

# 2020: The rising tide of incivility

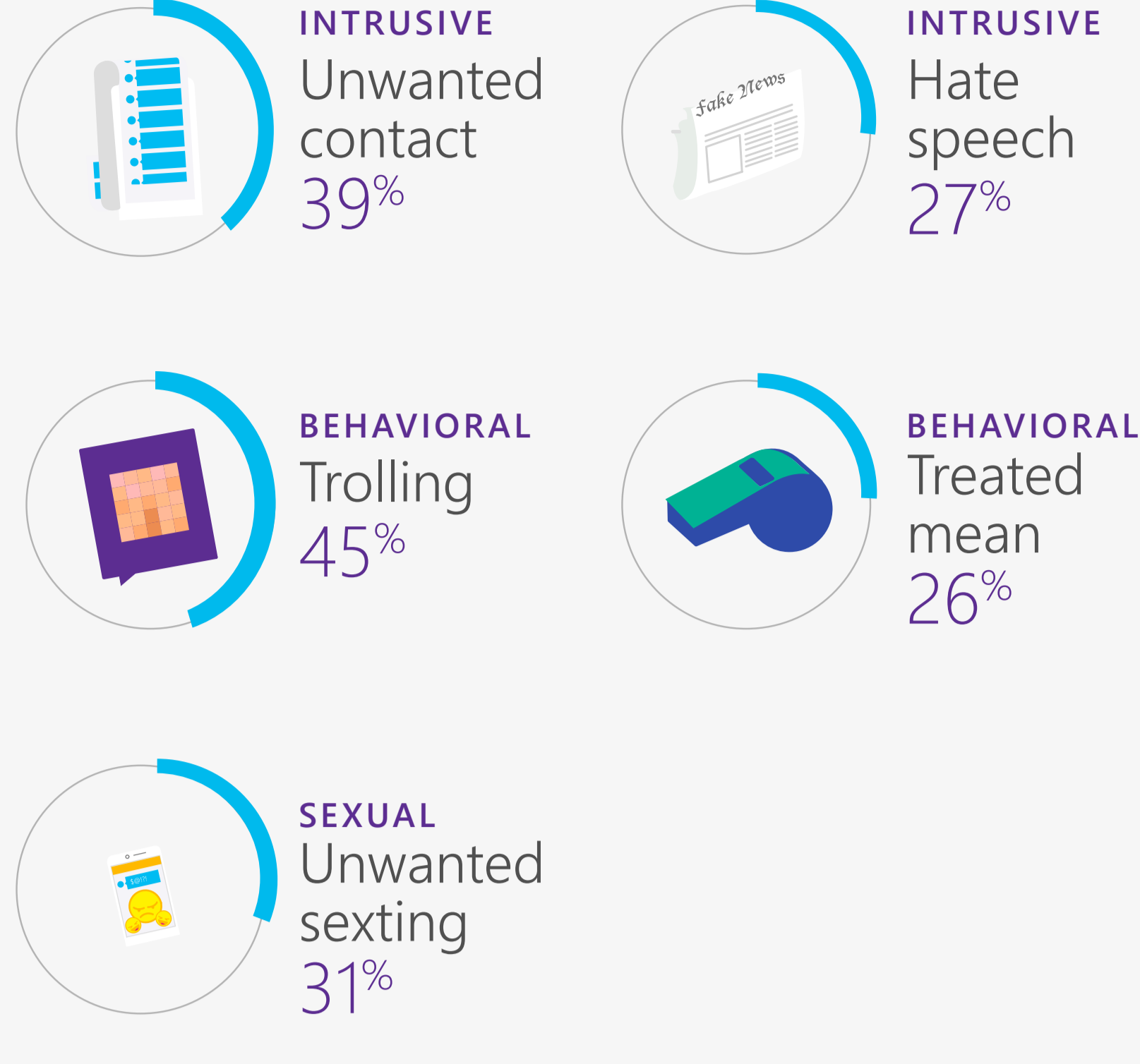
Based on the views of  
**500**  
adults & teens



