

SERVICES-365

User Scenario Document
Estimation Tool

Gold
Microsoft Partner



Createch 365
1-844-202-6764
support@services-365.com

Revision history

Version	Date	Revision Description	Prepared by
1.0	2016-12-09	First Version	The Createch Group
1.1	2018-03-20		The Createch Group
1.2	2019-10-29		Createch
1.3	2020-02-27		Createch

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Objective User Guide

The objective of this user guide is to present the steps to use the estimation tool for items in Dynamics 365.

The estimation tool allows the creation of an estimation for a customer and create a Sales Quote or Sales Order.

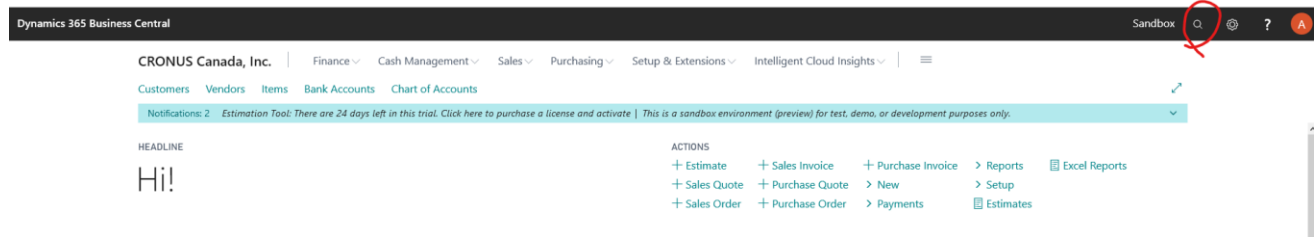
1. Create an Item Estimation

This section describes the steps to create an estimation card for an item.

The estimation card is available from the item card.

Follow these steps to go to the item card:

1. Click on the search function.



2. The search page opens:
 1. Enter "items" in the search bar.
 2. Select the first result.

TELL ME WHAT YOU WANT TO DO



items

On current page (Business Manager)



Sales Quote

Offer items or services to a customer.



Sales Order

Create a new sales order for items or services.



Sales Invoice

Create a new invoice for the sales of items or services. Invoice quantities cannot be posted ...

Go to Pages and Tasks

Show all (25)

> Items	Lists	
> Catalog Items	Lists	
> Teams	Lists	

Go to Reports and Analysis

Show all (16)

Items per Job	Reports and Analysis
Assembly BOM - End Items	Reports and Analysis
Item Registers	Archive

Didn't find what you were looking for? Try [exploring](#)

RCHASE | **ONGOING PUR...** | **PURCH. INVOI...** | **REQUESTS TO** | **UNPROCESSED**

The Item list opens:

3. Select an item.

The Item card opens:

4. The estimated field shows the number of estimations related to this item.
5. Click on the estimated number to open the Estimates card.



1896-S · ATHENS Desk

✕ If you want, we can assign attributes based on the images you import for items and contacts. [Enable](#) | [Don't ask again](#)

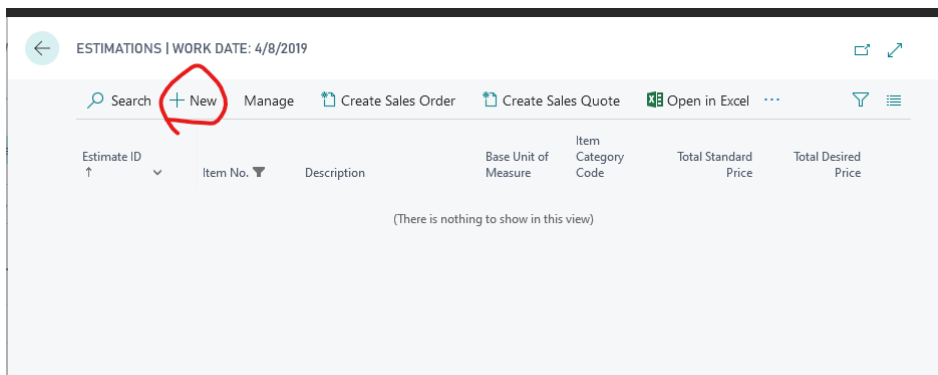
Process | Item | History | Special Sales P...ces & Discounts | Request Approval | More options

