

*A True Integration between Typeform & Microsoft Dynamics 365 Sales*



# USER GUIDE

SCALEABLE FORMS - FOR MICROSOFT DYNAMICS 365 SALES

BY



## DISCLAIMER

This document is presented with explicit understanding that all contents of this document are confidential and shall not be divulged to any third party without prior written consent of Scaleable Solutions Pvt. Ltd.

All services are provided according to our terms and conditions.

## SCALEABLE FORMS

*Scaleable Solutions offering integration between Typeform and  
Microsoft Dynamics 365 Sales*

Scaleable Forms is a robust add-on, offered for first time for Microsoft Dynamics Sales.

Typeform is a great tool to Engage your audience by conversational forms & surveys, Typeform allows you to create dynamic forms and surveys based on their needs. These forms can be used for generating contact, account, lead, survey, questionnaire, registration, invoice or can be used for any other specific business need.

Scaleable Forms helps you to get back your responses, of contact, account, lead or any other form entities back to Microsoft Dynamics 365 Sales.

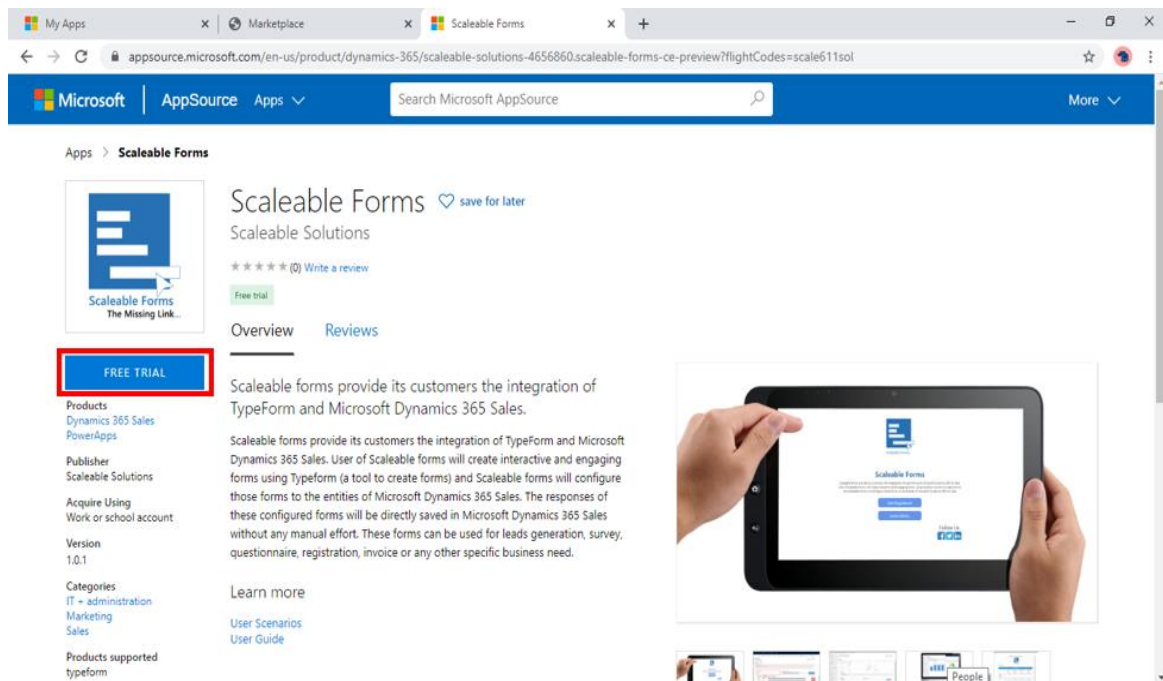
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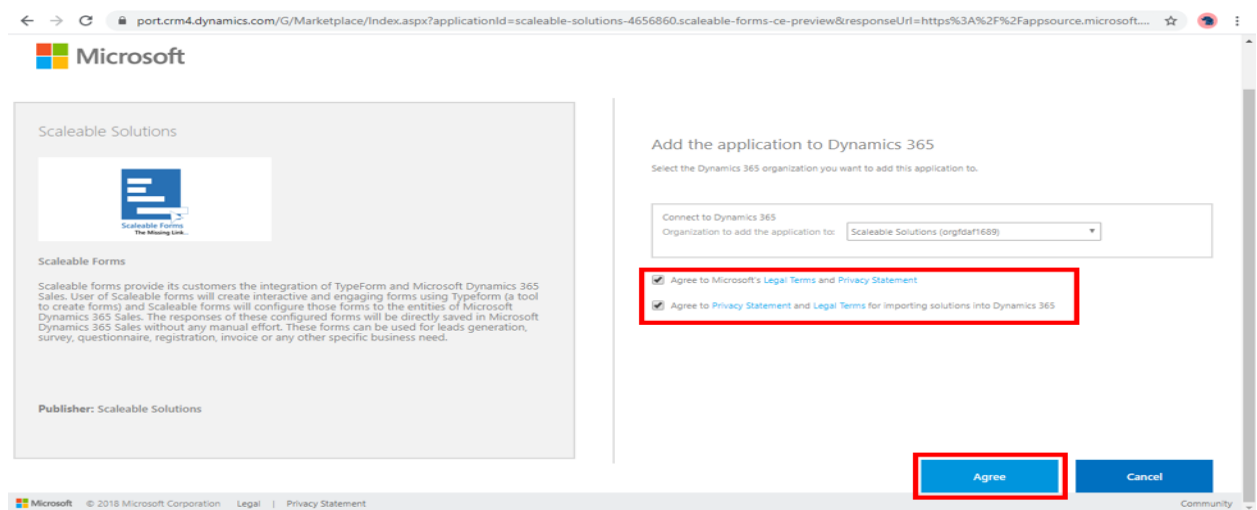
## How to get started

Install Solution in Microsoft Dynamic 365:

Download the application from [App Source](#). Click on “Free Trial”



Enter your **Organization** > **Check Terms and Conditions** > **Click Agree**



Check the status of the solution.

