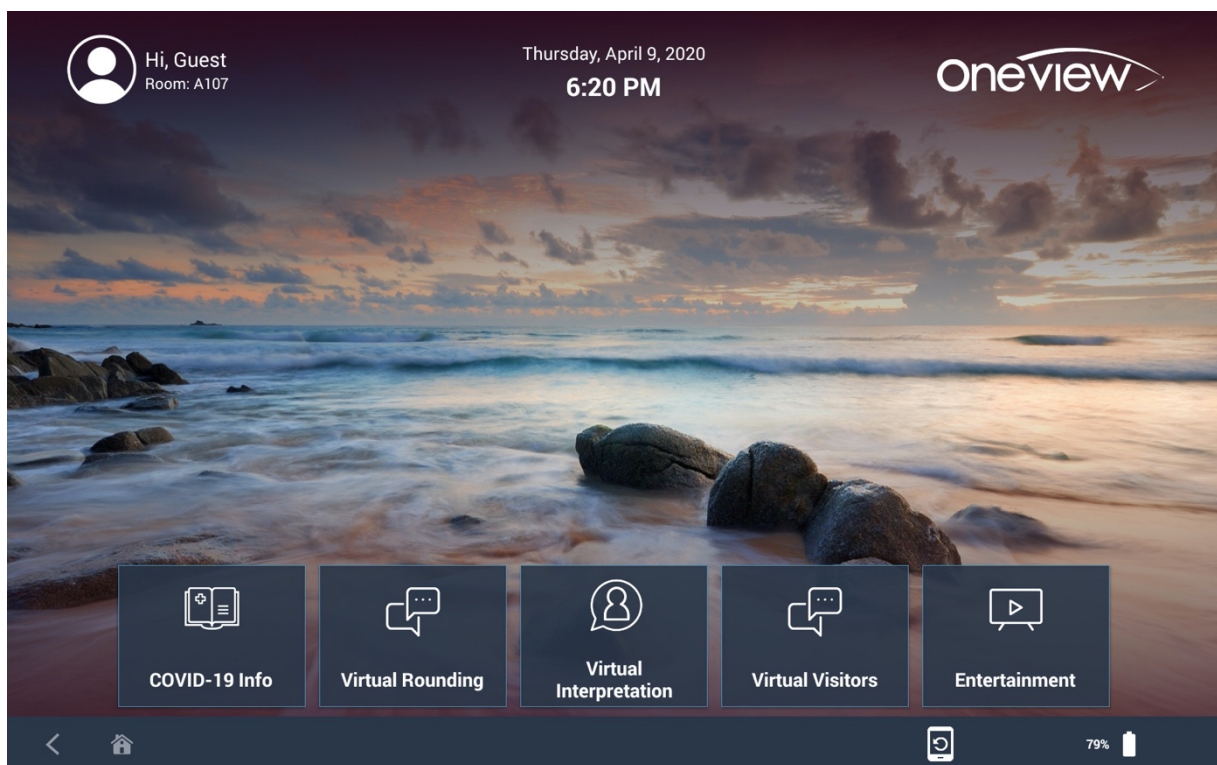


Summary

To help healthcare systems manage the COVID-19 crisis, Oneview is providing a cloud-based managed tablet solution enabling **virtual rounding, virtual visitors and up-to-date information** at the bedside.

This solution is designed for **rapid deployment** within days and can be quickly provisioned without any new infrastructure (assuming there is Wi-Fi in place), without on-premise servers, and without Oneview staff visiting the Hospital.



Example screenshot – the logo and content configuration can be customized.

Key messages:

- Time is of the essence with this crisis and this is a turn-key service: the tablets will arrive pre-provisioned thanks to VMWare AirWatch and Samsung Knox Configure. Tablets will also arrive with mounts, and will be ready for use as soon as they are deployed to the bedside.
- We provide 24/7/365 support and monitoring.
- Keeps patients virtually connected to their family and care team.
- Tablets are fully locked down, so settings cannot be changed.
- Applications and content can be selectively “digitally wiped” between patients, using Samsung's Knox technology. This allows us to ensure that

patient apps are fully wiped, while enterprise apps (like Cisco Jabber) and their configuration are preserved.

- This is a month-to-month subscription for the crisis, not a long-term commitment.

Features & Overview

The following needs will be supported:

Communication

Virtual Rounding: allow clinicians to round on patients virtually using Cisco Jabber, Zoom, or other tools. There is no login required – credentials can be permanently saved on the device.

