Create a lasting business process transformation with a structured, customized approach

Microsoft Dynamics 365

CHANGE MANAGEMENT FOR DYNAMICS 365 AND POWER PLATFORM BY HCL TECHNOLOGIES

When organizations invest in Microsoft Power Platform and Microsoft Dynamics 365, they are also investing in the behavioral changes that employees must make in order for the system to yield a return. We combine our Dynamics 365 and certified change management expertise to help organizations navigate this transition.

WHAT WE OFFER

Transformational change management requires educating users, and HCL guides end users through an implementation as it impacts their role, focusing on the people component of the change effort.

Faster and enhanced user adoption can be achieved with our approach means less productivity disruption and impact on the bottom line during the transition.

Our offering includes business sponsor and stakeholder alignment, communication planning, change impact evaluations and strategy development, global and enterprise training planning, and user adoption assessments.

By making change management a part of your implementation plan, you'll increase user awareness and adoption, increase user proficiency and realize faster ROI.

WHAT OUR CUSTOMERS ARE SAYING

"The training was absolutely tailored to our requirements. Our trainer went through the entire course with us and provided loads of real-world examples. He is clearly a Dynamics expert, I have no doubt about that."

– Darren Marzell, CRM Product Manager, Colchester Borough Council

LEARN MORE

HCL Technologies

powerobjects.com/change-management/

866.770.3355

HCL

Microsoft Dynamics 365

Transform on your terms with Microsoft Business Applications. Enable people to do their best work. Gain actionable insights. Thrive with solutions expressly built for change. Unlock next.

KEY USE CASES

SALES
Respond to changing business requirements with a flexible platform to rapidly create new solutions and ensure old solutions are never truly finished.

SERVICE
Understand your customers better and respond more quickly by accessing internal and external relationship data.

FINANCE AND OPERATIONS
Increase your return on investment with our agile and efficient Microsoft cloud solution.

TALENT
Extend your virtual team and coordinate faster with a consolidated view of team members, activities, and responsibilities.

MARKETING
Gain end-to-end visibility by connecting data from external markets, social, and legacy sources.

WHY MICROSOFT DYNAMICS 365?

Modern applications that deliver new experiences and connect with businesses' existing systems to allow organization to digitally transform their own way. Applications that use mixed reality, the ability to take an application that overlays on the reality in front of users, that guides them through a business process like never before. Connect to information from social networks, mobile devices and micro-applications to drive intelligence and inform a more effective business process.

Unified data and processes that enables business without silos. Centralized data enables disparate groups to work together effectively via a single, trusted view of processes, relationships, and data. Data connectors allow thousands of systems to bring their data into a single network.

Intelligence that delivers actionable insight. Data in the new world includes social, relationship, and productivity information, in addition to insights generated by business systems. The right solution requires a unified approach that allows companies to automatically leverage their data to decide and act in real time with expanded analytics, predictive algorithms, and automated artificial intelligence.

An extensible environment that enables change. The right solution establishes a data, communication, and application environment that makes it easy to evolve and extend existing business operations, while introducing technologies that enable users to create solutions where no solution exists and to expand data analysis.

Learn more: www.microsoft.com/dynamics365

Gold
Microsoft
Partner

Microsoft