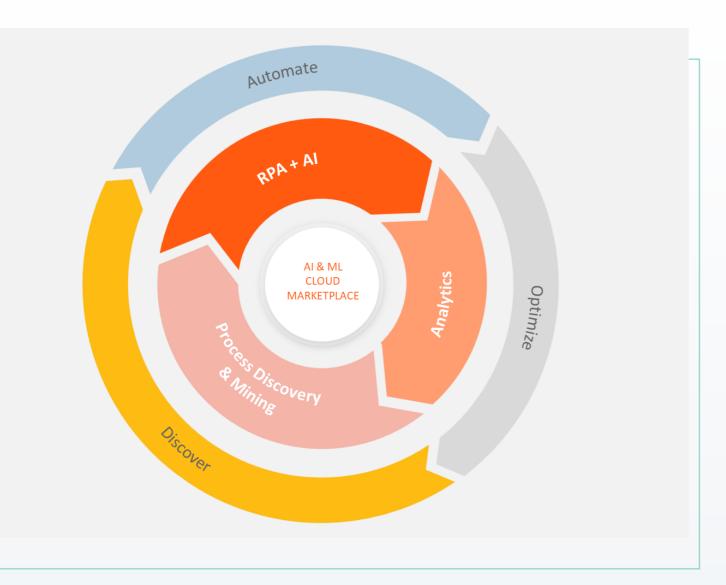
# **SOLUTION**

Automation Anywhere deployed across business units, front/back office providing seamless, secure and efficient process integrations, and standardizations. Purpose-built for business users, citizen developers, and professional programmers alike.

# **OUTCOMES**

For a retail bank in Middle East

Intelligent Automation (RPA+AI) enhances customer experience, reduce operational costs, and accelerate service delivery across the banking value chain.





# **Automation Anywhere**

Automate every repetitive digital task and process with the robust automation engine at the core of Automation 360. Easily bridge technology islands and transform disconnected processes into unified, automated, digital operations.

## **Digital Brain**

Process natural language, unstructured data, and make model-driven decisions.

Predict process outcomes and discover the process usage.

### **AI-Driven Process Discovery**

Allows business users, IT and developers to collaborates via same web-based interface.

Is built on a cloud-native architecture and embedded in the core A2019 platform

## **Integration with Office365**

Understand a wide variety of document formats. Integrate with Microsoft Office suite of products, Exchange, SharePoint etc.

Send notifications and guide user to next best actions.



# GBM, Automation Anywhere & Microsoft Azure

Joint Microsoft & Automation Anywhere to deploy RPA across the entire organization and scale bots on demand in a few clicks.

#### For Business Users

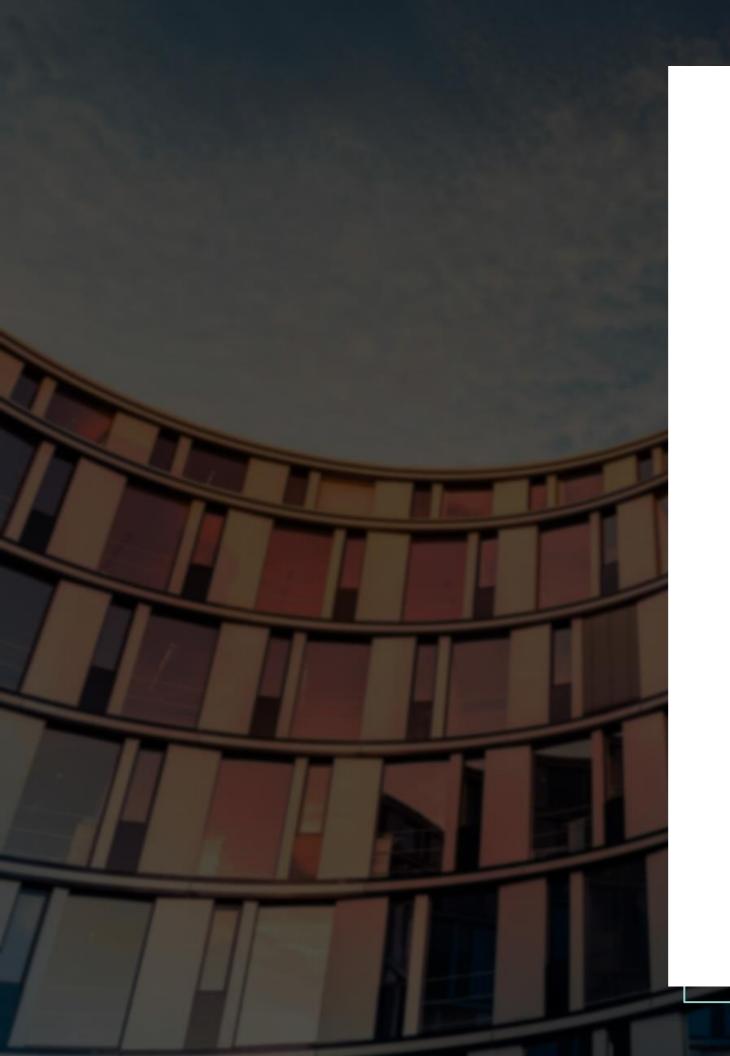
Instantly start automating from your web browser with zero-coding automation tools, such as the Universal Recorder that captures all of your process actions or AARI digital assistants that simplify day-to-day tasks.

## For Citizen Developers

Intuitively create a bot or design business process automation workflows with easy-to-use drag-and-drop visual tools.

## For Professional Programmers

Build advanced automation using your own code, such as Python, and bring in AI and machine learning capabilities with pluggable API integration.



# Customer Success RPA Implementation Leading Banks

Automation of business functions: credits, audit, business strategy & development, enterprise operations, finance, IT, marketing, insurance, risk, and servicing.

#### Top 10 US Bank: Streamline Business Processes

Org-wide, top-down, taxonomy-based assessment of process automation opportunities in 2016. Leveraged a centralized control room and security features including role-based access control, centralized user management, and reusable components ("metabots"). Use cases include customer account setup, FX reconciliation, maintenance & closure, data reconciliation/validation, claim processing, etc.

#### Bancolombia: Front and Back Office Automation

Reduce the amount of customer wait time at branch offices. Automate operational tasks in the front office using attended automation, freeing up time of branch employees to dedicate to customers and accelerate service response time. Use cases include money transfers, collections, loan authorizations, account setup, car loan processing, digital signature recognition, cross-selling, FX transactions

#### Top 10 US Bank: Reduce Operational Costs

Deploy intelligent automation platform across all businesses using a Federated COE model. Use cases include KYC/AML Customer Due Diligence (CDD) forms, application access management control testing, system updates and account closure for deceased customers, trust-to-trust asset transfers, adverse action data auditing, etc.

# Product and Implementation Services for Automation Anywhere

Get a free trial: https://gbmme.com/solutions/digital-business-solutions

Call for more information: (+971) 43435353

Ask a question via email: marhaba@gbmme.com

Learn more: www.gbmme.com





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