Sked 24

Access to Care

Make every hour count!

Sked24 supports your business
A highly flexible and scalable solution suitable for anyone from individual providers to multi-site care networks.

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Challenges

- Lack of transparency and lack of an efficient business control mechanisms
- Coordination of the care process and under-utilization of specialized resources
- Fast access to health services according to the patient's forecast

- Rates of non-attendance to medical appointments (effective appointments) frequently exceed 25%
- Loss of quotas due to erroneous forecast or lack of preparation between 5% and 10%
- Resource utilization (theoretical vs. real) usually between 65% and 75%

Ideal solution

- Relevant KPIs always at your disposal
- Performance optimization through centralized planning and integrated views
- Bring the patient to the center with customized, friendly and effective search

- We apply AI technology in the process of confirmations and exam preparation
- Segmentation at both supply level and demand level to ensure access
- 360° overview with multi-resource and multi-service planning

Desired results

- Detection of problems and rapid reaction
- Increase in sales and greater satisfaction of doctors
- Accompaniment throughout the patient's journey

- We improved the attendance rate on average between 5% and 10%
- Patients arrive with the appropriate preparation according to the indications
- Improvements in resource utilization between 10% and 15%

Make every hour count - Maximize the occupation of your medical offer

Plan

Performance optimization through centralized planning

- Scalable model for both individual providers and healthcare networks
- Centralized planning for all medical areas (Consultation, Rx, Lab)
- Offer optimization using multi-resource and multi-service planning

Exhibit

Bring the patient to the clinic with customized, user friendly and effective search

- Access through different channels with an intuitive and responsive design
- Flexible and segmented searches according to the user's profile
- Indications for preparation of individualized tests for patients

Manage

Take your attention to another level

- Configurable segmentation based on clinical and business rules
- Manage confirmations with Artificial Intelligence
- Transversal model of business intelligence with the main KPIs preconfigured

Sked24 has positioned itself as a key solution for our vision of providing concrete solutions to the health needs of the population. The solution allows us to comprehensively manage the services of our seven clinics and obtain a 360 ° perspective of the offer of our more than 1000 doctors. We have the relevant information in real time that allows us to make decisions and respond in an agile and efficient way to the needs of our patients and doctors.

- Oscar Biehl, Commercial Manager and Corporate Development – Red de Clínicas Regionales

Sked24 – Access to Care with Microsoft Azure

Sked24 is a management platform that builds patient's loyalty. We use state-of-art technology to transform a sporadic interaction with your patient into a long-term relationship.
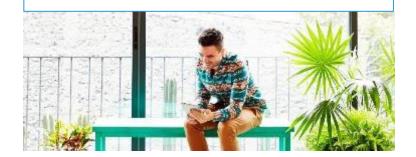
Solution Alignment

Innovation

- Artificial Intelligence & Machine Learning for an intelligent sale (example appointment confirmation)
- RPA for the automation of repetitive processes

High Availability & Security

- Automated failover mechanisms guarantee a 24x7x365 uptime
- Secure model with role-based authorizations
- High security for your sensitive data in certified data centers

World-class SaaS model

- Zero installation and administration
- Flexible collection model according to your business model (example by appointment, number of patients, etc.)
- Maintenance and support with experts from Sked24 and Microsoft