Virtual Visitors: allow patients to call friends and family using Facebook Messenger or Skype. If there is a different third-party application in use at the Hospital, Oneview will work with you to test and deploy it. Patient login details will be digitally wiped with one button press on the device, ensuring patient privacy.

Virtual Interpreters: if you're already a Stratus, Martti, or Cyacom customer, or would like to add Video Remote Interpretation at this time, the relevant app can be deployed.

Up-to-date Information

Ensure patients have up-to-date information and education. You can use your own content, or predefined COVID-19 content from our partners, or a combination to keep patients informed. Content is centrally managed and can be updated in real-time as new information and guidance is available.

3rd Party Applications

Reduce the implementation effort and infrastructure by providing entertainment to patients through streaming services such as Netflix, Hulu, Amazon Prime Video, and Disney+. Patient login details are wiped by pressing one button on the device.

How does it work?

In-Room Components

- Samsung Tab A 2019
- Protective case for tablet
- Tablet mounting options:
 - a. Tablet attached to a 'gooseneck' roll stand
 - b. Tablet attached to the patient bed via a clamp



Option A

Tablet attached to a 'gooseneck' roll stand



Option B

Tablet attached to patient beds via a clamp



Enclosure

Sample enclosure for use with options A & B

Support

- The Oneview services team will support you through deployment, handing over to our global support team for 24/7/365 support.
- Our focus is helping you get devices where they are needed as quickly as possible and ensuring maximum up-time through this crisis.

Deployment

1. To minimise complexity and reduce time to deployment, this solution will not require systems integrations, and will not store or process any Protected Health Information (PHI).
2. Oneview will provide Samsung Tablets provisioned by Oneview before delivery to customer sites and managed remotely using Oneview's AirWatch Enterprise Mobility Management solution.
3. Tablets will arrive labelled for the destination location. Simply unbox the tablet, put it in a case (if needed), and deliver it to the location it will be used.

Operation

- When a patient no longer needs the tablet, the devices can be digitally wiped of all user data (using Samsung's Knox technology) on the fly by pressing a button on the screen.
- After each patient, the device is sanitized and is then ready for use by the next patient.

APPENDIX A:

FAQ

FAQ

Here's some of the questions we've been asked by customers:

Question	Answer
How quickly could we start using tablets?	The solution will be available w/s 6 th April. Global tablet supply is under severe pressure due to the crisis. We have a stock of Samsung tablets, and will work with our partners to secure additional supply as soon as possible.
Will there be PHI sent to your cloud platform?	No – there is no PHI involved in this solution, nor integration with the Electronic Health Record, to reduce complexity and risk.
Can we use another application that is not listed?	If the app is available as an Android app, this should be achievable, but we will test the apps before deployment.
Is there any issue with tablet supplies?	There is significant demand for tablets at present, and this is likely to increase. We have verified availability through our partners, but we advise orders to be placed without delay to ensure supply.
What types of tablets are supported?	We have tested the solution on Samsung 2019 Tab A tablets and are working to validate other Samsung tablets. It will not work on iPads or patient devices because we depend on Samsung Knox technology to secure tablets and enable digital wiping.
What infrastructure do I need?	We have designed the solution to be as simple as possible to deploy. It requires: <ul style="list-style-type: none">• A Wi-Fi network that the tablets can connect to, with connectivity to the internet, and sufficient bandwidth• A point-to-point VPN to the Oneview Azure infrastructure It does not require any servers or other infrastructure on-premise, or any integrations with other systems.
Will I need IT resources to go-live?	This is a simple solution, it should not require significant work from IT. We will collaborate with your IT team to ensure they understand the solution and address their questions.
Will other Oneview features be available? For example: meal ordering	We have kept the solution as simple as possible to make it faster and simpler to deploy. This means we are not integrating with other systems, at least for the initial version.

Question	Answer
<p>What information do I need to provide to enable the solution?</p>	<p>The following is required to configure the tablets:</p> <ul style="list-style-type: none"> • List of facilities and locations where tablets will be deployed • Provide content to be display • Wi-Fi network the tablets will connect • 3rd Party Apps that need to be deployed
<p>I already have Oneview Windows devices. Can I use the same device?</p>	<p>The Windows devices have longer lead-times and are more expensive, so the cloud-solution with Samsung tablets is the fastest, lowest-cost solution.</p>
<p>Can we use our own EMM solution?</p>	<p>Our goal is to make this as simple as possible, so the solution is fully managed under Oneview's AirWatch EMM solution. It may be possible to consolidate devices under a client's existing AirWatch solution in the future if desired.</p>