Adults: 18-74  
Teens: 13-17

## Turkey

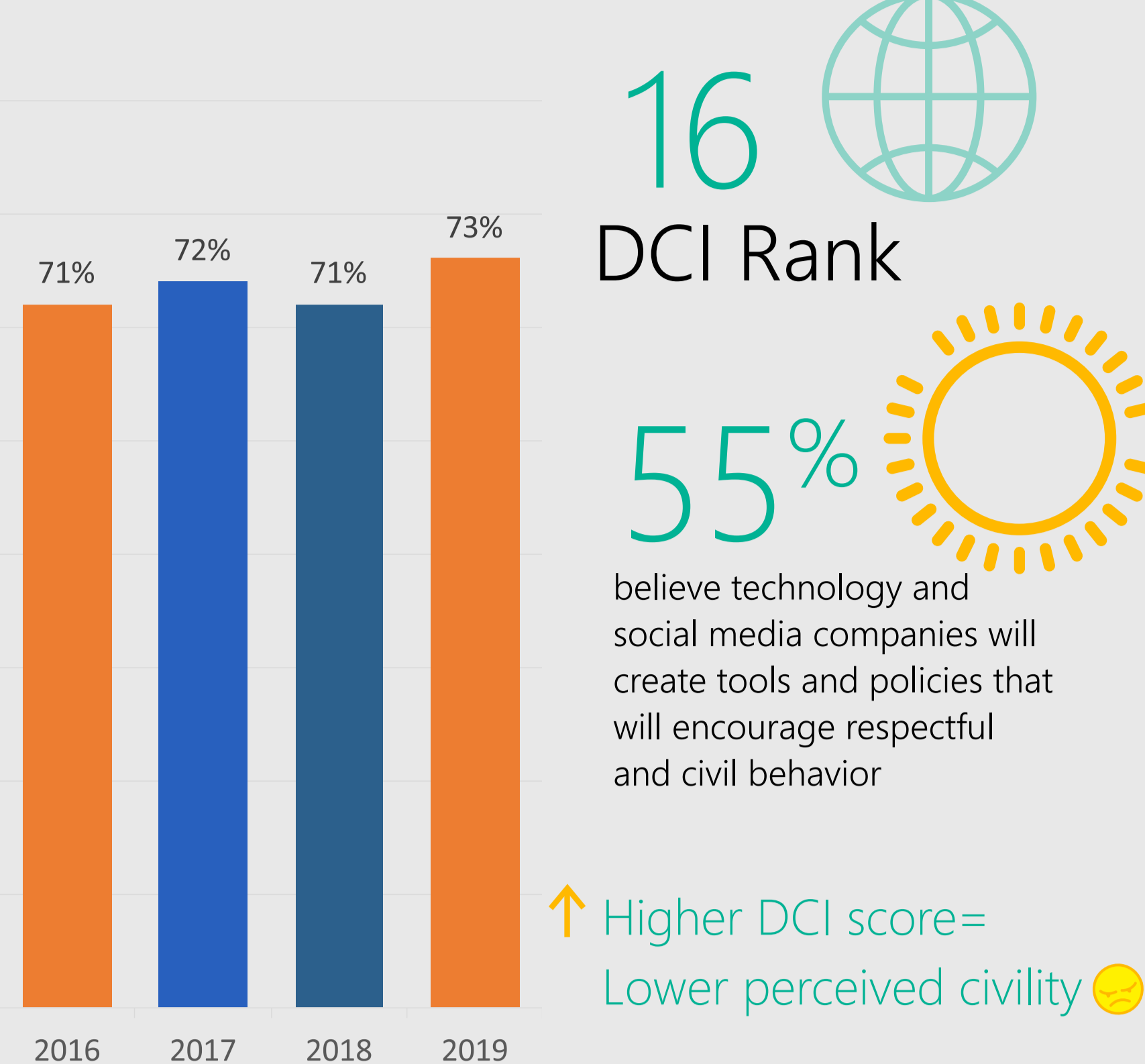
### Most common risks



No one risk or risk category drove the slight DCI increase, with the vast majority of risks registering little or no change.

