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Total Quality Control Management  
for Dynamics 365 Operations Enterprise

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# Quality management for today's *Maze* of complexity

Manufacturers in today's industries face a maze of challenges from regulatory agencies and international standards organizations. Along with Microsoft, ERP Solutions provides a quality management solution to meet those challenges in Dynamics 365.

Automotive

Aerospace

ISO

Medical

Pharma

ANSI



## Challenges

Ongoing regulatory changes, customer requirements, and industry specific standards challenge today's manufacturers worldwide.

## Ideal Solution

Ideally, the more perfect solution is one that combines the quality management and operational software into one. A solution that provides global operations in a single instance.

## Microsoft and ERP Solutions

Introducing a partnership that does just that. TQCM by ERP Solutions is a certified application partnered with Microsoft Dynamics 365. Now you can have both, all in one solution.

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## Total Quality Control Management for Dynamics 365 Operations Enterprise

By working together, Microsoft and ERP Solutions combines the operational enterprise of Dynamics 365 with Total Quality Control Management into one solution, one instance.



### Together it's one

TQCM offers a full suite of solutions to control the quality of your products, vendors, customers, and processes. And it's seamlessly integrated into a single instance of Dynamics 365.

### One is better than two

No more integration complexity or passing data between systems. That's because TQCM and Dynamics 365 share a single database. Two powerful solutions in one single environment.

### Easy to learn, easy to use

TQCM uses the same interface, same security, same report writer, and same logic. It's designed within Microsoft Dynamics 365. Less training, less complexity, but more productivity.





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Total Quality Control Management  
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Advanced functional design that provides a full quality tool kit to improve quality of your products and processes.

## Fully featured

Process and vendor audits; inspections and lot sampling; customer complaints; CAPA with 8D; nonconformance; instrument and tool calibration; and much more.

## Flexible lot sampling

Supporting international standards for ISO, ANSI, NIST with skip lot. Customize to meet your requirements by modifying an international standard or create your own.

## Multi-mode operation

Supports discrete, process, and lean. Easily adapts to other industries and countries. And since it's online you have your solution with you anywhere and anytime.

# Customer success: UmbraGroup

UmbraGroup Italy needed a single enterprise solution to support their international manufacturing operations. Financials along with manufacturing and quality control were key requirements.

## Concert

UmbraGroup engaged business partner Concert Solutions to work with them to implement Dynamics 365 and TQCM for Dynamics 365.

## Centralized control

With TQCM and Dynamics 365, UmbraGroup was capable of establishing standardized business practices and sharing business data across their entire group of companies.

## Future growth

UmbraGroup is better positioned for future growth and acquisitions. The centralized operations and quality solution easily adapts to different operating modes and countries.

## AEROSPACE

Production of precision ball screw and components for aerospace industry



# Channel partner success: Concert Solutions

As a Microsoft Business Partner, Concert Solutions was seeking an integrated quality management solution to market in the competitive Italian market segment.

## Integrated solution

Concert sought an imbedded solution to Dynamics 365 Operations Enterprise. A solution that would support multiple industries and modes of manufacturing.

## Partnership

ERP Solutions and Concert have been partners for over a decade. Serving the Italian market with offices throughout Italy, Concert provides both consulting and technical expertise.

## Robert Passerini – Concert COO



"ERP Solutions quality management module is an integral piece to supporting our customers in manufacturing."



Ask us about a trial period  
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Call for more information: +1.612.284.3441

Ask a question via email: [info@erpsolutions.biz](mailto:info@erpsolutions.biz)

Learn more at:

<http://erpsolutions.biz/quality-control-management/>



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