



AGIC Group

CRM Smart Apps
AGICAccessTracker365

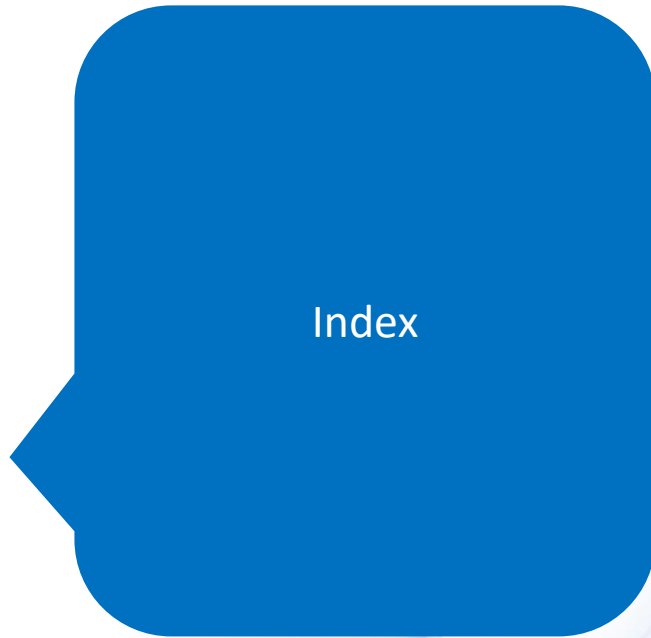
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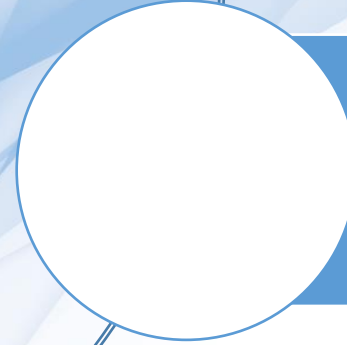
Agenda



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Introduction



AGICAccessTracker365

Introduction



- ✓ The purpose of this product is to track user logins by creating logs that contain various information, such as Browser, IP, ISP, geolocation etc.
- ✓ Notify user by email upon log creation when specific condition are met.
- ✓ This product is configurable according to the needs of individuals or organizations.

Product Constraints



There are certain constraints to be taken into account for a proper functioning of the product:

- ✓ Enable the audit.
- ✓ Check on Personal Options the flag 'Select whether other users can send email for you.'
- ✓ Allow browser to get location.

AGICAccessTracker365 – Security roles



1. Agic Access Tracker 365 Admin:
 - All privileges on both entities.
2. Agic Access Tracker 365 User:
 - Log entity: Organization level privileges to create, read, append and append to.
 - Configurator entity: Organization level privileges to read.

Gestisci ruoli utenti ×

Selezionare i ruoli che si desidera applicare alla selezione di 1 Utente.

Nome ruolo	Business Unit
<input type="checkbox"/> Feed attività	addons
<input type="checkbox"/> Addetto personalizzazione sistema	addons
<input type="checkbox"/> Addetto pianificazione	addons
<input type="checkbox"/> Agic Access Tracker 365 Admin	addons
<input type="checkbox"/> Agic Access Tracker 365 User	addons

AGICAccessTracker365 – Data Model



Access Tracker 365 Configurator: Contains all the configuration parameters that must be set to provide the logging and notification functionalities as expected

Field name	Tipology	Note
Days for unique log	Integer	Defines the rate at which logs can be created per user. By default set to 1
Minimum distance for notification	Integer	This field is the threshold for notification in miles. AgicAccessTracker365 will compare the new logins with the user's most recent login and notify user by mail if this threesold has been exceeded.
Should create logs	Two Option	Set this option to " Si" if you want AgicAccessTracker365 to create logs for new user logins.
Target Service	String	This field contains the url of the API used to retrieve information about user logins.
Mail Sender	Lookup	This field contains the user on behalf of which the notifications by mail will be sent upon log creation.

AGICAccessTracker365 – Data Model



Access Tracker 365 Log – Contains the log records.

Field Name	Tipology	Note
Browser	String	Name of the browser from which access is made
City	String	The city where the user is located
Country	String	The country where the user is located
IP	String	Ip of the user device
ISP	String	Internet Service Provider
Latitude	Decimal	Coordinates of the user location
Log Creation Time	Date and Time	Time when the log is created
Longitude	Decimal	Coordinates of the user location
OS	String	OS of the user PC
Region	String	The region where the user is located.
Should Notify	Option Set	Autocalculated field that defiens whether user should be notified by mail or not.
User ID	Lookup	ID of the user

AGICAccessTracker365 – Notification by email



Email will be sent if:

- The user is logged in for the first time.
- The distance between current and last user login has crossed the minimum distance specified in the entity configurator "Minimum distance for Notification" field

Login details sent by mail
IP
Browser
City
Region
Country
ISP

AGICAccessTracker365 – Email Example



Da	CRM DEMO
A	CRM DEMO
Cc	-----
Ccn	-----
Oggetto	Your CRM user account was used to sign into CRM via web browser. CRM:0107112

Il messaggio e-mail seguente potrebbe contenere script o contenuto potenzialmente dannoso pertanto è stato bloccato.

[Visualizza il contenuto completo.](#)

Hello CRM DEMO ,

There was a new login to your CRM account with the following details.

Please check the location and the Company/ISP below.

Ip : 95.107.172.24

Browser : Chrome 76 (76.0.3809.132)

City : Tirana

Region : Tirana

Country : Albania

ISP : TRING Customer With Static IP

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