The Turkey Digital Civility Index increased

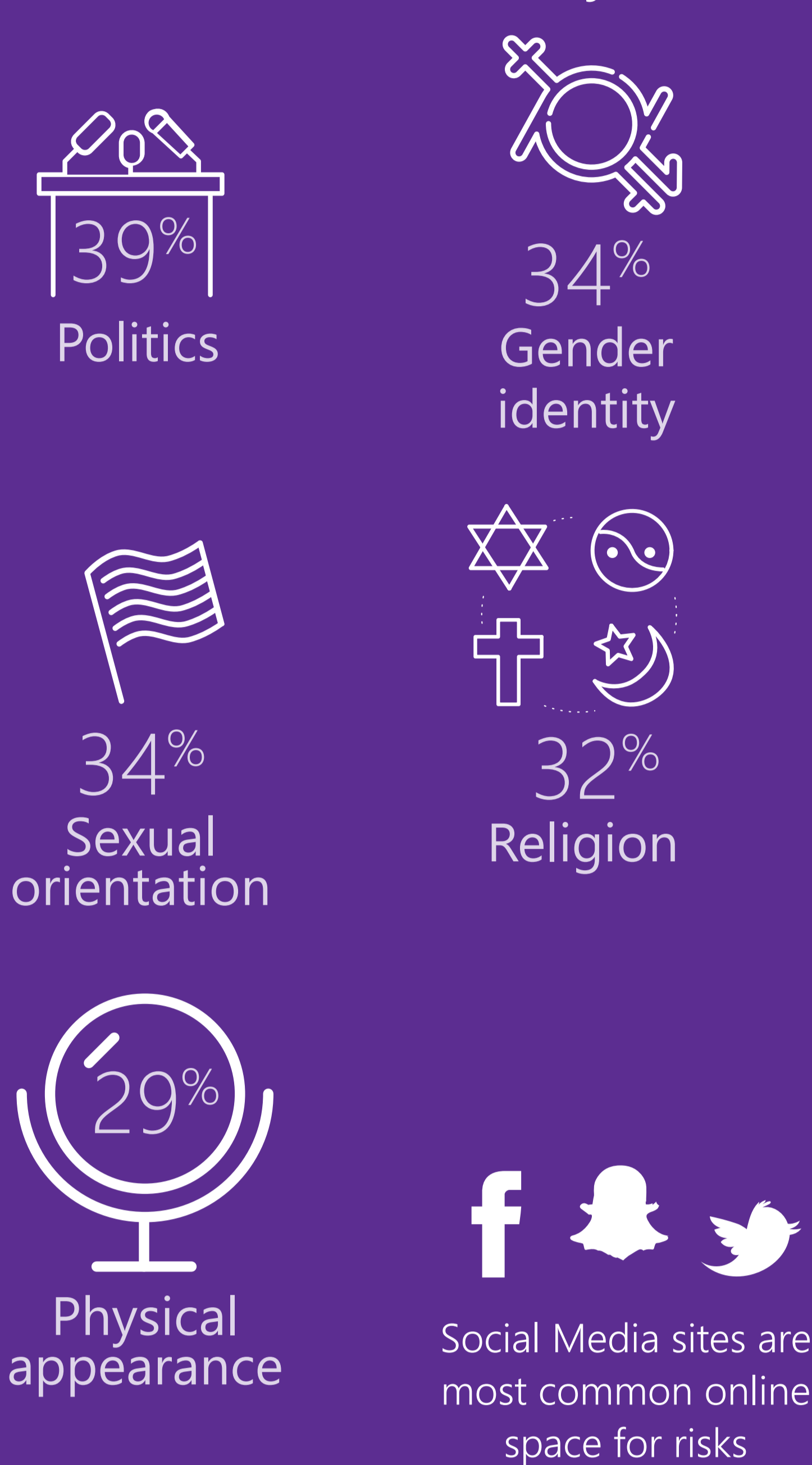
**2 points to 73%**



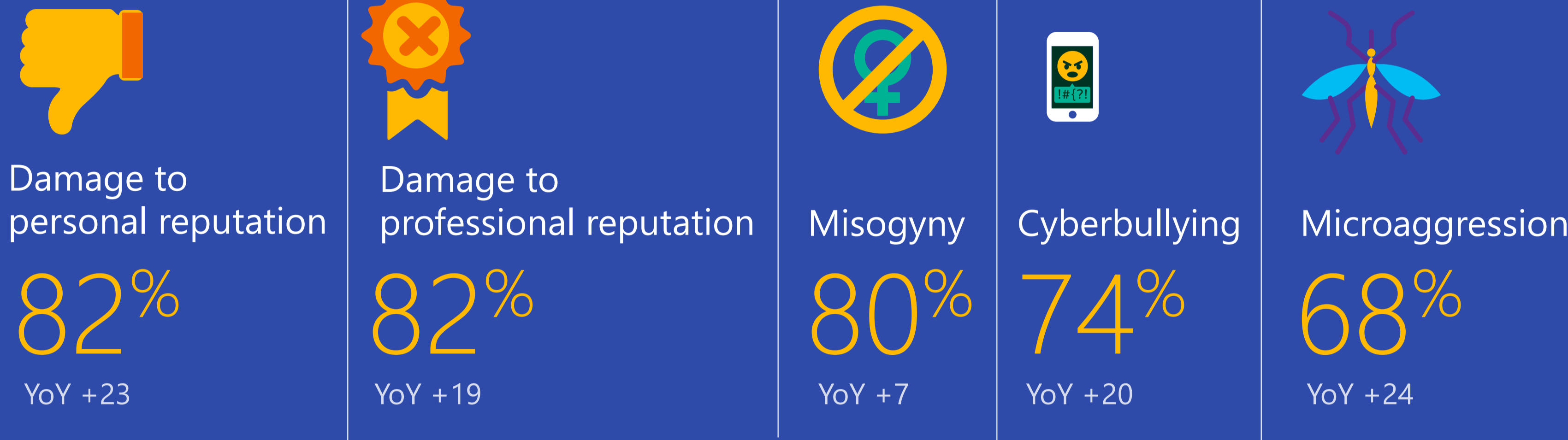
### Risk trends



### Topics that drive the