

# Personalize population health and improve consumer outcomes

## DXC Health360

### Benefits

- Manage care more efficiently for populations with chronic diseases
- Improve consumer self-management
- Reduce the cost of care
- Improve consumer satisfaction
- Improve operational efficiency
- Manage and acquire larger populations of consumers
- Reduce the cost of IT

Coordinate care and personalize care experiences at every consumer interaction.

### Today's healthcare challenges

Improving the quality of healthcare and providing access to care, while controlling costs as populations age and grow, are a few of the main challenges for healthcare organizations across the globe. Adding to the challenge is the level of dollar investment that organizations will need to make to move the value-based care model. Some health care organizations are actively preparing for the transition while others are hesitating.

These challenges require a new approach. In today's value-based healthcare environments, organizations need to optimize performance, engage consumers, deliver effective care, reduce costs and manage the health of populations.

### DXC's solution to current healthcare challenges

DXC Health360 is a cloud-based population health solution that helps healthcare organizations—providers, payers, government—coordinate care and personalize care experiences at every consumer interaction. Built on Microsoft Dynamics 365 and Azure, and preconfigured to meet healthcare requirements, this cloud solution enables organizations to efficiently coordinate care and engage consumers, reduce the cost of care, improve operational efficiency and impact the overall health of populations.

### Create a coordinated ecosystem of medical care with DXC Health360

DXC Health360 enables organizations to:

- Deliver coordinated care. Utilizing DXC Health360, AiR Healthcare Solutions was able to scale their disease management program nationally; expand care plan coordination by increasing clinician case load by 650%; and help 80% of consumers achieve substance use abstinence for 12 months, compared to the national average of 35% substance use abstinence rate.
- Improve consumer engagement and reduce cost of care. Leveraging DXC Health360 and integrating IoT devices to enable remote consumer monitoring and proactive telehealth support, Dartmouth-Hitchcock achieved a 36% reduction in total cost of care, four times the national health and wellness program engagement, 23% reduction in ER utilization and a 95% customer satisfaction rating.
- Reduce readmissions and deliver self-care. DXC implemented DXC Health360 for Barnes Healthcare Services to remotely monitor, collect and analyze real-time consumer data via mobile tablets, to help evaluate consumer readmission risk, and deliver self-care and other educational materials. Barnes Healthcare Services now has the ability to evaluate consumer readmission risks, proactively monitor consumer data to identify potential condition exacerbations, and deliver self-care.

## Why DXC?

**Healthcare expertise:** DXC has more than 50 years of experience in healthcare as a global systems integrator. DXC is the #1 provider of Medicaid process management services with 45.8 million lives touched and more than 6 million lives positively impacted by Health360.

**Speed-to-value:** DXC can solve critical business issues quickly and with minimal risk, with our prebuilt industry products and accelerators built on Microsoft Dynamics 365.

**Safe pair of hands:** The DXC Microsoft Practice has over 4,000 clients and a 98% customer retention rate.

**Microsoft partnership:** DXC is the #1 independent partner globally for Dynamics 365; has been in partnership with Microsoft for more than 30 years; has been an Inner Circle winner for 17 years in a row and has received numerous other awards from Microsoft over the years, including the 2016/2017 Global Microsoft Dynamics Services Partner of the year.

**End-to-end services:** DXC is the only vendor that delivers the full life cycle of cloud professional services: advisory, transformation, integration and management.

## Key features of DXC Health360

The DXC Health360 suite includes the following modules to help accelerate your healthcare digital transformation:

- **DXC Engagement Center:** Allows you to focus on engaging consumers in their own healthcare outcomes. It's based on a foundational, person-centered data model, preconfigured for healthcare requirements.
- **DXC Care Coordination:** Helps you to proactively plan and coordinate care, leveraging embedded clinical protocols and best practices from Dartmouth-Hitchcock.
- **DXC Consumer Engagement:** Attracts and engages consumers in their own personalized care experience.
- **DXC Consumer Experience:** Personalizes every interaction with your health system, based on clinical, behavioral, situational and preferential data. With direct integration to the contact center, leverages embedded Telehealth Guidelines from Schmitt-Thompson Clinical Content.
- **DXC Care Network:** Optimizes your organization network with Physician Relationship Management, M&A pipeline management, onboarding, training and referral management.

## Achieve real business value

DXC Health360 enables care coordination, which helps healthcare organizations serving populations that are growing, getting older, and becoming increasingly more complex, to better coordinate care across the healthcare ecosystem

more cost effectively. With Health360, healthcare organizations can achieve consumer-centered care delivery objectives by improving communication, collaboration, and both access to and the capture of data wherever the point of care may be, to help empower consumers. Moreover, in today's value-based healthcare environments, our solution helps organizations to optimize performance, engage consumers, deliver effective care, reduce costs and manage the health of populations.

## Our Microsoft Partnership

DXC is the #1 independent partner globally for Dynamics 365; has been in partnership with Microsoft for more than 30 years; has been an Inner Circle winner for 17 years in a row; and has received numerous other awards from Microsoft over the years, including being named the 2016/2017 Global Microsoft Dynamics Services Partner of the year.

## Get more with DXC Health360

Engage DXC business advisors to identify your top three challenges and opportunities. Our business and technical advisors can design and build a proof of concept to validate your proposed strategy, determine the next steps, and ensure alignment with key stakeholders. Leveraging our global delivery centers, DXC can build the right solution to match your digital transformation strategy.

## Learn more at

<http://www.dxc.technology/health360>

### About DXC Technology

DXC Technology (DXC: NYSE) is the world's leading independent, end-to-end IT services company, serving nearly 6,000 private and public-sector clients from a diverse array of industries across 70 countries. The company's technology independence, global talent and extensive partner network deliver transformative digital offerings and solutions that help clients harness the power of innovation to thrive on change. DXC Technology is recognized among the best corporate citizens globally. For more information, visit [www.dxc.technology](http://www.dxc.technology).