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TECH FOR SOCIAL IMPACT
COVID-19 Resource Guide for Nonprofits

Empower remote work by employees and volunteers and ensure mission continuity and delivery. Microsoft has several services, technology solutions, and trainings to help your organization during this challenging time.

Empower remote workers and online events

Get best-in-class productivity and collaboration solutions for organizations of all sizes to support remote work around the world.

- We offer discounted and free offers for Office 365 and Microsoft 365 which include services like Word, PowerPoint, Excel, Outlook, OneDrive and Teams:
    - For smaller organizations, get Office 365 Business Essentials or Microsoft 365 Business
    - For larger organization, get Office 365 E1

- Stay connected to donors, volunteers and beneficiaries. Learn how in in our blog 'Delivering online meetings and events' and e-book '7 steps to successful online events.'

- Free training and resources to help you get started:
    - Pivoting to Remote Work—COVID-19 Response Course for Nonprofits
    - Teams for Nonprofits – Collaboration Tools
    - Crash Course in Microsoft Teams
    - Microsoft Teams Adoption Guide
    - Get work done from anywhere with Microsoft Teams
    - Remote Social Work via Teams
    - Microsoft Community Training
    - LinkedIn Learning - Remote Working: Setting Yourself and Your Teams Up for Success

Virtualize IT infrastructure

Ensure your staff has access to the tools they need no matter where they are working.

- Leverage $3,500 (USD) donated Azure credits per year and access the complete portfolio of Azure cloud solutions and service. Watch this short video to learn how to activate your organization's Azure credits.

- To get started with your sponsorship, please schedule time with the Nonprofit Azure Onboarding Concierge and Success Center to help you set up your grant subscription, provide governance and cost management best practices, and provide resources to help you deploy Azure workloads in alignment with your cloud goals.

- Download this guide to learn about Azure features and services that can help in the current situation.

- Windows Virtual Desktop can help with increased demand for services and remote working by providing your employees with a corporate desktop experience while working from home. Here are several technical deployment guides to help you accelerate the deployment of Windows Virtual Desktop:
    - WVD Quick Start Guide
    - WVD Design and Architecture Guide
    - WVD Deployment Guide
    - RDS 2016 to WVD Migration
    - VDI Client to WVD

Enable rapid response

Rapid response requires access to data and the ability to gain insights and take action.

- Power Apps Template for Crisis Communications: Coordinate information sharing and team collaboration in response to evolving conditions in times of crisis, combining the capabilities of Power Apps, Power Automate, Teams, and SharePoint and can be used across the web, mobile devices or in Teams. Employees can report work status and make requests, push news and emergency updates, and the app includes the ability to add RSS feeds of up-to-date information from reputable sources such as WHO, CDC, or a local authority.

- Power Virtual Agent Crisis FAQ Bot: Rapidly share information in a chat interface that organizations can embed on any website and is fully customizable in low code.

- Microsoft's Power Platform Partner Community is offering support to organizations needing assistance building COVID emergency apps.

- Access GitHub to build and publish code remotely. GitHub Enterprise is available at a 50% discount to nonprofit customers on an Enterprise Agreement.
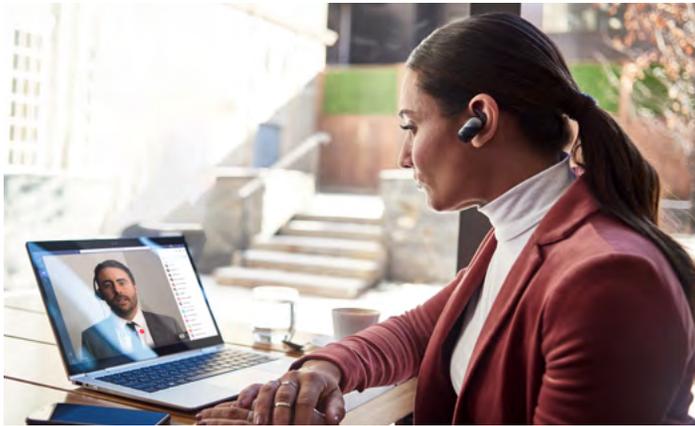
Health response support

- The COVID-19 HealthBot enables organizations to respond to common questions about the virus and help connect at risk individuals to healthcare professionals remotely via Teams.

- The Coronavirus COVID-19 Dashboard helps to track the worldwide location of the Coronavirus outbreak.

Connect organizations with talent

- LinkedIn is offering free resources to organizations providing services in response to the COVID-19 pandemic, including those in the healthcare sector and disaster relief nonprofits, to help them connect the right talent to mobilize their work. Learn more.

Get help with deployment and customer support

- Microsoft FastTrack is available to assist organizations setting up remote work and learning in response to COVID-19. Nonprofits can get deployment assistance with Microsoft engineers and experts to get up and running on Identity, Office 365, Teams, and Intune device security.

- For technical product support, nonprofits can submit a support ticket in the Microsoft 365 Admin Portal or the Azure Portal.

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