most incivility

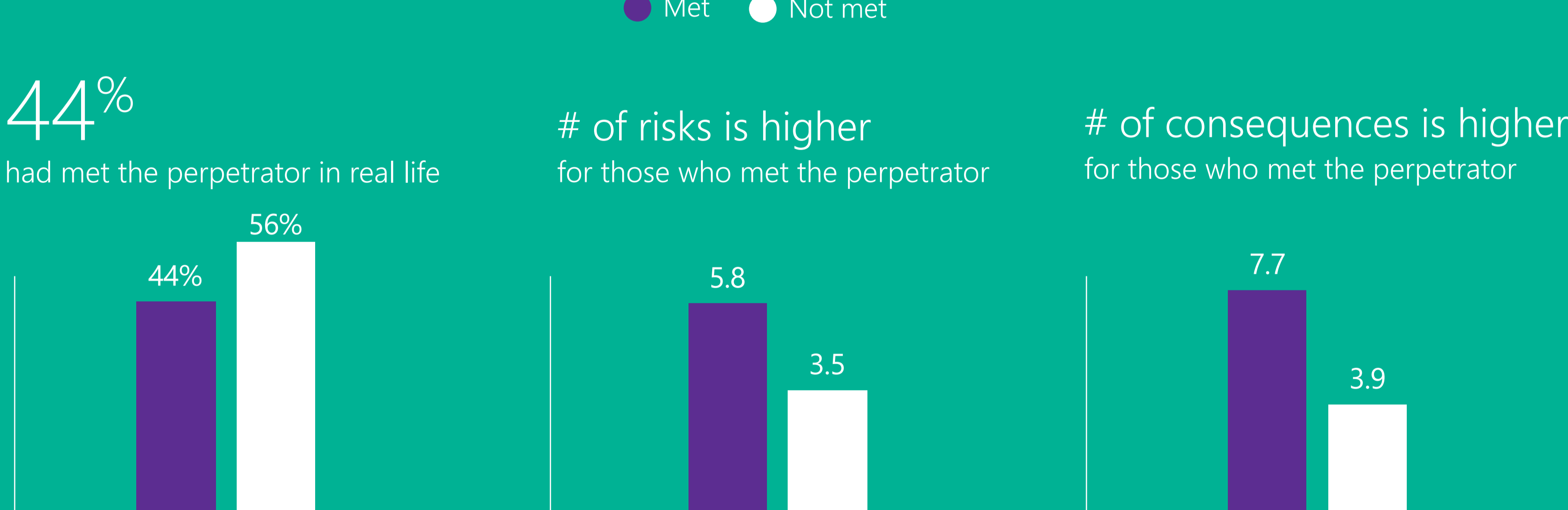


### The five most painful online risks\*



\*Moderate to Unbearable pain

### Familiarity with the perpetrator is associated with