Item Show more

No.	<input type="text" value="1896-S"/>	Estimated	<input type="text" value="0"/>
Description	<input type="text" value="ATHENS Desk"/>	Type	<input type="text" value="Inventory"/>
Blocked	<input type="checkbox"/>	Base Unit of Measure	<input type="text" value="PCS"/>
Standard Margin %	<input type="text" value="0"/>	Item Category Code	<input type="text" value="TABLE"/>

The estimation list opens:

6. Click on **New** to create a new estimation.



The estimation card opens:

Several tabs are available:

3. **General Tab:** The general section is automatically filled (if nothing is filled, click on the description field):

General

Item No.	<input type="text" value="Z-EST"/>	No. of Orders	<input type="text" value="0"/>
Description	<input type="text" value="Office Desk Setup"/>	No. of Quotations	<input type="text" value="0"/>
Base Unit of Measure	<input type="text" value="PCS"/>	Fixed Price	<input type="text"/>
Item Category Code	<input type="text" value="MISC"/>		

1. **Instructions Tab:** you can enter detailed descriptions/instructions for this estimation.

Instructions | Manage

Text	
	24 inches
	luggage rack
→	

2. Components tab:

This tab contains all components to make the item.

Components are related to the item list. Components must exist as an Item before adding them in components tabs.

1. Select the No., and click on the dropdown arrow. You will then select a component from the list.

No. ↑	Description	Base Unit of Measure	Unit Price
→ 1896-S	ATHENS Desk	PCS	1,503.40
1900-S	PARIS Guest Chair, black	PCS	289.60
1906-S	ATHENS Mobile Pedestal	PCS	651.40
1908-S	LONDON Swivel Chair, blue	PCS	285.50
1920-S	ANTWERP Conference Table	PCS	973.20

+ New Select from full list

2. Enter the quantity needed for the related component in the quantity field.
3. Enter a unit cost, this field is automatically filled from the unit cost of the item card.
4. Enter a standard margin %, this field is automatically filled from the standard margin % of the item card.
5. The desired margin % is initialized with the standard margin % value. You could override the value and enter a new value.

Components | Manage

No.	Description	Quantity	Unit of Measure	Waste	Unit Cost	Total Cost	Standard Margin %	Desired Margin %
1900-S	PARIS Guest Chair, black	1	PCS	0.00	225.80	225.80	0	10
→ 1896-S	ATHENS Desk	1	PCS	0.00	1,172.70	1,172.70	0	10

3. Activities tab:

This tab contains all processes to make the item.

Activities are related to the Estimation Activities list. Activities must exist as Estimation Activities before adding them in activities tabs.

To create new estimations activities, follow this step:

1. Click on the **No.** field.
2. Click on the **new** button (if you have no values here).

No.	Description	Quantity	Unit of Mea									
10	Assembly Center		HOUR									
<table border="1"> <thead> <tr> <th>Type ↑ ▼</th> <th>No. ↑</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>→ Work Center</td> <td>10</td> <td>Assembly Center</td> </tr> <tr> <td>+ New</td> <td colspan="2">Select from full list</td> </tr> </tbody> </table>				Type ↑ ▼	No. ↑	Description	→ Work Center	10	Assembly Center	+ New	Select from full list	
Type ↑ ▼	No. ↑	Description										
→ Work Center	10	Assembly Center										
+ New	Select from full list											

The estimation activities page opens:

3. Enter the No. of the activities.
4. Enter a description for the activities.
5. Enter a % Standard Margin.
6. Enter a unit of measure.