← → ↻ port.crm4.dynamics.com/G/Solutions/ManageSolutions.aspx?OrganizationId=e37588b3-89dc-479d-8e01-46741f313bff

## Manage your solutions

Manage your solutions

Select a preferred solution to manage on selected instance: Scaleable Solutions


SOLUTION NAME	VERSION	AVAILABLE UNTIL	STATUS
Live Assist add-in powere...	1.0.0.0	1/1/2050	Not installed
Live Assist for Dynamics 3...	1.0.0.0	1/1/2050	Not installed
Live Assist for Microsoft D...	3.5.0.0	1/1/2050	Not installed
Live Assist for Microsoft D...	3.5.0.0	1/1/2050	Not installed
Maplytics	9.0.4.8	1/1/2050	Installed
Microsoft Forms Pro	1.20.0.0	1/1/2050	Installed
OData v4 Data Provider	9.0.0.106	1/1/2050	Installed
Office 365 Groups	2.9.0.2	1/1/2050	Not installed
Portal Data for Dynamics 3...	1.19.1012.0	1/1/2020	Not installed
PowerApps Checker Base	1.1.1.6	1/1/2050	Installed
Project Service Automation	3.10.5.28	1/1/2050	Not installed
Routing Rules - Preview	9.1.0.1011	1/1/2050	Not installed
Sales insights add-on	9.0.1.7079	1/1/2050	Not installed
Sample Data for Marketing	1.57.1055.0	1/1/2030	Not installed
Scaleable Forms	1.0.1.0	1/1/2050	Installed

### Scaleable Forms

Created by: Scaleable Solutions Pvt. Ltd  
[Learn more](#)

Microsoft © 2018 Microsoft Corporation Legal | Privacy Statement


The application will be downloaded in Sales and will be shown as below. Click the Solution.



### Scaleable Forms

Scaleable Solutions

UNIFIED INTERFACE



### Scaleable Greetings

Scaleable Greetings is a robust add-on for Microsoft Dynamics 365, with

Scaleable Solutions

UNIFIED INTERFACE

### Sol

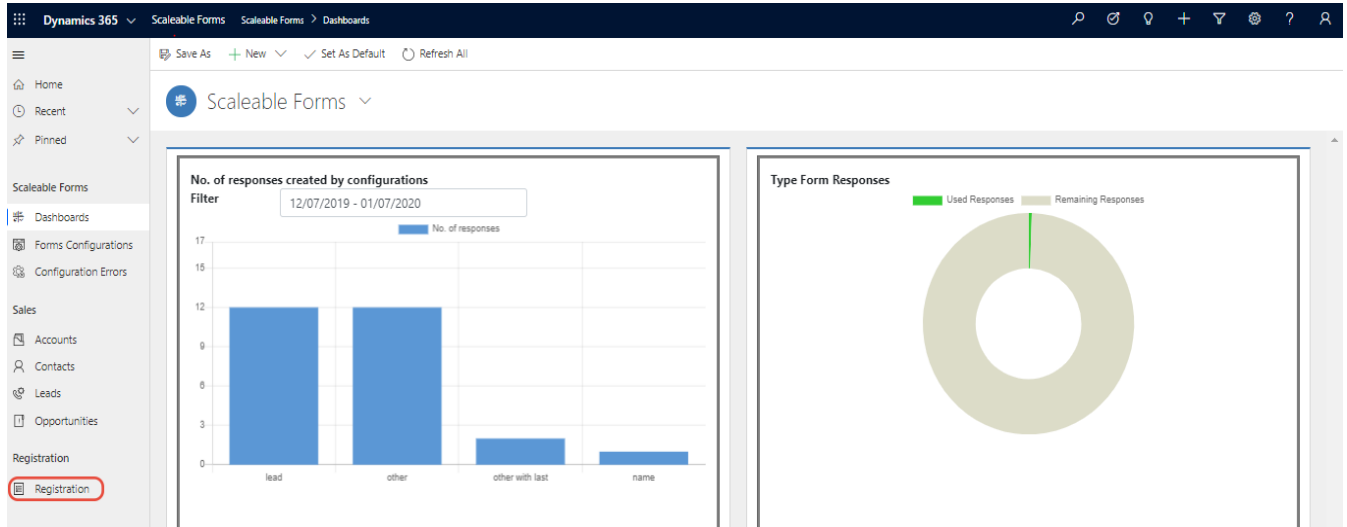
Solu base

Dyna

UNI

## Registration:

Click on Registration to get yourself registered.



Here on Registration form, fill out the **General information** >Enter your **CRM Credentials**> Select your **Subscription Plan**> check **Terms and Conditions**>and then hit **Submit Button**.

The screenshot shows the Scaleable Forms Registration form. At the top, there is a header with the Scaleable Solutions logo and a 'Scaleable Forms' icon. Below the header, there is a navigation bar with 'Registration' (highlighted with a red box and labeled 1) and 'Configuration'. To the right of the navigation bar, there is a checkbox labeled 'I agree with Terms and Conditions' (labeled 5). Below the navigation bar, there is a 'General Information' tab (labeled 2) and a 'Submit' button (labeled 6). The form fields are as follows:

First Name *	Mark	Last Name *	Angel
Company *	Scaleable Solutions	Phone *	+1277654436
Email *	Mark@scaleablesolutions.com	Alternative Email	Alternative Email
Country *	United States of America (USA) ▼	State/Province *	Florida
City *	Miami	Postal Code *	31033
Address1 *	House 10		
Address2	Address		

## CRM Credentials

Username \*

Password \*

Subscription Plan

Trial

Free

7 Days

500 Responses

Unlimited Configuration

Essentials

\$50 /mo/org

Monthly

1000 Responses

Unlimited Configuration

Professional

\$70 /mo/org

Monthly

5000 Responses

Unlimited Configuration

Premium

\$90 /mo/org

Monthly

10000 Responses

Unlimited Configuration

Save up to 60 \$ Annually

Save up to 132 \$ Annually

Save up to 132 \$ Annually

Looking for a Custom Plan? Contact the Sales Team [sales@scaleablesolutions.com](mailto:sales@scaleablesolutions.com)

Promo Code

Enter Promo Code

Promo Code

Verify

**Note:** It is recommended to create a non-interactive user to avoid hitting your API Limit and assign “Scaleable Forms Service” role to the user. [Learn More...](#)

After your subscriptions you will receive invoice via email on provided email address. In case you didn't receive Invoice reach us at [support@scaleablesolutions.com](mailto:support@scaleablesolutions.com)

Mark Angel (Scaleable Solutions)

I am contacting you regarding the invoice #INV-324c4703-55bf-43de-8756-ed95bf475284 that has been created on your account.

Invoice: #INV-324c4703-55bf-43de-8756-ed95bf475284

Amount Due: 60 USD

Due By: 1/15/2020 12:00:00 AM

Pay this invoice

Scaleable SOLUTIONS

FROM

Name: Scaleable Solutions Pvt. Ltd

Address: Capital Tower B G-15 Markazi, Islamabad 44000

Country: Pakistan

Phone: +92-31-412031

Email: [emnuce@scaleablesolutions.com](mailto:emnuce@scaleablesolutions.com)

INVOICE: #INV-324c4703-55bf-43de-8756-ed95bf475284

Issue date: 2020-01-10

Due by: 2020-01-15

BILLED TO

Name: Faiza Siddiqui (Scaleable Solutions)

Address: ABC58

Country: Finland

Email: [faizasiddiqui@yahoo.com](mailto:faizasiddiqui@yahoo.com)





SUMMARY

Click “Pay this invoice”

Click on **“Payoneer”** to process the payments.

