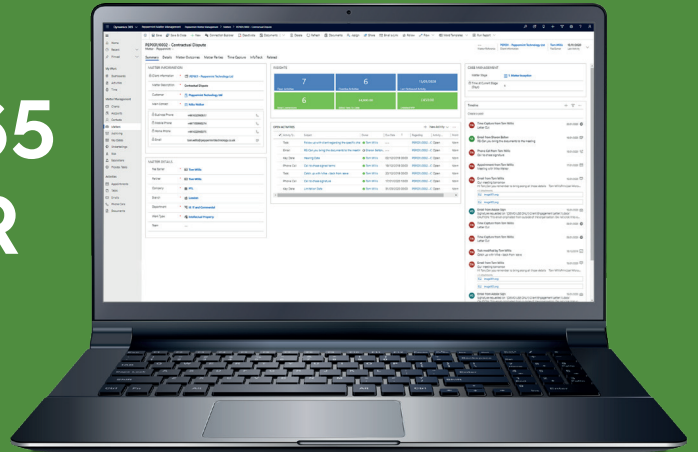


PEPPERMINT CX365 CASE AND MATTER MANAGEMENT



A scalable legal application that automates and assists legal processes throughout the full case and matter lifecycle. Peppermint Case and Matter Management, helps law firms to boost productivity.

Managing complex and large volumes of cases and matters can be challenging and time consuming for partners and fee earners.

A module of Peppermint CX365, Case and Matter Management supports firms to allocate and manage work effectively, streamline legal processes and helps lawyers to focus on activities that require legal expertise.

This enables law firms to capitalise on their existing investment in Microsoft software, to leverage modern workplace practices and implement digital solutions that disrupt the competition and drive business profitability.

100% ↑
EFFICIENCY GAIN

Gepps Solicitors experienced a 100% efficiency gain in residential conveyancing

£100,000 £
NET NEW REVENUE

Gosschalks developed a new online licensing service delivering £100,000 net new revenue

15% ↑
EFFICIENCY GAIN

National Legal Service embraced intelligent platform driven processes to deliver 15% efficiency gains within 12 months

Transform your business

Discover a digital experience that keeps pace with changing client demands



Allocate and manage work effectively

- Provide a single view of the client including activities, matters and relationships
- Manage workloads efficiently by allocating activity and promoting high value, priority activities
- Create notifications to flag risks and manage escalations



Focus on activities that require legal expertise

- Easily create, approve, track and manage activities
- Improve consistency, data quality and accuracy with assistance on complex matters and automation of legal processes, such as CMI
- Access and visualise the case timeline and cost metrics at client and matter level, at your desk or on-the-go via mobile



Streamline processes to improve profitability and client satisfaction

- Leverage automated workflows and templates to accelerate document production and automate business processes
- Assist the effective delivery of legal processes through AI
- Enable client self-service through our Enterprise Portal



Embrace the modern workplace

- Support agile working practices through online, cloud-based functionality with secure mobile access from any device, anywhere
- Drive user engagement with the familiar Microsoft look and feel
- Promote digital collaboration between lawyers and partners using activity management, chat boards and portals
- Easily record client and case interactions through native integration with Office 365, including Outlook

Invest with confidence in CX365 to capitalise on gains delivered by your broader Microsoft investments

Powered by
 Microsoft

- Capitalise on the productivity gains of other Microsoft investments including Office 365 and Azure
- Scale globally with the Microsoft Cloud to meet security, privacy, and compliance requirements
- Embrace agile techniques to accelerate time to value, creating space for innovation
- Attract, hire, and engage the best talent with a modern software platform