

# TechVista Commerce Connect: Seamless commerce implementation packages

TechVista's **seamless, comprehensive, and multi-tiered quick-start implementation packages** are engineered to address your eCommerce storefront needs and requirements to go live in a span of 2 to 16 weeks.

An overview of our quick-start plans for rapid commerce adoption



*Note: the commercials will be finalized based on the package and scope chosen by the customer.*



## Deliverables

- Dynamics 365 HQ and eCommerce storefront business processes list
- Go-live checklist
- Azure Active Directory Group to permission management
- Necessary E2E test cases before the site go-live
- DNS TXT file shared by Microsoft to get the SSL certificate
- Azure Active Directory B2C ID shared with Microsoft to complete the B2C setup
- SPF and DKIM by Microsoft to update DNS records
- Migration status logs that conform record creation status
- Adyen Merchant Accounts for test and live environments

The screenshot displays the Dynamics 365 Commerce storefront editor interface. The main content area shows a product page for a 'Classic-Fit Shirt' priced at \$420.00. The page includes a navigation header with 'Men', 'Women', and 'Accessories' categories, a search bar, and a sign-in button. The product details section features a large image of the shirt, a color picker set to 'Black', a size picker set to 'M', and a quantity picker. A green 'Add to bag' button is prominently displayed. Below the product, there is a section for 'Buy now, pick up in a store' with a 'Find a store' button. The left sidebar shows the page structure, including 'Page (preset layout)', 'Header', 'Navigation header', 'Branding', 'Toolbar', 'Navigation', 'Main', 'Product container', 'Media', 'Product details', 'Responsive container', and 'FooterSlot'. The right sidebar shows the 'Product container' settings, including 'Layout' (Media aside), 'Media-text split ratio' (36), 'Stack on mobile' (On), 'Width' (Fill screen), 'Media' (Thumbnail aside), 'Layout' (Thumbnail aside), 'Max number of items' (6), 'Lazy load' (on), 'Product details' (Single column responsive), and 'Heading base level' (H2).

## Silver

(Go-Live in 2 Weeks)

*For Existing Dynamics 365 Customers*

- D365 Commerce out-of-box features, including tax and shipping
- Design and UI tweaks depending on Starter Kit
- Standard attributes, coupons, and discount
- Adyen as payment platform and guest checkout easily
- From-the-package cart and checkout flows
- Basic templates of email

**Note:** Utilize existing fulfillment, return process and financials.

## Platinum

(Go-Live in 8 Weeks)

*In addition to Gold:*

- Omni merchandising
- Integrated call center
- Omni-Channel-Wishlist and Loyalty
- Cross-sell and upsell custom configurations
- Client-driven creative
- Enhance Customer journey
- Checkout flow charges localization
- Shipping carrier integration
- Advanced Commerce GA implementation

**Note:** the commercials will be finalized based on the package and scope chosen by the customer.

## Gold

(Go-Live in 4 Weeks)

*In addition to silver:*

- Existing or new Dynamics 365 Commerce customers
- Product data import utility
- 3PL integration with enterprise system vis PartnerLink (ISV)
- AcuitySpark Advanced Analytics(ISV)
- Advance theming
- PLP and PDP Tweaks
- Extensive content pages
- B2C/My Account. Wishlist

## Titanium

(Go-Live in 16 Weeks)

*In addition to Platinum:*

- Legacy data imports
- PIM/PLM integration
- Omni-Channel-BOPIS
- Payment methods via third party-connectors
- Power BI Integration
- AquitySpark Advanced Analytics
- Full creative services
- Multiple webstores
- Third-party integrations for taxation, payments, and shipping
- Advanced eCommerce GA implementation
- Marketing automation integrations

The Dynamics 365 e-Commerce application, which is licensed per tenant, enables Commerce to support e-commerce. Every e-Commerce Tier license comes with one Commerce Scale Unit – Cloud and includes a specified allowance of e-commerce transactions. A transaction is defined as the final purchase of an e-commerce shopping cart, regardless of the number of items in the cart.

### E-Commerce Tiers

E-Commerce Tiers are purchased based on the anticipated B2B and B2C transactions and average order value (AOV) expected for the year. AOV is the total annual e-commerce Gross Merchandise Value (GMV) divided by total transaction volume. GMV is the total value of all transactions processed through Dynamics 365 including returns, excluding shipping, handling, customs fees, tax or financial charges. If you need additional transactions, you can purchase the corresponding overage tier. If you expect a change in AOV, you need to re-assess the appropriate band.

	# of monthly transactions per SKU					
	BAND 1 AOV <\$50	BAND 2 AOV \$50-\$150	BAND 3 AOV \$150-\$500	BAND 4 AOV \$500-\$2K	BAND 5 AOV \$2K-\$5K	BAND 6 AOV \$5K+
Tier 1	4,700	2,400	1,100	480	275	200
Tier 1 overage	780	365	170	80	45	30
Tier 2	29,000	12,000	5,500	2,900	1,700	1,160
Tier 2 overage	1,250	540	230	125	75	50
Tier 3	86,000	38,750	15,500	8,600	5,065	3,400
Tier 3 overage	1,400	625	250	140	85	55

### E-Commerce Add-In for Dynamics 365 Commerce

From

**\$4,000**

per month

Includes e-commerce management for Dynamics 365 Commerce.

- Requires Dynamics 365 Commerce

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