**INVOICE** Login Sign up

**PAY WITH:**

**Payoneer**    

**Total amount: \$50**

**View All** **Download** **Reject** **Mark as paid**

**Scaleable SOLUTIONS**

**INVOICE: #INV-324c4703-55bf-43de-8756-ed95bf475284**  
Issue date: 2020-01-10  
Due by: 2020-01-10

**FROM**  
Name: Scaleable Solutions Pvt. Ltd.  
Address: Geyser Tower II G-10 Market, Islamabad 44000  
Country: Pakistan  
Phone: +923003000000  
Email: invoice@scaleablesolutions.com

**BILLED TO**  
Name: Mark Angel (Scaleable Solutions)  
Address: JIB108  
Country: Finland  
Email: feras@scaleable.com


**SUMMARY**


ITEM	PRICE	QTY	SUBTOTAL
Scaleable Forms - Essentials (Monthly)	\$50	1	\$50
<b>TOTAL</b>			<b>\$50</b>


## Configuration

After Registration you need to configure by saving Typeform PAT

Click on **Configuration** > Enter **Typeform PAT** > **Save**

 **Registration** **Configuration** **7**

 **Type Form**

Typeform PAT 

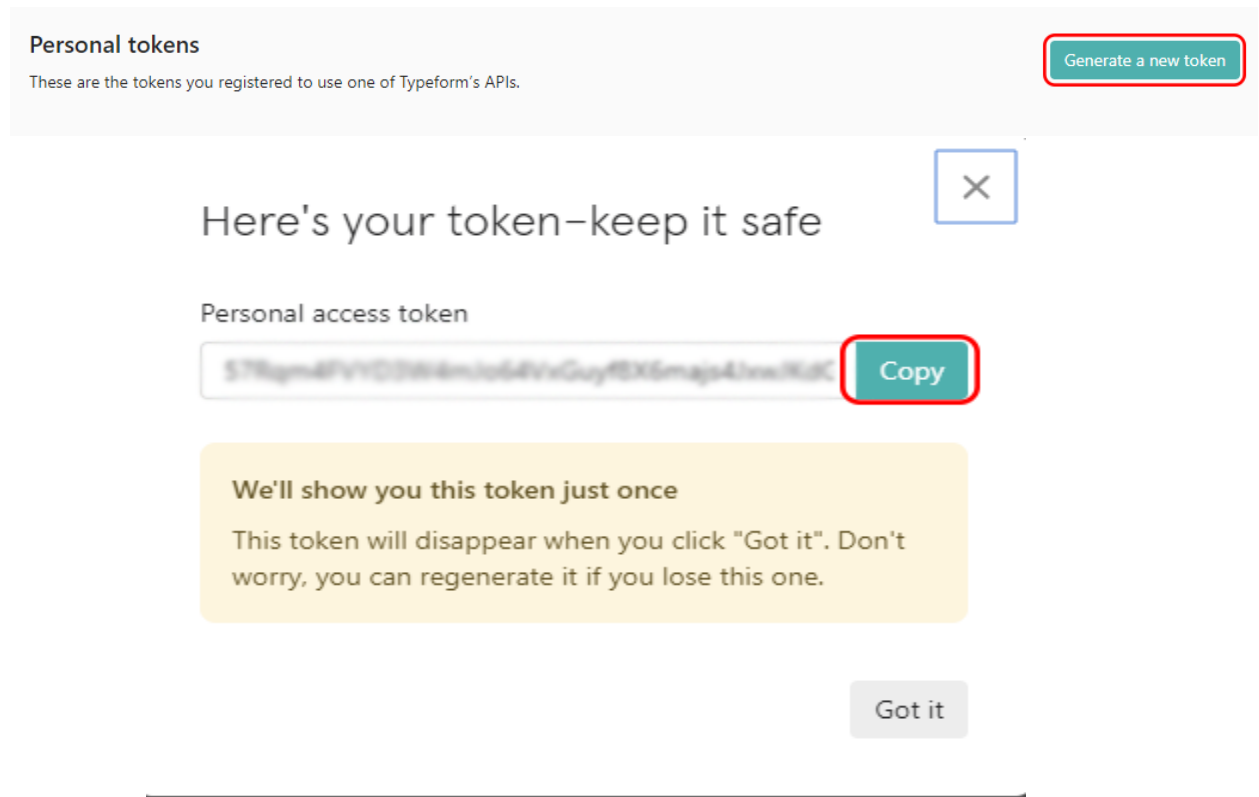
**Save** **8**



## How to get Typeform PAT

Login to your Typeform account. If you don't have an existing account, click on the link to create one <https://admin.typeform.com/signup>

After Logging in to your account Go to **Settings > Profile > Personal Token > Generate New Token**



The screenshot shows the 'Personal tokens' section of a Typeform account. At the top, there's a header 'Personal tokens' with a subtext 'These are the tokens you registered to use one of Typeform's APIs.' and a 'Generate a new token' button. Below this, a modal window is displayed with the title 'Here's your token—keep it safe'. Inside the modal, it says 'Personal access token' followed by a text box containing a long alphanumeric string. A 'Copy' button is next to the text box. Below the text box, a yellow box contains the message: 'We'll show you this token just once. This token will disappear when you click "Got it". Don't worry, you can regenerate it if you lose this one.' At the bottom right of the modal is a 'Got it' button.

Personal tokens

These are the tokens you registered to use one of Typeform's APIs.