To add estimation activities on the activities tabs, follow these steps:

7. Click on the No field.
8. Select the appropriate activity.

No.	Description	Quantity	Unit of Mea												
→ 20	Painting Center		HOUR												
<table border="1"> <thead> <tr> <th>Type ↑ ▼</th> <th>No. ↑</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>Work Center</td> <td>10</td> <td>Assembly Center</td> </tr> <tr> <td>→ Work Center</td> <td>20</td> <td>Painting Center</td> </tr> <tr> <td>+ New</td> <td colspan="2">Select from full list</td> </tr> </tbody> </table>				Type ↑ ▼	No. ↑	Description	Work Center	10	Assembly Center	→ Work Center	20	Painting Center	+ New	Select from full list	
Type ↑ ▼	No. ↑	Description													
Work Center	10	Assembly Center													
→ Work Center	20	Painting Center													
+ New	Select from full list														

9. Select No. as described above.
10. Enter the quantity needed to make the item.
11. Enter Unit Cost related to this activity.
12. Standard Margin % is automatically filled from the estimation activities.

13. The desired margin % is initialized with the standard margin % value. You could override the value and enter a new value.

Activities		Manage							
No.	Description	Quantity	Unit of Measure	Unit Cost	Total Cost	Standard Margin %	Desired Margin %		
10	Assembly Center	10	HOUR	60.00	600.00	15	10		
→ 20	Painting Center	12	HOUR	75.00	900.00	20	15		

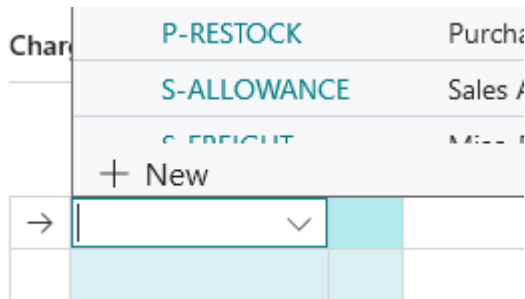
4. Charges tab:

This tab contains all charges to make the item.

Charges are related to the Item Charges (Estimations) list. Charges must exist as Item Charges (Estimations) before adding them in charges tabs.

To create new Item Charges (Estimations), follow these steps:

1. Click on the **No.** field.
2. Click on **new** button.



The Item Charges (Estimations) page opens:

3. Enter a no. for the charge.
4. Enter a description for the charge.
5. Enter a standard margin % for the charge, as well as fill out the group codes.

SELECT - ITEM CHARGES



No. ↑	Description	Standard Margin %	Gen. Prod. Posting Group	Tax Group Code	Search Description
→ CUSTOMS	Customs Fee	12	SERVICES	TAXABLE	CUSTOMS FEE
TRANSPORT	Transport Fee	10	SERVICES	TAXABLE	TRANSPORT FEE
JB-FREIGHT	Freight Charge (JB-Spedition)	0	SERVICES	TAXABLE	FREIGHT CHAR...
P-ALLOWANCE	Purchase Allowance	0	SERVICES	TAXABLE	PURCHASE ALL...
P-FREIGHT	Misc. Freight Charge (Purch.)	0	SERVICES	TAXABLE	MISC. FREIGHT ...
P-RESTOCK	Purchase Restock Charge	0	SERVICES	TAXABLE	PURCHASE RES...
S-ALLOWANCE	Sales Allowance	0	SERVICES	TAXABLE	SALES ALLOWA...
S-FREIGHT	Misc. Freight Charges (Sales)	0	SERVICES	TAXABLE	MISC. FREIGHT ...
S-RESTOCK	Sales Restock Charge	0	SERVICES	TAXABLE	SALES RESTOCK...

Go back to the estimation card:

6. Enter a Quantity.
7. Enter a Unit Cost.
8. Standard Margin % is automatically filled from the Item Charges (estimations).
9. The desired margin % is initialized with the standard margin % value. You could override the value and enter a new value.

Charges | Manage

No.	Description	Quantity	Unit Cost	Total Cost	Standard Margin %	Desired Margin %
TRANSPORT	Transport Fee	1	100.00	100.00	10	8
→ CUSTOMS	Customs Fee	1	250.00	250.00	12	10

5. Summary factbox:

Summary

Total Component	1,398.50
Total Activities	1,500.00
Total Charges	350.00
Total Cost	3,248.50

STANDARD PRICE CALCULATION

Margin %	9.54
Margin Amount	310.00
Total Standard Price	3,558.50

DESIRED PRICE CALCULATION

Margin %	11.32
Margin Amount	367.85
Total Desired Price	3,616.35

FIXED PRICE CALCULATION

Margin %	6.20
Margin Amount	201.50
Fixed Price	3,450.00

This screen allows viewing total cost of the produced items and profit margin. Totals are automatically calculated.

