

# Customer Success Story



**Derbyshire Community  
Health Services**  
NHS Foundation Trust

“We spend the same amount of time on patients, but it is so much more efficient because the travel time is significantly reduced – for staff and patients. Being able to review patient results daily and in real time means we can be more responsive to patient needs and improve outcomes.”

- TCV: £350,000
- Closed: October 2016
- Territory: United Kingdom



## WIN RESULTS

Increased heart failure team caseload capacity by providing remote health monitoring for patients to reduce the need for face-to-face visits.

Tunstall’s Integrated Care Platform enabled early intervention and empowered patients to manage their own conditions, thereby reducing unplanned admissions and readmissions.

77% of patients strongly agreed that the service had reduced their need to visit the GP or hospital.

97% of patients strongly agreed that the service enables their Heart Failure Nurse to better manage their condition.