Generate a new token

Here's your token—keep it safe

Personal access token

578qgm4Fv1C28W4m1od4Fv1Guy8X6m4p4A1w4K4C

Copy

We'll show you this token just once

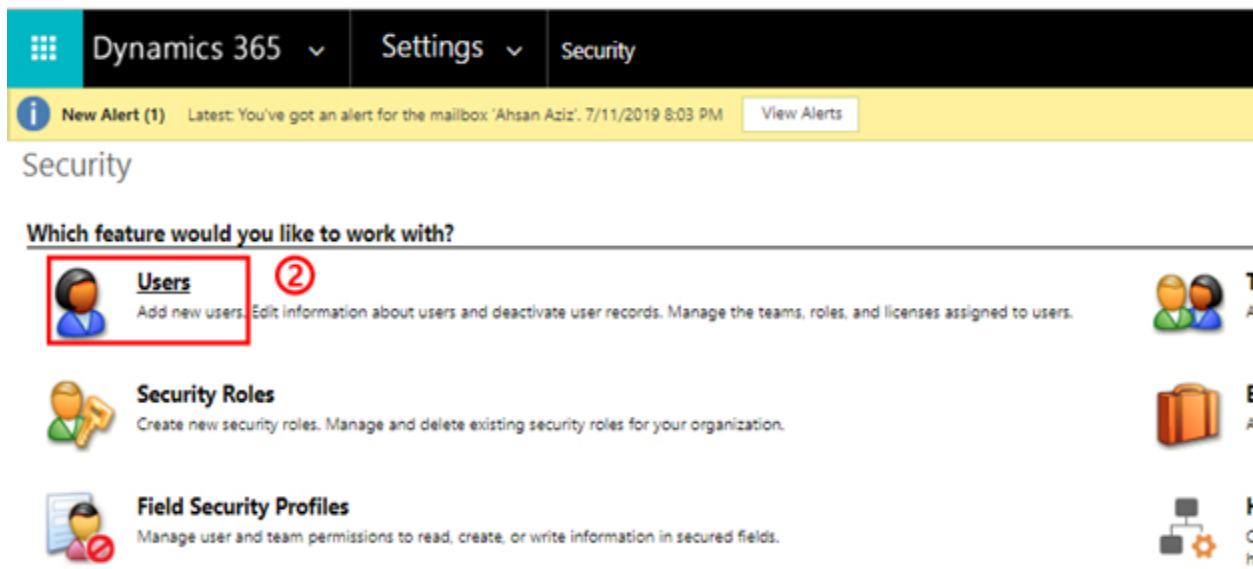
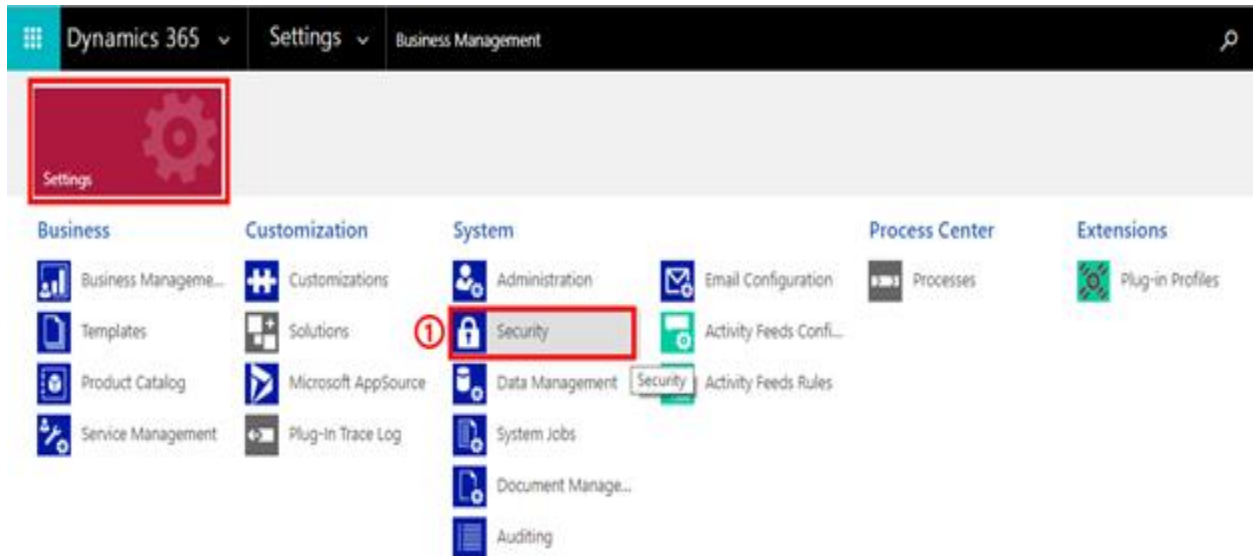
This token will disappear when you click "Got it". Don't worry, you can regenerate it if you lose this one.

Got it

**Note:** In case you have lost your PAT, you can always generate new token from your Typeform account and update it.

Assign Roles.

To assign roles to the users go to **Settings > Security > Users**



The screenshot shows the Dynamics 365 interface with the 'Security' tab selected. A red box highlights the 'MANAGE ROLES' button in the top navigation bar, with a circled '4' next to it. Below the navigation bar, the 'Enabled Users' section is visible. A table lists users with columns for checkboxes, Full Name, Site, Business Unit, and Title. The user 'Linda Read' is highlighted with a red box and a circled '3'. The Business Unit for Linda Read is 'ScaleSol'.

	Full Name ↑	Site	Business Unit	Title
<input checked="" type="checkbox"/>	Linda Read		ScaleSol	

The screenshot shows the 'Manage User Roles' dialog box. The title is 'Manage User Roles' with a close button (X) on the right. Below the title, it says 'What roles would you like to apply to the 1 User you have selected?'. A table lists roles with columns for checkboxes, Role Name, and Business Unit. The roles 'Scaleable Forms Admin', 'Scaleable Forms Read', and 'Scaleable Forms Service' are checked and highlighted with red boxes, with a circled '5' next to them. The Business Unit for all roles is 'scaleablesandbox'.

	Role Name	Business Unit
<input type="checkbox"/>	Salesperson	scaleablesandbox
<input checked="" type="checkbox"/>	Scaleable Forms Admin	scaleablesandbox
<input checked="" type="checkbox"/>	Scaleable Forms Read	scaleablesandbox
<input checked="" type="checkbox"/>	Scaleable Forms Service	scaleablesandbox
<input type="checkbox"/>	Scaleable Greetings Admin	scaleablesandbox
<input type="checkbox"/>	Scaleable Greetings Connection	scaleablesandbox

There are three type of roles here

- User with **“Scaleable forms Admin”** role will have all permissions of Scaleable Forms entities and can also create Contacts, Accounts, Leads and Opportunities.
- User with **“Scaleable forms Read”** role will only be allowed to read entities of Scaleable form, contacts, Accounts, Leads and Opportunities.
- **“Scaleable forms Service”** role should be assigned to the user whose credentials are provided in the configuration screen.

## [How it works](#)

### Creating forms in Typeform

Create any type of form as per your requirements in Typeform. How to create a form [click here](#).

