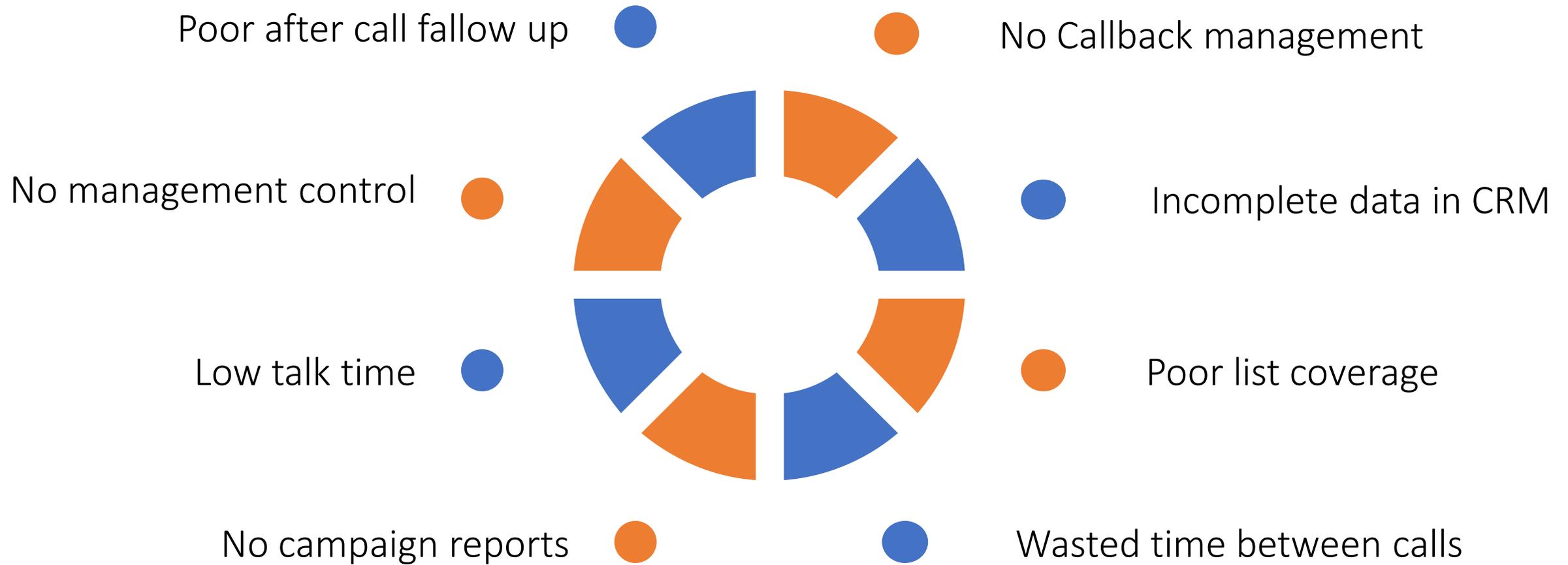


DYNAMICS TELEPHONY

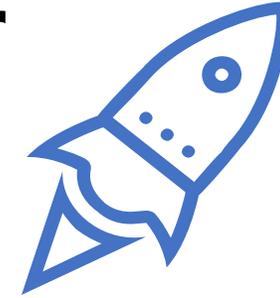
Sales Dialer embedded in Dynamics 365

Manual Dialing campaigns

The Pains



Send your outbound call campaign KPI's rocketing with our Dynamics 365 embedded dialler



POWERFUL

Up to 40% agent productivity improvements compared to manual dialing



CONTROL

Management reporting and real-time dashboards for all inbound and outbound activity



USER FRIENDLY

All data and telephony functions in one place- Dynamics 365

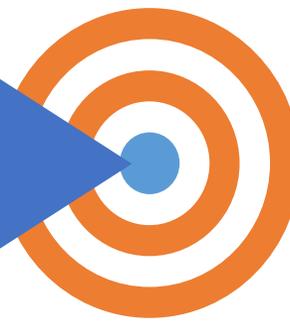


ENERGIZE

Less repetitive actions, more results and less staff turnover.

Increase performance by 40%

Accelerate & control outbound calling in Dynamics 365

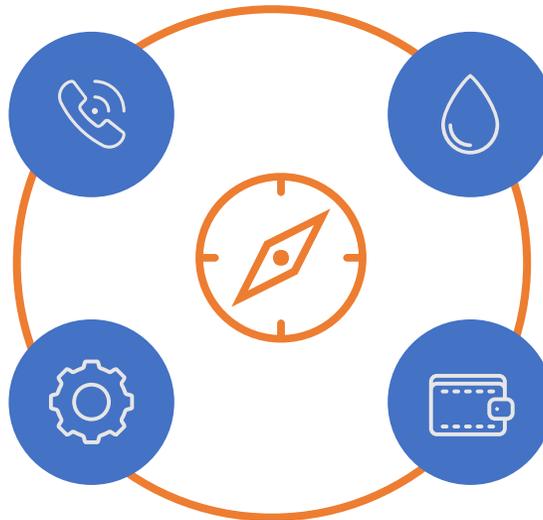


Inside Sales: **efficient and managed**

40% more contacts and completely managed in CRM, due to the seamless integration into Dynamics 365

Callbacks: **Timely and automated**

Callbacks is automatic for no answer and busy numbers, ensuring that you never missed an opportunity



Web-leads: **timely response**

Call prospects on your websites within seconds thanks to Dynamics Telephony and Microsoft Azure based services.

Statistics: **All in Dynamics 365**

A suite of reports and dashboards gives you full visibility of all campaign activity.

Acorn Insurance

Customer success story



Dynamics Telephony Solution is fully upgradeable –we do not have to undertake further development when we upgrade our CRM or telephony system in the future.

Ronan McManus
IT Systems Engineer



The integration with Dynamics 365 has meant that we now have MI that enables us to run our business in a more controlled manner and take proactive action in queue management.

Claire Rock
Sales Manager



We are dedicated to achieving excellence through advanced administration systems and we gained 30% efficiency improvement with Dynamics Telephony

Patricia Hughes
IT Manager

our contacts



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