This summary factbox displays the following information:

1. Total component: sum of total cost of the components.
2. Total activities: sum of total cost of the activities.
3. Total charges: sum of total cost of the charges.
4. Total cost: sum of the total component, activities and charges.
5. Standard Price Calculation
 - a. Margin %: ratio margin amount/total cost.
 - b. Margin Amount: difference between total standard price and total cost.
 - c. Total Standard Price: total cost of the estimation where the standard margin of each component, activity and charge is applied.
6. Desired Price Calculation
 - a. Margin %: ratio margin amount/total cost.
 - b. Margin Amount: difference between total desired price and total cost.
 - c. Total Desired Price: total cost of the estimation where the desired margin of each component, activity and charge is applied.

7. The fixed price calculation is based on the fixed price value set in the General tab of the page.

2. Create Sales Quote and Sales Order

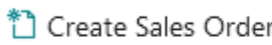
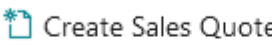

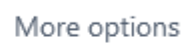
You can create a sales quote or a sales order from the estimation card.

2.1. Create Sales Quote

This option exists from the estimation card on the ribbon: click the **Create Sales Quote** button.

ESTIMATION CARD | WORK DATE: 4/8/2019


E-00001

   | 

General

Item No.	Z-EST	No. of C
Description	Office Desk Setup	No. of Q
Base Unit of Measure	PCS	Fixed Pri
Item Category Code	MISC	

A checkbox appears, you must choose if you want to apply the standard, desired or fixed price in the sales quote:


 Use Standard Price

Use Desired Price

Use Fixed Price

The contact list appears after clicking ok:

1. Select the appropriate contact.
2. Click **OK**.

CONTACTS 

No.	Name ↑	Phone No.	Email	Salesperson Code	Territory Code
→ CT000001	Adatum Corporation		adatum.corporation@contoso.com	PS	
CT000007	Alpine Ski House		alpine.ski.house@contoso.com	PS	
CT000009	Relecloud		relecloud@contoso.com	PS	
CT000005	School of Fine Art		school.of.fine.art@contoso.com	PS	
CT000003	Trey Research		trey.research@contoso.com	PS	

The related sales quote appears:

Manage Process Quote Request Approval Print/Send Release Navigate More options

EDIT - SALES QUOTE - S-QU01004 · ADATUM CORPORATION

General

Show more

Customer Name Due Date

External Document No. ... Requested Delivery Date ...

Contact

Lines | Manage More options

Type	No.	Description	Location Code	Quantity	Qty. to Assemble to Order	Unit or Meas.
→ Item	Z-EST	Office Desk Setup		*	0	
Comment		24 inches			0	
Comment		luggage rack			0	

Subtotal Excl. VAT (CAD) ..	<input type="text" value="0.00"/>	Total Excl. VAT (CAD)	<input type="text" value="0.00"/>
Inv. Discount Amount E... ..	<input type="text" value="0.00"/>	Total VAT (CAD)	<input type="text" value="0.00"/>
Invoice Discount %	<input type="text" value="0"/>	Total Incl. VAT (CAD)	<input type="text" value="0.00"/>

Invoice Details

Show more

Currency Code Payment Service

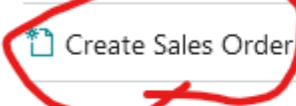


Close

2.2. Create Sales Order

This option exists from the estimation card on the ribbon: click the **Create Sales Order** button.

ESTIMATION CARD | WORK DATE: 4/8/2019


E-00001

   | [More options](#)

General

Item No.	Z-EST
Description	Office Desk Setup
Base Unit of Measure	PCS
Item Category Code	MISC


A checkbox appears, you must choose if you want to apply the standard, desired or fixed price in the sales order:

-
-  Use Standard Price
 Use Desired Price
 Use Fixed Price

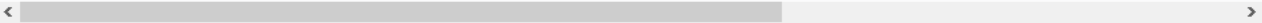
The customer list appears:

1. Select the appropriate customer.

2. Click **OK**.

CUSTOMERS 

No. ↑	Name	Responsibility Center	Location Code	Phone No.	Contact
→ 10000	⋮ Adatum Corporation				Robert Townes
20000	Trey Research				Helen Ray
30000	School of Fine Art				Meagan Bond
40000	Alpine Ski House				Ian Deberry
50000	Relecloud				Jesse Homer



The related sales order appears, please ensure the quantity field is filled for each item.