As an example, we have created Contact Form below

The screenshot displays a Typeform titled "Contact Form (copy)". The form consists of five sequential questions:

- Question 1:** "Got questions? Want to tell us something? Looking for advice?" with a text input field containing "hello there".
- Question 2:** "Thanks for reaching out. What's your message about?" with a list of options: "I want to know more about you", "I have some feedback for you", "I'm looking for some advice", and "I'd just like to chat".
- Question 3:** "Great. What would you like to ask or tell us?" (This question is currently disabled, indicated by a greyed-out icon).
- Question 4:** "Thanks. Now let's grab your contact details so we can get back to you. First off, what's your name?" (This question is currently disabled, indicated by a greyed-out icon).
- Question 5:** "Your Contact Number?" (This question is currently disabled, indicated by a greyed-out icon).

At the bottom of the form, there is a question marked with a red star: "And finally, could you let me know your email address, Thanks. Now let's grab...". Below this question is a text input field.

The interface includes a left sidebar with various icons (edit, share, etc.) and a right sidebar with "CREATE" and "CONNECT" buttons. A "Add new question" button is located at the bottom left.

## Creating New Configuration:

After Creating form, you have to configure it once in Scaleable Forms

Click on **Forms Configurations**> Click **+New**. Fill all the required fields.

The screenshot displays the 'New Forms Configuration' page. The sidebar on the left contains navigation links, with 'Forms Configurations' highlighted by a red circle labeled '1'. The main content area has a title 'New Forms Configuration' with a red circle '2' above it. Below the title is a 'General' tab highlighted by a red circle '3'. The configuration form includes the following fields: 'Configuration Name' (contact Form), 'Entity' (Contact), 'Sync Duration' (1 Hour), 'Previous Sync' (On), 'Save Unmapped Fields' (Yes), 'Start Date' (12/1/2019), 'End Date' (1/31/2020), and 'Select Type Form' (Contact Form (copy)). The top navigation bar shows 'Save', 'Save & Close', and '+ New' buttons, with the '+ New' button highlighted by a red circle '4'.

**Note:** If you have already created some forms previously in Typeform then you only need to create new configurations for them.

### Sync Duration:

Sync duration of every configuration can be specified. Synchronization will take place after 1,3 or 6 hrs., in accordance with the choice of you.

### Previous Sync:

If you want to fetch previous responses of forms which are already stored in Typeform before you choose Scaleable forms. All those responses can be fetched by setting “Previous Sync” button as **“ON”** and specify **Start Date**

### Saved Unmapped Fields:

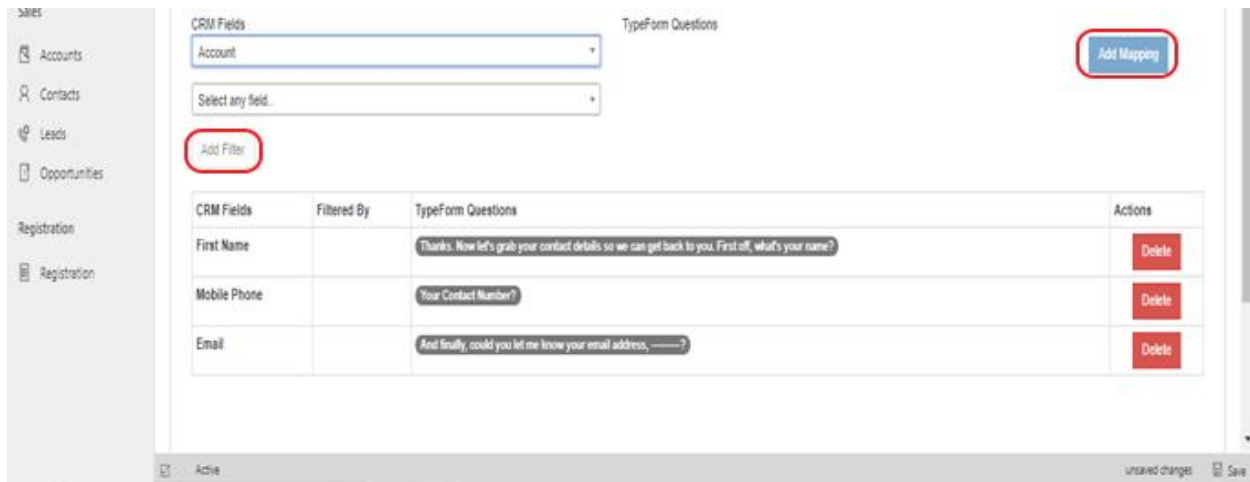
If you want to save Unmapped fields set this Button as **“ON”**

### End Date:

You have to select the end date for each configuration. You will no longer receive the responses for the configuration after the selected end date.

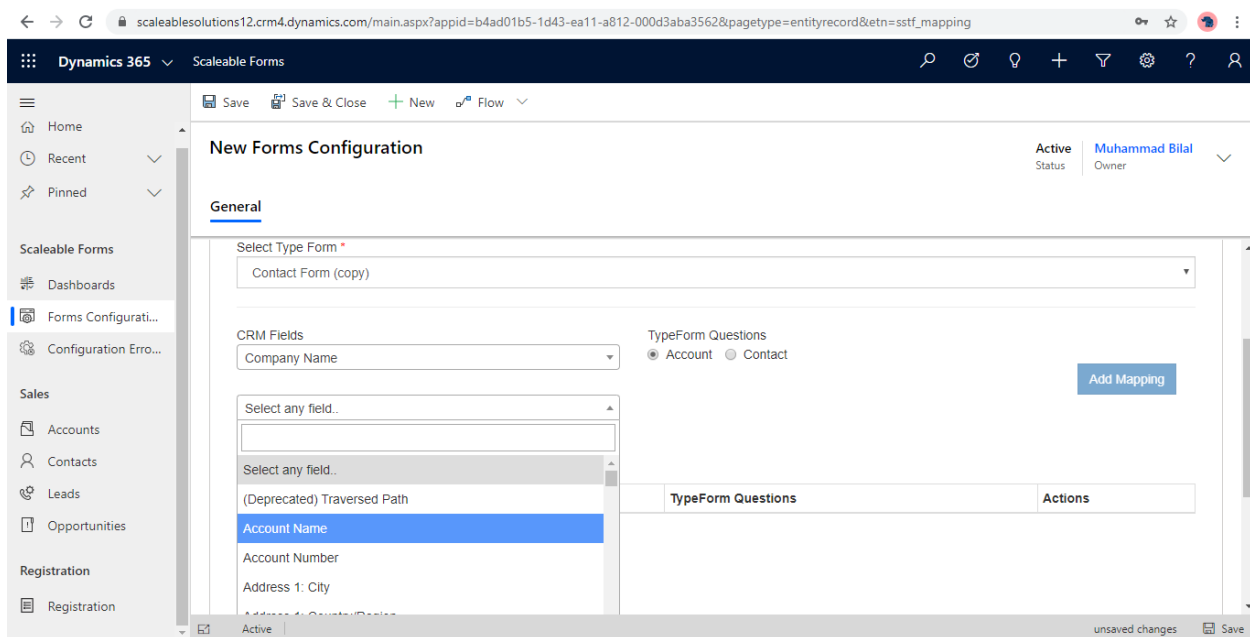
### Mapping with CRM Fields.

