



ORTEC Managed Services

Flexible. Reliable. Scalable.



The cloud is here to stay

Everyone is moving to the cloud nowadays and there is a good reason for it. In today's highly competitive marketplace, you need leading edge security, ease of accessibility and compliance. Your IT solutions should always be running in a secure, highly reliable, and easily scalable environment. There is no reason anymore for you to focus on anything else than what you do best as your core business; grow your business. Infrastructure concerns, large capital IT expenditures and operational down-times become a thing of the past.

The cloud enables operations to enjoy the benefits of their IT solutions without having to worry about infrastructure maintenance and hardware support.

This is where we come in

With ORTEC Managed Services, you can enjoy the benefits of ORTEC as a Service. You can focus on using our solutions to optimize your operations and our Managed Services team will take care of the rest.

ORTEC Managed Services brings you the full power of ORTEC at your fingertip.

Rapid deployment & on-demand roll-out

Our solutions are deployed on the Cloud quickly and efficiently, enabling our project teams to focus directly on the implementation of our solutions according to your business needs and requirements. As your company grows, resources can then be rolled-out with ease, guaranteeing the scalability of your operation.

Security standards & Legal compliance

Our Managed Services environments, powered by Microsoft Azure, are protected using the leading security standards available in the market, ensuring legal compliance and data safety. ORTEC continuously improves the security level within our solutions, considering the evolving dynamics in the field of security.

ORTEC
OPTIMIZE YOUR WORLD



Infrastructure & Application support

With ORTEC Managed Services, support services of both our solutions, as well as the infrastructure behind them, have become a one-stop-shop for your company. This reduces issues of communications between network providers, ORTEC solutions and Hosting.

Global coverage & Local deployment

Our Managed Services platform can support your business wherever your operation is located, on a regionally deployed data center close to you, ensuring compliance with the local legal frameworks, while taking away any latency or performance concerns. Also, the users can be centrally or regionally deployed as long as they have Internet access.

Direct benefits for your organization

There is no need for full-time resources to manage and maintain your infrastructure anymore. Our Managed Services environments are designed specifically for ORTEC applications and our support teams are well-versed in ORTEC's best practices, making sure to always provide the highest quality services to your operation.

By relieving you from the burden of heavy upfront capital expenditures, the direct effect on your cashflow will be visible. ORTEC guarantees a high-quality and cost-effective offering, by utilizing a multi-tier global architecture. You can benefit from reduced operating costs, increased performance and peace of mind, knowing that your highly scalable environment and infrastructure are proactively managed and always kept up-to-date by our technical specialists.

Support Services

Our Global Service Desk support professionals are available 24/365 with extensive know-how and resources to resolve any requirements that may arise when using ORTEC software. We proactively manage your organization's operational environment through monitoring and regular customer meetings, ensuring stability and performance levels are exceeded. Our team offers support in more than 10 languages and we are continuously extending our multinational network.

Want to learn more about our solutions? Contact us at:  info@ortec.com  [ortec.com](https://www.ortec.com)