i95Dev Magento Dynamics 365 Connect

empowering businesses to optimize customer engagement and operations.

i95Dev Dynamics 365 Connect is a secure, scalable and efficient way of integrating your Magento e-commerce and Microsoft Dynamics 365 for Operations systems, that caters to agile enterprises like yours. i95Dev Dynamics 365 Connect combines the scalability and intelligence of Dynamics 365 with the flexibility and features of Magento driving operational efficiency and unparalleled customer experience.

i95Dev Dynamics 365 Connect is not a data mapping tool and does not compromise on the business workflows critical for your business. The out of the box solution by default addresses most integration requirements but can also be customized to your requirements.

Benefits

Increase Sales	Reduce Costs	Scale Businesses
Drive Omni-channel Experience	Drive Customer Loyalty	Gain Competitive Advantage
Streamline Business Processes	Improve Operational Efficiency	Free Support

Features

Customers

Improve customer satisfaction by providing self-service portals for both B2B and B2C customers leveraging the customer information sync between the two systems without any manual intervention.

Orders

Minimize order aging by automating the order movement from Magento to Dynamics 365 system. You no longer have to worry about losing customers because of delays in order fulfillment.

Items/ Products

Build trust and brand experience by providing consistent product information across channels with little incremental effort; manage information in a single system and sync updates to the others.

Inventory

Efficiently manage your inventory and avoid overselling your products with access to inventory levels in your Dynamics 365 system, regardless of the origin of sales.

Customer Groups & Tier Prices

Cater to your diverse customer base by offering them personalized prices, in the Magento e-commerce store, driven by rules in the Dynamics 365 ERP system.

Credit Limits

Extend the Magento e-commerce store to service your B2B customers by leveraging the credit limits information assigned to them in the Microsoft Dynamics 365 ERP system.

Feature Table

Dynamics 365 Connect Features

Customers

Magento to Dynamics 365 - Customer Creation/Update

Magento to Dynamics 365 - Customer Address Creation/Update

Magento to Dynamics 365 - Creating Customer with Billing & Shipping Address

Dynamics 365 to Magento - Customer Creation/Update

Dynamics 365 to Magento - Customer Address Creation/Update

Dynamics 365 to Magento - Creating Customer with Billing & Shipping Address

Display Dynamics 365 Customer ID in Magento Customer Grid View

Display Customer Origin in Magento Customer Grid View

Orders

Magento to Dynamics 365 - Sales Order Creation

Dynamics 365 to Magento - Sales Order Creation

Dynamics 365 to Magento - Order Status Update i) New, ii) Shipped, iii) Invoice

Dynamics 365 to Magento - Invoice Creation

Display Dynamics 365 Order ID in Magento Order Grid View

Display Order Origin in Magento Order Grid View

Products/ Inventory

Magento to Dynamics 365 - Product Creation/Update

Dynamics 365 to Magento - Inventory (Qty, Weight, Price, and Cost) Update

Dynamics 365 to Magento - Product Creation/ Update

Dynamics 365 to Magento - Tier Pricing Sync

Dynamics 365 to Magento - Price Level Sync

Customer Groups & Credit Limits

Magento to Dynamics 365 - Credit Limit Update

Magento to Dynamics 365 - Customer Group Creation Sync

Dynamics 365 to Magento - Credit Limit Update

Dynamics 365 to Magento - Customer Group Creation Sync

Shipping & Payments

Dynamics 365 to Magento - Shipment Status Update

Dynamics 365 to Magento - Shipping Tracking Number Sync

Shipping Methods Support: i) DHL, ii) FED-Ex, iii) USPS, iv) UPS, v) Flat Rate, vi) Free Shipping

Payment Methods Supported: i) Credit Card, ii) Saved Credit Cards, iii) Cash on Delivery, iv) PayPal Gateway,
v) Authorize.Net Gateway, vi) Cheque

Other

Encryption of all data exchanges

Logger at Dynamics 365 and Magento

System Requirements

▶ **Component**

Dynamics 365 for Operations

Requirement

▶ oData Services

▶ Microsoft Dot Net Framework 4.0 or later

▶ Microsoft SQL Server 2012 or later

▶ User permission to create and run schedules

▶ User permission to deploy Dynamics 365 Integration code

▶ Microsoft Tenant ID

Version Support

▶ Microsoft Dynamics 365 for Operations

▶ **Component**

Magento Server

Requirement

▶ MySQL 5.x or later

▶ Public IP

▶ Source Guardian Loader

▶ VPN credentials (on need basis)

▶ Root Permissions for Linux on Magento server

▶ User permission to create and run cron jobs

Version Support

▶ Magento 2.x

Email : info@i95Dev.com
Visit : www.i95Dev.com
Shop : store.i95Dev.com
Phone : (301) 760.7499

i95 Dev
Drive your ideas...

★ Bethesda   ★ Los Angeles   ★ New York   ★ Texas   ★ Sydney   ★ Hyderabad