After completing your configuration, you have to map the Typeform Questions with CRM Fields. That where you want to save Typeform questions in D-365.



You can also add filter for look up fields e.g. Company Name; The contact you have created is related to the Account that already exists. So, it will first search for the related Account and map the account otherwise it will be saved as Typeform field (unmapped fields).

Below is the example showing mapping which is filtered by **“Account Name”**



Click on **“save”** on top left of the screen.

**Note: In this version we are not mapping attachments and pictures.**

Click on the created configuration. For example, **“Contact Form”**

Name	Created On	Entity	Mapping Expiry	Previous Sync	Save Extra Fields	Start Date
contact Form	1/7/2020 4:56 PM	Contact	1/31/2020	On	Yes	12/1/2019
name	1/7/2020 11:26 AM	Contact	1/31/2020	On	Yes	1/1/2020
other	1/6/2020 3:42 PM	Other	1/17/2020	On	Yes	11/1/2019
other with last	1/7/2020 10:41 AM	Other	1/22/2020	On	Yes	1/20/2017

**Note:** Wait as per the specified sync duration time to Get back responses.

Click on **Related**> Click on **Contacts**

**contact Form**  
Forms Configuration

Active Status: Faiza Siddiqui (Owner)

General **Related** (3)

Related - Common

- Audit History
- Accounts
- Contacts** (4)
- Configuration Errors
- Leads
- Opportunities
- Other forms Responses

Sync Duration: 1 Hour

Save Unmapped Fields: Yes

End Date: 1/31/2020

Click on any contact.

The screenshot shows the 'contact Form' configuration page. The left sidebar contains navigation links: Home, Recent, Pinned, Scaleable Forms, Dashboards, Forms Configurations, Configuration Errors, Sales, Accounts, and Contacts. The main content area has tabs for 'General', 'Contacts', and 'Related'. The 'Contacts' tab is active, displaying a table of contacts. The first contact, 'Jane', is highlighted with a red box. The table has columns for 'Full Name', 'Business Phone', 'Email', and 'Created On'.

Full Name	Business Phone	Email	Created On
Jane	---	jane@scaleablesolutions.com	1/7/2020 5:01 PM
Nick	---	nick@yahoo.com	1/7/2020 5:01 PM
Susen	---	susen@gmail.com	1/7/2020 5:01 PM

You will see the details of the Contact.

The screenshot shows the 'Jane Contact' details page. The left sidebar is the same as the previous screenshot. The main content area has tabs for 'Summary', 'Details', 'Files', 'Type Form Fields', and 'Related'. The 'Type Form Fields' tab is highlighted with a red box. The 'CONTACT INFORMATION' section displays the following details:

First Name	Jane
Last Name	---
Job Title	---
Account Name	---
Email	jane@scaleablesolutions.com
Business Phone	---
Mobile Phone	+4316541265136
Fax	---
Preferred Method of Contact	Any
Address 1: Street 1	---
Address 1: Street 2	---

At the bottom of the page, there is a status bar indicating 'Active'.

Now click on “**Type Form Fields**” to view the unmapped fields.



## View Typeform Fields

Fields which you saved as **unmapped fields** while creating the **Contact Form Configuration** will be saved in **“Type Form Fields”** against the contact created.

The screenshot shows the 'Type Form Fields' view for a contact named Jane. The interface includes a top navigation bar with options like New, Deactivate, Connect, Add to Marketing List, Assign, Email a Link, Delete, Create Invitation, Change Password, and Refresh. A left sidebar contains navigation links for Home, Recent, Pinned, Scaleable Forms, Dashboards, Forms Configurations, and Configuration Errors. The main content area displays a table with two columns: Questions and Answers. The Questions column contains two entries: 'Thanks for reaching out. What's your message about?' and 'Great. What would you like to ask or tell us?'. The Answers column contains two entries: 'I want to know more about you' and 'about your services'.

Questions	Answers
Thanks for reaching out. What's your message about?	I want to know more about you
Great. What would you like to ask or tell us?	about your services

## Other Form Configurations

Click on **Form Configuration** > Click on **+New** then Fill the required fields. You will select Entity as **“Other”** for other form configurations.

The screenshot shows the 'New Forms Configuration' form. The interface includes a top navigation bar with options like Save, Save & Close, New, and Flow. A left sidebar contains navigation links for Home, Recent, Pinned, Scaleable Forms, Dashboards, Forms Configurations, and Configuration Errors. The main content area displays the 'General' tab of the form. The form fields are as follows:

New Forms Configuration			
Configuration Name *		EE Survey	
Entity *	Other	Sync Duration *	1 Hour
Previous Sync	On	Save Unmapped Fields	Yes
Start Date	12/1/2019	End Date *	1/31/2020

**Note:** “Save unmapped fields” will be automatically locked as “Yes”

Select the form you want to configure. Here as example we have selected **“Employee Engagement Survey”**. Select CRM Fields to add filter. You can filter them by email, Last name, contact number or any other field.

Scaleable Forms Scaleable Forms > Forms Configurations > EE Survey

EE Survey  
Forms Configuration

Active Status Faiza Siddiqui Owner

General Related

Select Type Form \*  
Employee Engagement Survey (copy)

CRM Fields  
Name

TypeForm Questions  
\* Would you mind telling us your First Name? | Add Mapping

CRM Fields	Filtered By	TypeForm Questions	Actions
Contact	Email	Done! If you want to leave us your email so we can reach out to discuss your suggestions, feel free to do that here:	Delete
Account	Email	Done! If you want to leave us your email so we can reach out to discuss your suggestions, feel free to do that here:	Delete
Lead	Email	Done! If you want to leave us your email so we can reach out to discuss your suggestions, feel free to do that here:	Delete

Click on **“Save”** to save the configuration.

[View Other Form Responses:](#)

To view other form responses, click on

**Form Configurations > EE Survey > Related > Other Form Responses**

Dynamics 365 Scaleable Forms Scaleable Forms > Forms Configurations > EE Survey

EE Survey  
Forms Configuration

General Related

Related - Common

- Audit History
- Accounts
- Contacts
- Configuration Errors
- Leads
- Opportunities
- Other forms Responses

CRM Fields  
Select any field..