General

Show more

Customer Name	<input type="text" value="Adatum Corporation"/>	Due Date	<input type="text" value="5/8/2019"/>
Contact	<input type="text" value="Robert Townes"/>	Requested Delivery Date	<input type="text"/>
Posting Date	<input type="text" value="4/8/2019"/>	External Document No.	<input type="text"/>
Order Date	<input type="text" value="4/8/2019"/>		

Lines | Manage | More options

Type	No.	Description	Delivery Ticket #	Location Code	Quantity	Qty. to Ass tc
→ Item	Z-EST	Office Desk Setup			*	
Comment		24 inches				
Comment		luggage rack				

Subtotal Excl. VAT (CAD)	<input type="text" value="0.00"/>	Total Excl. VAT (CAD)	<input type="text" value="0.00"/>
Inv. Discount Amount E...	<input type="text" value="0.00"/>	Total VAT (CAD)	<input type="text" value="0.00"/>
Invoice Discount %	<input type="text" value="0"/>	Total Incl. VAT (CAD)	<input type="text" value="0.00"/>

Invoice Details

Show more

Close

2.3. Additional Estimation Items

If you need to add more estimate items to the order, **do not** add them in manually in the Lines section. The following steps will successfully add additional estimate items to the order;

1. Click the **Line** tab in the Lines part and click **Get Estimated Item**.

Lines | Manage | Line | Order | Fewer options

⚡ Functions ▾ | 📅 Item Availability by ▾ | Related Information ▾ | 📄 Estimate Actions ▾

→ Item	:	Z-EST	Office Desk Setup	Update Price From Estimation
Comment			24 inches	Get Estimated Item
Comment			luggage rack	Print Build Materials
				View Estimate

Open the est

2. Select an estimation from the Estimations list that appears and click **OK** (green). You can optionally create a new estimation by clicking **new**.

🔍 Search | + New | Manage | 📄 Create Sales Order | 📄 Create Sales Quote | 📄 Open in Excel | More options

ESTIMATIONS ↗

Estimate ID ↑	Item No.	Description	Base Unit of Measure	Item Category Code	Total Standard Price	Total Desired Price	Fixed Price	Ne
→ E-00001	:	Z-EST	Office Desk Setup	PCS	MISC	3,558.50	3,616.35	3,450.00

3. If you selected **new** in the previous step, you will be brought to the Estimation Card to create a new estimation.
4. Go to step 3 (General Tabs) on page 10 to continue creating the estimation.

4. Building Materials Report

The **Build Materials** report allows the user to print all the items and their costs within the estimation.

1. Click the **Line** tab in the List part menu and click **Print Build Materials**.

Lines | Manage Line Order Fewer options

⚡ Functions ▾ 📊 Item Availability by ▾ Related Information ▾ 📄 Estimate Actions ▾

→	Item	⋮	Z-EST	Office Desk Setup	🔄 Update Price From Estimation
	Comment			24 inches	📊 Get Estimated Item
	Comment			luggage rack	🖨️ Print Build Materials
					🔍 View Estimate

2. You have the choice to show prices or not by checking the **Show Prices** checkbox.

BUILD MATERIALS ↗

Pricing Options

Show Prices

Filter: Sales Header

× No.

+ Filter...

Filter totals by:

+ Filter...

Filter: Sales Line

+ Filter...

Filter: No. of Quotations

+ Filter...

Send to... Print Preview Cancel

From here you can do three things;

1. Preview the document to ensure all the information is correct.

2. Print the document.
3. Export the document to PDF, Word or Excel by clicking the **Send to...** button.

If you have any further questions, please contact us at support@services-365.com. Thank you for using our Estimation Tool extension!