Plan for, respond to, and recover from incidents with an out-of-the-box framework for all-scale events with a robust toolkit for customization.

**Streamline Communications and Workflows**
Standardize horizontal and vertical communication and collaboration to readily support response efforts. eICS automates common workflows, such as form and report generation, including fully HSEEP-compliant After-Action-Reporting.

**Notify and Deploy**
Launch critical communications instantly and keep stakeholders informed during an event. Notify individuals, teams, and groups, gathering their availability and making informed deployment decisions. Deliver reliable tactical alerts and notifications via voice, text, and email.

**Respond from the Field with eICS Mobile**
Perform critical incident-related tasks using the eICS robust smartphone application, tailored specifically for response workflows. Initiate incidents and notifications, monitor team availability, assign positions, and document events, resource requests and tasks, share field reports and photos – all from your mobile device.

**Access and Improve Response Performance**
Complete guided risk, business impact, and hazard vulnerability assessments, monitoring changes and outcomes over time. Develop plans tailored to risks and threats and incorporate project management workflows to facilitate and improve future performance based on previous outcomes.