increased risk & consequences



### Teen profile



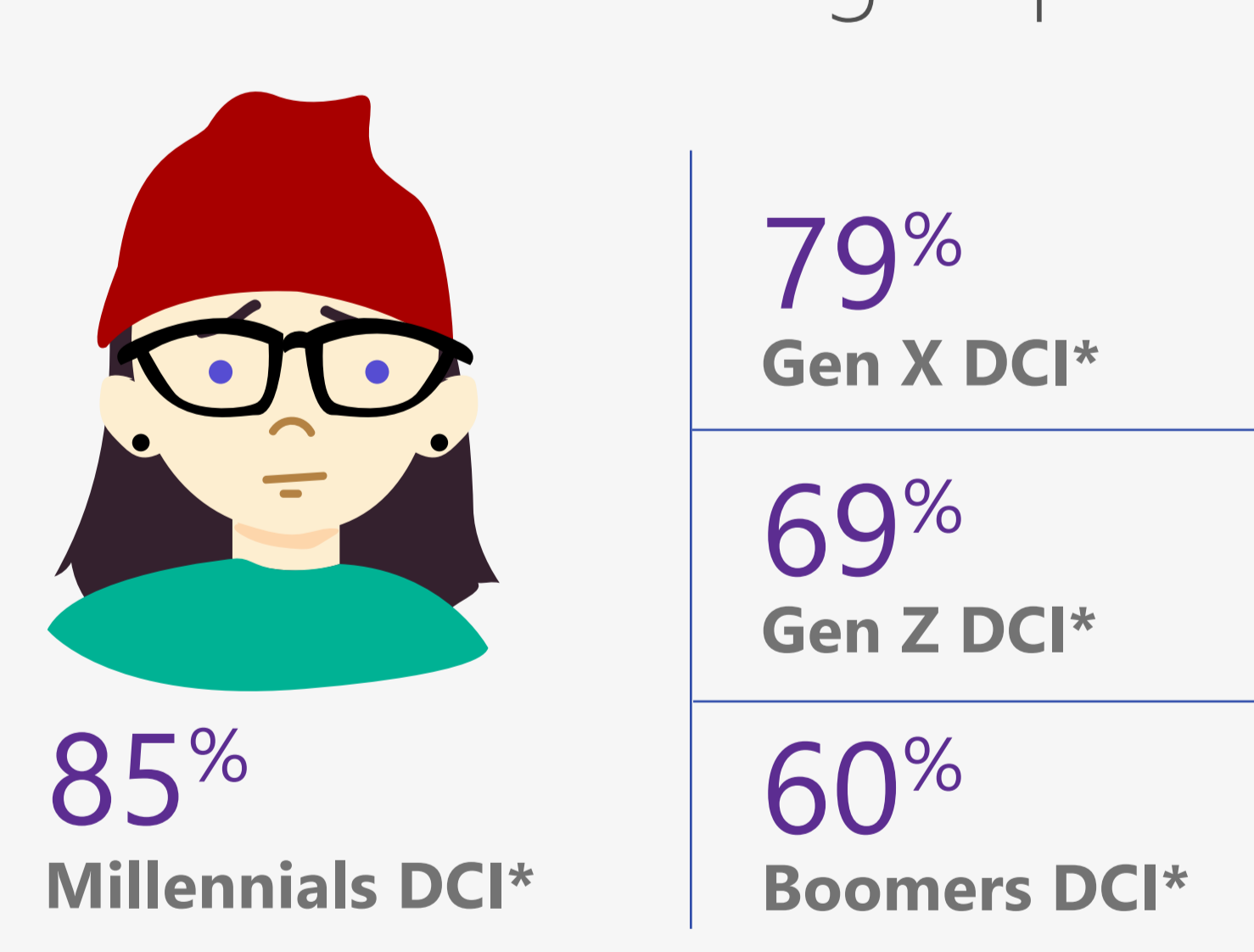
> Highest awareness of Microsoft's Digital Civility Challenge  
> Better at finding help than adults

