

Rozie^{ai}

benefits
concierge

Enhance the human touch with conversational digital experiences that deliver support and drive sales.

Remember the individual beneficiary's journey, whether is guidance on how to use benefits or shop for new coverage. Deliver personalized support and recommendations.

Solution



Advisory

Real-time advisory on how to use benefits, explore coverages, file claims and understand denial reasons. Support over 20% of service volumes.



Experience

Connect to documented knowledge sources, like websites or manuals, and the artificial intelligence can support new FAQ topics in minutes.



Lead Gen

Seamless connectivity between support workflows and personalized shopping, all connected in one experience.



Learn more and schedule a
knowledge sharing session:
hello@rozie.ai

All RozieAI solutions are **omni-memory**. Deliver a single continuous advisory experience via natural language, remembering the user across web chat, mobile, and voice channels. **Configure once and deploy many** - on any digital channel without additional development.