# SOFTEL

Cloud Security Management: Bringing Shadow IT into the Light

Many businesses and government agencies are turning to cloud services to improve collaboration among peers and lower costs. The largest driving force behind this change are the premium security features that provide more capabilities than their on-premise counterparts. As more people move to the cloud, we see an exponential increase in malicious attacks against these cloud services, but the cloud providers are aware and using it to our benefit. Microsoft

is often called the largest telemetry network in the world with billions of devices handling billions of authentications and scanning hundreds of billions of emails every month. The result of this global telemetry and analysis is the next generation of security products – available from SOFTEL Communication, to you as a cloud services subscriber.
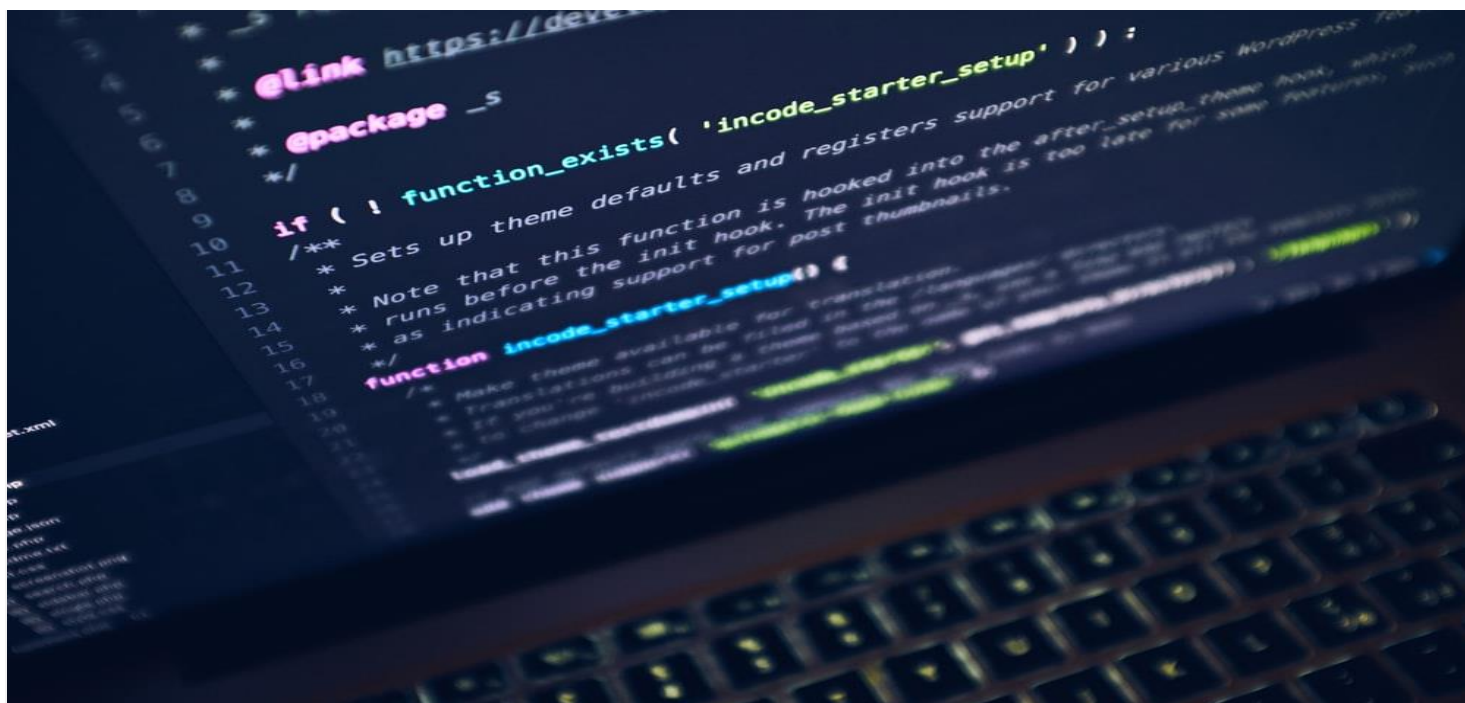
At-a-glance:

Customer: United States Government Agency

Website: RESTRICTED

Customer Size: RESTRICTED

Country: United States | RESTRICTED

Industry: Government Sector

Products and Services: Microsoft Azure

Customer challenges

As a Local Government Agency, our client has a large quantity of different departments and sectors, within which many siloed operations take place. Some of those areas are open to the public – and others are restricted by law, legislation and policy. From municipal services, across education, law enforcement, motor transport and other diverse areas, ensuring security policies are in place is paramount to their operations.

Their primary concerns are around access policies, protection of public and private data – and protection from external threats.

Partner Solution

SOFTEL provide numerous solutions to address our customer's concerns. This includes:

SHADOW IT– find apps previously unknown to IT
SIMULATIONS – email phishing attacks to raise awareness
PASSWORD SPRAY– attacks to secure credentials
SECURE SCORE– understand and remediate vulnerabilities
HONEY POT – trap potential attackers (monitored)
ANTIVIRUS – setup with active monitoring and mitigation
DEVICE GUARD – users can only install approved apps
DATA CLASSIFICATION– setup user data rules

Customer Benefits

Through the application of the security elements provided, our customer is able to ensure user, data, access and departmental security is enabled, monitored, administered, tracked and alerted to identified security advisors, across the myriad of operations within their controls.

Reducing the threats to data security, through enhanced tools, monitoring, alerts and security-based scenarios and campaigns.

Enhanced security monitoring tools, designed to provide comprehensive coverage of users, data, access, external threats, passwords, devices and simulations.

Applying enhanced security profiles across diverse enterprise or business departments, roles, access rights, user rights, data protection and data security

Contact Us:

info@SOFTEL.com
+1 877-476-3835

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http://www.SOFTEL.com