

CHATBOT



Available 24/7



No waiting time - answers immediately



Can handle thousands of inquiries simultaneously

APPLICATIONS

Customer
service

Internal support

Marketing

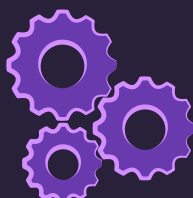
Different
language
packs are
included as
needed

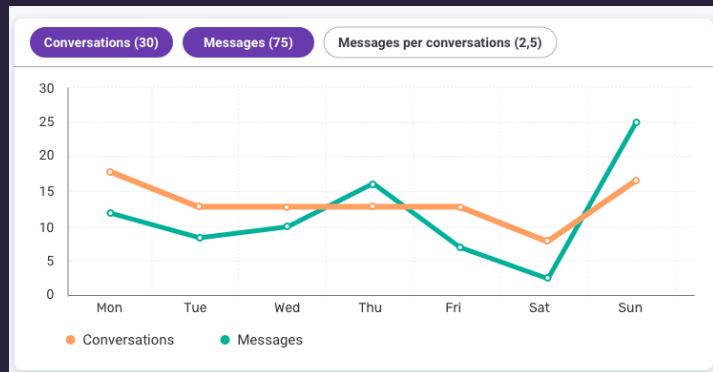


By getting examples of
formulations, the chatbot is
trained to understand



Via Natural Language
Understanding (NLU) the
chatbot learns continuously



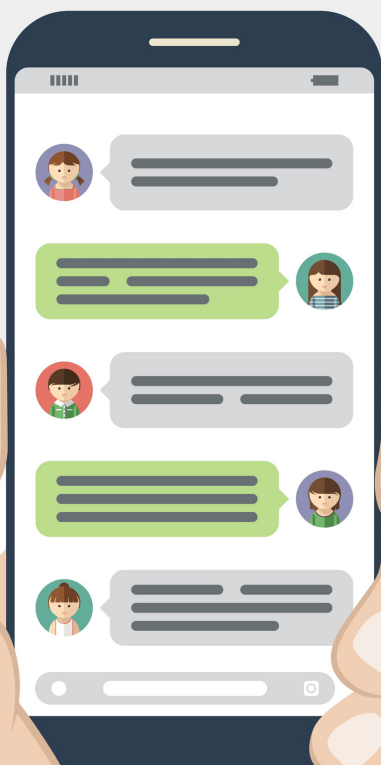


Keep track of user behaviour and bot performance

Enter or upload questions and answers



Easy to make adjustments along the way



The dialogue can be steered through buttons, free text - or both

Different methods of context understanding are combined to create good conversations

With RPA and integrations, the chatbot can retrieve information and perform tasks