**Most common risks**

- Online harassment
- Discrimination
- Damage to professional reputation
- Cyberbullying
- Personal profile exposure

**Risk trends**

- Familiarity with the perpetrator is associated with increased risk & consequences.
- Most common risks:
  - Online harassment
  - Discrimination
  - Damage to professional reputation
- Socioeconomic factors:
  - Income
  - Education level
  - Occupation
- Political factors:
  - Politics
  - Religion
  - Gender

**Becoming an online risk**

- 74% reported experiencing a risk in the past week/month.
- 34% experienced a risk 2 or more times.
- 34% suffered pain from online risks.
- 75% worry that risks will happen again.
- 93% asked for help when suffering from a consequence.

**Factors associated with increased risk & consequences**

- Met Not met
- YoY +3 YoY +13 YoY +18 YoY +9 YoY +7

**Most painful online risks**

- Cyberbullying
- Personal profile exposure
- Media visibility
- Online harassment
- Discrimination

**Most common online spaces for risks**

- Social Media
- Email
- Forums
- Dating apps
- Gaming platforms

**Top topics that drive incivility**

- Social Media sites are most common.
- Most common online spaces for risks.
- Familiarity with the perpetrator is associated with increased risk & consequences.

**Familiarity with the perpetrator**

- 68% familiar with perpetrator.
- 75% familiar with perpetrator.
- 75% familiar with perpetrator.

**Fear of harm**

- 50% fear of harm.
- 50% fear of harm.
- 50% fear of harm.

**Most common countries**

- USA
- Brazil
- India
- UK
- France

**Global hot spots**

- Netherlands: 56
- South Africa: 58
- Germany: 59
- USA: 60

**5 highest and lowest DCI countries**

- USA: 60%
- Peru: 81%
- South Africa: 83%
- Colombia: 80%
- Malaysia: 59%

**Connect with us online!**

- Microsoft.com/SaferOnline
- Facebook.com/SaferOnline
- Twitter.com/Safer_Online
- Youtube.com/MSFTOnline

**The Colombia Digital Civility Index increased 8 points to 80%**

- Familiarity with the perpetrator is associated with increased risk & consequences.
- Most common risks:
  - Online harassment
  - Discrimination
  - Damage to professional reputation
- Socioeconomic factors:
  - Income
  - Education level
  - Occupation
- Political factors:
  - Politics
  - Religion
  - Gender

**Social Media sites are most common online spaces for risks**

- Social Media
- Email
- Forums
- Dating apps
- Gaming platforms

**Most common online spaces for risks**

- Social Media sites are most common.
- Most common online spaces for risks.
- Familiarity with the perpetrator is associated with increased risk & consequences.

**Familiarity with the perpetrator**

- 68% familiar with perpetrator.
- 75% familiar with perpetrator.
- 75% familiar with perpetrator.

**Fear of harm**

- 50% fear of harm.
- 50% fear of harm.
- 50% fear of harm.

**Most common countries**

- USA
- Brazil
- India
- UK
- France

**Global hot spots**

- Netherlands: 56
- South Africa: 58
- Germany: 59
- USA: 60

**5 highest and lowest DCI countries**

- USA: 60%
- Peru: 81%
- South Africa: 83%
- Colombia: 80%
- Malaysia: 59%