> Teen girls feel more at risk than teen boys  
> 54% have a problem with parents posting about them on social media

> Teens asking for parents' help increased significantly  
> The best role models:

**Parents and Teachers**

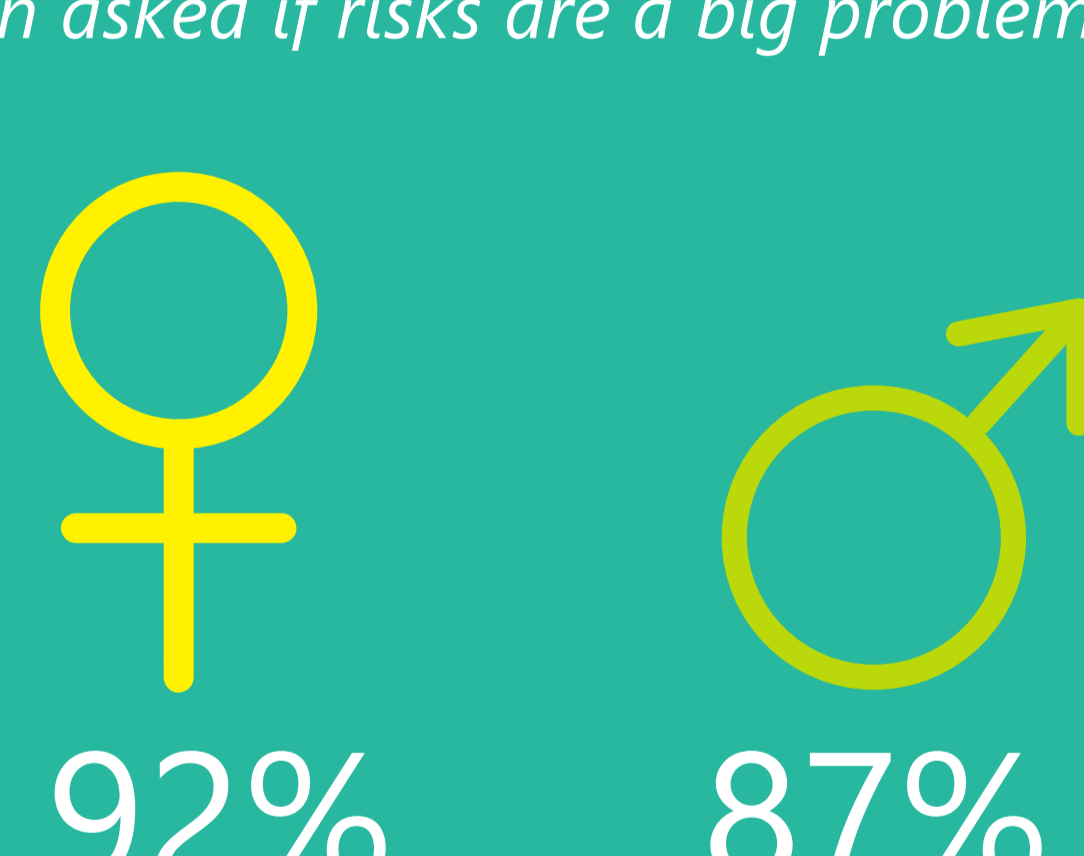
### Millennials are the most at-risk adult group



\*DCI = Microsoft's Digital Civility Index

### Women feel risks are a bigger problem

When asked if risks are a big problem



### Global hot spots



### 5 highest and lowest DCI countries

Ranked by national DCI among 25 countries surveyed