TypeForm Questions

Select any contact to view Details

As we have filtered the mapping by email address so, other form response is saved against the Contact with matched email address.

Scaleable Forms

Scaleable Forms > Forms Configurations > EE Survey

EE Survey

Forms Configuration

Active Status

Muhammad Bilal

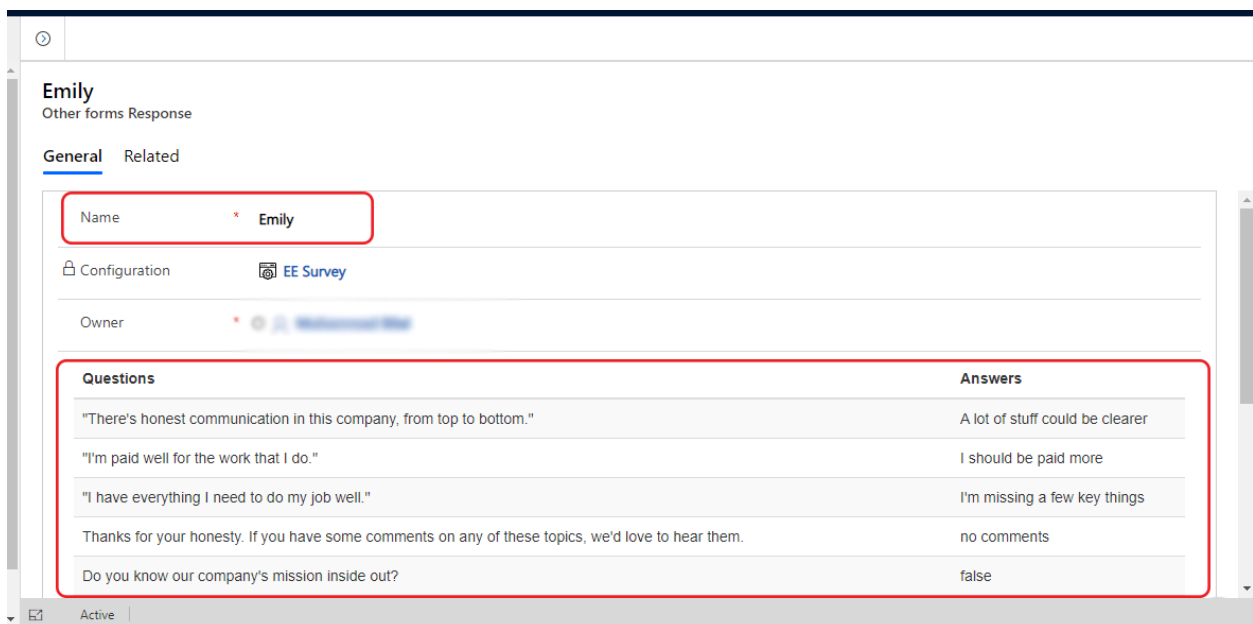
General

Other forms Responses

Related

Arsalan	10/01/2020 1:02 ...	---	Arsalan Qureshi	---	<input type="radio"/> Muhammad Bi EE Survey
Danyal	10/01/2020 1:02 ...	---	Daniyal Rasheed	---	<input type="radio"/> Muhammad Bi EE Survey
Emily	10/01/2020 1:02 ...	---	Emily Gold	---	<input type="radio"/> Muhammad Bi EE Survey
Faiza	10/01/2020 1:02 ...	---	Faiza Siddiqui	---	<input type="radio"/> Muhammad Bi EE Survey
Khubaib	10/01/2020 1:02 ...	---	Khubaib Latif	---	<input type="radio"/> Muhammad Bi EE Survey
M Bilal	10/01/2020 1:02 ...	---	M Bilal	---	<input type="radio"/> Muhammad Bi EE Survey
M hamid	10/01/2020 1:02 ...	---	M Hamid Iqbal	---	<input type="radio"/> Muhammad Bi EE Survey
Mehreen	10/01/2020 1:02 ...	---	Mehreen Habib	---	<input type="radio"/> Muhammad Bi EE Survey
Nadeem	10/01/2020 1:02 ...	---	Nadeem Hassan	---	<input type="radio"/> Muhammad Bi EE Survey
Nishat	10/01/2020 1:02 ...	---	Nishat Rana	---	<input type="radio"/> Muhammad Bi EE Survey

Open a response to view details



Emily

Other forms Response

General Related

Name \* Emily

Configuration EE Survey

Owner \* Muhammad Bi

Questions	Answers
"There's honest communication in this company, from top to bottom."	A lot of stuff could be clearer
"I'm paid well for the work that I do."	I should be paid more
"I have everything I need to do my job well."	I'm missing a few key things
Thanks for your honesty. If you have some comments on any of these topics, we'd love to hear them.	no comments
Do you know our company's mission inside out?	false

## Configuration Error

Errors occur when data in forms has been entered wrong. To view the configurations having errors click **“Configurations Error”**. Here list of configurations having errors will be displayed.

Click on any configuration to view the errors in its responses.

**Dynamics 365** > Scaleable Forms > Scaleable Forms > Configuration Errors

Active Form Errors

Name	Created On	Modified On	Form Configuration
EB Survey 1	10/01/2020 12:21 PM	10/01/2020 12:50 PM	test

