

At SIPPIO, we believe Voice technology is key to the way we communicate as we seek to modernize our workplace experiences.

Teams Phone System

SIPPIO is proud to offer you the ability to leverage O365 with Microsoft Teams as your Voice interface. Over 250M customers utilize O365 with over 80M+ active daily Teams users and growing. The phone system capabilities of <u>Teams</u> are robust, scalable and seamlessly leverage your entire Microsoft platform.

Benefits

- Extend your O365 investment with a single collaboration platform
- Complete phone system features (see list below)
- Secure and scalable native in Azure
- Keep your DIDs or add new ones
- Monthly per user per month; no carrier contracts; flexible solution plans

Migrate Quickly with Ease

SIPPIO will work with your Partner to seamlessly Put Voice into Microsoft Teams. There's no certifications or credentials needed by the partner and our activations typically take a few minutes. Voice in Teams simply requires a Microsoft O365 subscription with a Phone System License (see list below).

SIPPIO Solutions

Putting Voice in Teams is easy and economical. We offer flexible plans without any minimums or committed contracts. You can opt in/out, move up/down, invoke seasonality requirements each month to meet your business needs. We offer an unlimited domestic or a consumption model in over 60 countries worldwide. International calling is always billed on usage.

If you require a desktop phone or headset, you can choose to add these as a Device as a Service (DaaS) from popular Teams enabled or Teams native phone providers including AudioCodes, Poly and Yealink with lease to own or continuous trade ups options.



LEGACY CONNECT - integrate a PBX

SIPPIO Offer Definition

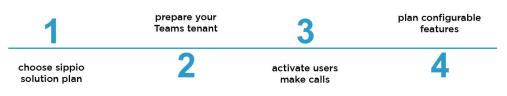
Teams	Single Application for Collaboration Simplify your communications by unifying calling with chat and meetings in Microsoft Teams. Your contacts and calendar are automatically connected across Teams and Outlook. Then take collaboration to the next level by using Word, Excel, and PowerPoint within calls and meetings.			
Phone System	Enterprise-grade Phone System Reliable and secure calling delivered from Microsoft's trusted cloud. A feature-rich phone system allows for the complete replacement of a traditional phone system. Plus, you get cloud-powered AI with voicemail transcription, inline chat translation, and real-time captioning in meetings.			
Audio Conferencing	Built-in Audio Conferencing Available as an add-on, reduce high cost and disparate conferencing solutions and add flexibility to your meetings with a dial-in number, integrated into every online meeting. No downloads, endless digits to type; click to meet!			
Call Anywhere	Use Your Existing Numbers and Call Anywhere from Any Device Use your existing numbers and add new as needed with SIPPIO. Make and receive PSTN calls to any number. Stay connected with a single phone number across your computer, mobile device, and desk phone. Get a consistent experience across devices with the Microsoft Teams app and Teams devices. Make calls and join meetings with one-click across the Teams client, web browser, mobile device, headset or desk phones are all seamlessly.			
Azure Secure	Secure and Redundant Across 5 Worldwide Data Centers Keep your business secure and running smoothly with an enterprise-grade phone system. SIPPIO provides built-in redundancy and load balancing with a 99.9% uptime guarantee. Secure and scalable native to Azure with full HIPAA, PIA, GDRP, FedRamp, Tier-D Security, ISO 27001, ISO 27018, SSAE16 SOC 1 and SOC 2, and EU Model Clauses (EUMC) compliance.			
Support and Billing	Continued Support and Easy Billing A smooth transition on your planned cutover date will ensure you retain the same partner, support and billing processes you are accustomed to today. There's no double payment or service, no porting fees, no ramp up or downtime, activation, termination or cancellation fees. The only change is a shiny, new interface to ring, talk, listen with full emergency services in Teams.			
Features	Platform800 NumbersAnalog Device SupportAuto BillingAuto ConferencingCarrier ServicesCloud, Premise or HybridDeploys in MinutesDirect Routing as a ServiceEmergency Services / E911Enterprise-GradeExpress Route to AzureFailoverFCC CompliantGlobal PresenceInternational CallingNative in AzureNo Contract CommitOutlook NativePer User Per MonthPorting Capabilities	Management Alerting Data Analytics Deployment Templates Device as a Service Device Management Life Cycle Management Management Tools Online Billing Online Payments Operations Center Quality Monitoring Reporting Routing Manager Trends and Insights User Provisioning Call Analytics Call Logs Call Monitoring Call Quality Dashboard Call Queue	Call FeaturesAdd Participants to a CallBusy on BusyCall BlockingCall ControlCall ControlCall DelegationCall ForwardingCall HoldCall HoldCall HuntCall LogsCall ParkCall ScreeningCall Transfer: Supervised &BlindCaller IDDial by Name or NumberDistinctive RingtonesDo Not Disturb / BreakthroughGroup Call PickupMusic on HoldOne Touch Calling	

	Redundancy	Cloud PBX	Presence
	SBC as a Service	Dynamic E911	Shared Line Appearance
	Single Sign-On	Emergency Location Based	Unique Conferencing Dial-ins
	SfB Upgrade Tool	Routing	Visual Voicemail
	SMB-Ready	Exchange Calendar Call Routing	Voicemail-to-email
	SMS	Expanded SBC Support	
	Unlimited Scale	Extensions	
	Unlimited SIP Services	Global Call Routing	
	Usage Plans Options	Media Bypass Support	
	Teams Desktop & Mobile Apps	Multi-level Auto Attendant	
	Teams-Certified Devices	Multilingual IVR	
	TTY Support	Multi-Site Support	
		Performance Reports	
		Quality of Service Reports	
		Toll-free Numbers	
Add-Ons	If you require a desktop phone or headset, you can choose to add these as a Device as a Service (DaaS) in a per user per month model or purchase directly from a distribution. We offer popular Teams enabled or Teams native phone providers including AudioCodes, Poly and Yealink with lease to own or continuous trade ups options.		
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	We also offer gateways, SBCs, SD-Wan, call recording, contact center and other applications as add- ons to your hosted Voice in Teams solutions		

Microsoft Licensing

Microsoft Teams is bundled with Office 365. Most customers will have a E1, E3 or E5 license. In order to Put Voice in Teams, you will need a Phone System License or have E5. You can easily order phone system licenses in your Microsoft Admin portal or contact your Large Account Reseller or Distributor to assist.

SIPPIO Activation – 4 Easy Steps



- 1) Choose Your SIPPIO Solution Plan
- 2) Ready Your Microsoft Teams Tenant
 - Gather your Microsoft User Domains, Email Addresses and Phone Numbers
 - Assign Users to Phone System Licenses
- 3) Activate Your Users
 - Enables the Dial Pad
 - You are ready to make/receive calls
- 4) Plan Configurable Features
 - Voicemail
 - Calling identity
 - Call queues
 - Dial plans
 - Auto attendants
 - Device management