

# ABB Ability

## Condition monitoring for measurement devices



Scheduled remote accesses enabling accurate devices health checks by our experts  
Moving from preventive- to predictive-maintenance

### Measurement made easy

— Digital services trigger the predictive approach

### About ABB Ability™

ABB Ability is our unified, cross-industry digital capability, from device to edge to cloud.

ABB Ability combines domain expertise with experience in connectivity to enable customers to know more, do more, do better, together.

### About condition monitoring

Designed to predict and minimize issues, we know process uptime is crucial.

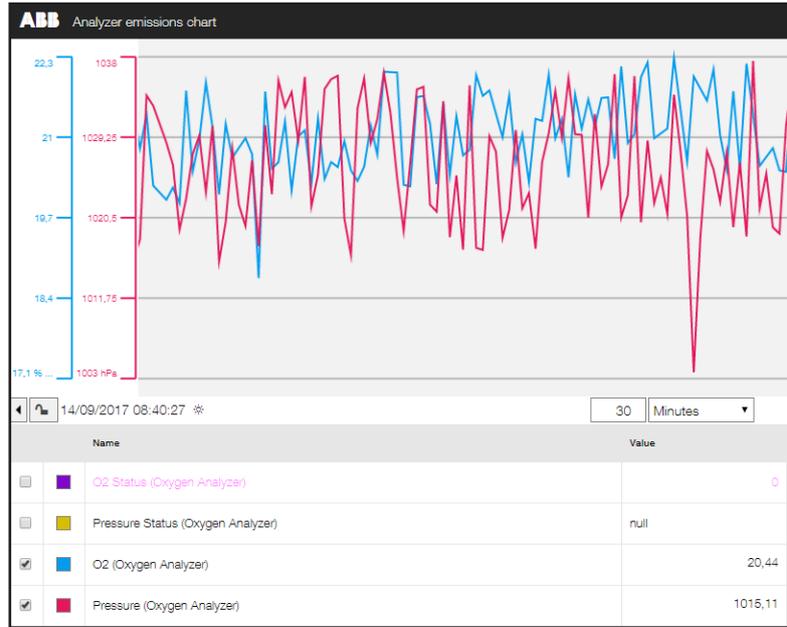
ABB's product specialist to remotely assess the device status and provide service recommendations based on findings.

### What is included?

New technology enables us to offer an alternative, advanced service solution to our customers. ABB remote condition monitoring contracts offer a dedicated, complete check of analysers and instruments.

Using predictive maintenance techniques, devices are maintained on-demand. Frequent monitoring of machine conditions ensure components are only replaced when needed.

The remote condition monitoring can be bundled in a Measurement Care agreement to meet your needs.



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01 Experts at work  
24/7 to support you

02 Cloud-based solutions

### Condition monitoring contract

The contract provides a flexible approach to the maintenance of your installed base, with costs agreed up front.

The service is remotely managed via email, phone and the myABB customer portal (Cloud-based solution).

Service includes:

- Fixed interval service report (weekly, monthly)
- ABB Ability gateway free of charge
- Dedicated phone support line (business days, 8-17)
- Recommended spare parts list

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### Benefits

**Process availability** – reduced instrument / analyser downtime

**Expert support** – guaranteed access to product experts

**Cost control** – transparent contracts costs and total cost of ownership

**Budget prioritization** – facilitate decision making by providing inputs for life cycle cost estimation

**Cyber security** – state of art data security techniques keeping your network secure

Smart service solutions don't always mean feet on the ground

To find your local ABB contact, visit:

[abb.com/measurement](http://abb.com/measurement)

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