**Dynamics 365** > Scaleable Forms > Scaleable Forms > Configuration Errors > EB Survey 1

EB Survey 1  
Configuration Error

General Related

Name \* EB Survey 1

Owner \* Muhammad Bilal

Form Configuration test

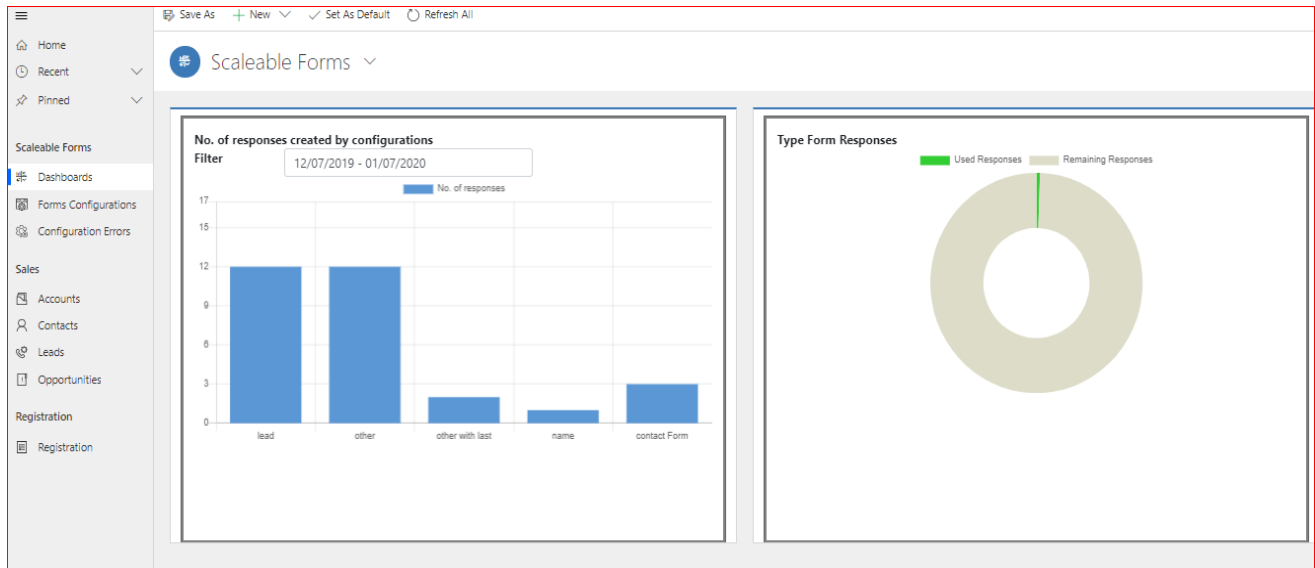
Error Logs

Name	Created On	Error Description	Form Error	Owner
EB Survey 1.1	10/01/2020 12:21 PM	A validation error occurred. The length of the 'firstname' attribute of the 'contact' entity exceeded the maximum allowed length of 50.	EB Survey 1	Muhammad Bilal

## Dashboard

**No. of Records Created by Configurations** will display the total number of records created by each configuration.

**No. of Responses Left** will be a progress doughnut chart, it will display the total number of responses received and left in the package.

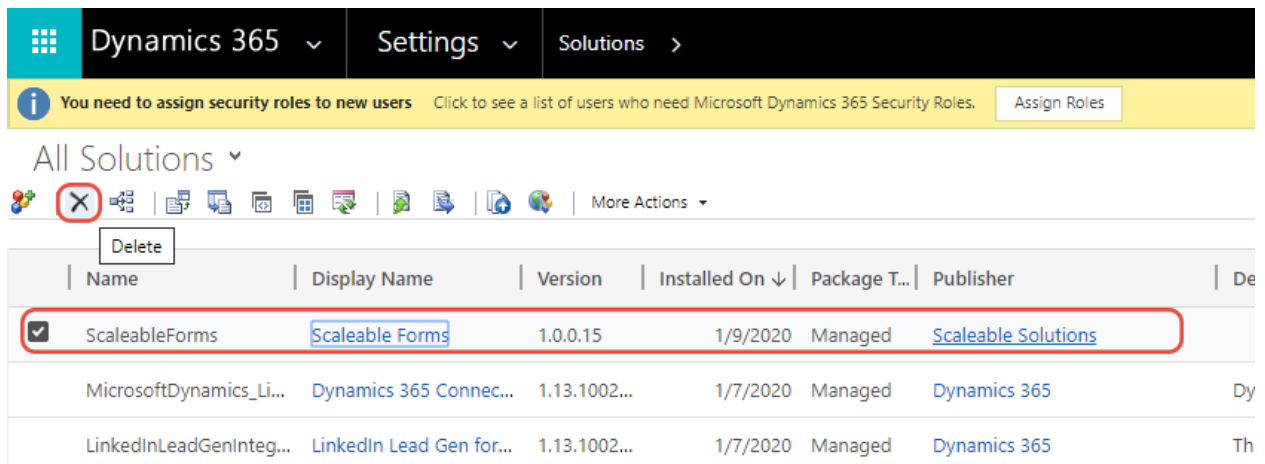


## Unsubscribe and Uninstalling the Solution

Go to the Registration page and click **“Unsubscribe”**

The screenshot shows the Scaleable Forms Registration page. At the top, there is a header with the Scaleable Solutions logo, a 'Scaleable Forms' icon, and a 'Subscribed' status with an 'Exp Date: 07 Feb 2020'. Below the header, there is a message: 'Scaleable Forms: Congratulations! You are subscribed successfully.' and a link to 'I agree with Terms and Conditions'. The main content area has two tabs: 'Registration' and 'Configuration'. Under the 'Registration' tab, there is a 'General Information' section. At the top right of this section, there is a red 'Unsubscribe' button and a green 'Submit' button. Below the buttons is a form with fields for First Name, Last Name, Company, Email, Country, City, Address1, Address2, Phone, Alternative Email, State/Province, and Postal Code. The form is pre-filled with the following information: First Name: John, Last Name: Smith, Company: Scaleable Solutions, Email: john.smith@scaleable.com, Country: Finland, City: Miami, Address1: ABC58, Address2: Address, Phone: 0000000000, Alternative Email: Alternative Email, State/Province: Florida, Postal Code: PK 64200.

Then go the **Settings > Solutions** and click on **Delete** button to delete solution.



The screenshot shows the Microsoft Dynamics 365 interface. The top navigation bar includes 'Dynamics 365', 'Settings', and 'Solutions'. A yellow banner below the navigation bar states: 'You need to assign security roles to new users. Click to see a list of users who need Microsoft Dynamics 365 Security Roles. Assign Roles'. The main heading is 'All Solutions'. Below this is a toolbar with various icons, including a red 'X' icon, and a 'More Actions' dropdown. A 'Delete' button is visible above the table. The table lists installed solutions with columns: Name, Display Name, Version, Installed On, Package T..., Publisher, and De. The first row, 'ScaleableForms', is highlighted with a red box, and its checkbox is checked. The other two rows are 'MicrosoftDynamics\_Li...' and 'LinkedInLeadGenInteg...'. The 'Scaleable Forms' solution is also linked to 'Scaleable Solutions'.

Name	Display Name	Version	Installed On	Package T...	Publisher	De
<input checked="" type="checkbox"/> ScaleableForms	Scaleable Forms	1.0.0.15	1/9/2020	Managed	<a href="#">Scaleable Solutions</a>	
MicrosoftDynamics_Li...	Dynamics 365 Connec...	1.13.1002...	1/7/2020	Managed	Dynamics 365	Dy
LinkedInLeadGenInteg...	LinkedIn Lead Gen for...	1.13.1002...	1/7/2020	Managed	Dynamics 365	Th

**Note:** If the Solution (Scaleable Forms) is not unsubscribed then you will continuously receive the invoice according to your selected package. So, it's better to unsubscribe the Solution first to avoid this situation.