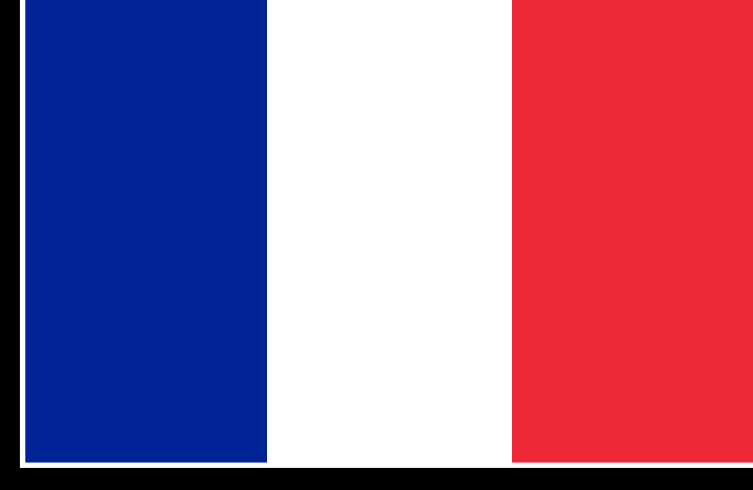


# 2020: The rising tide of incivility

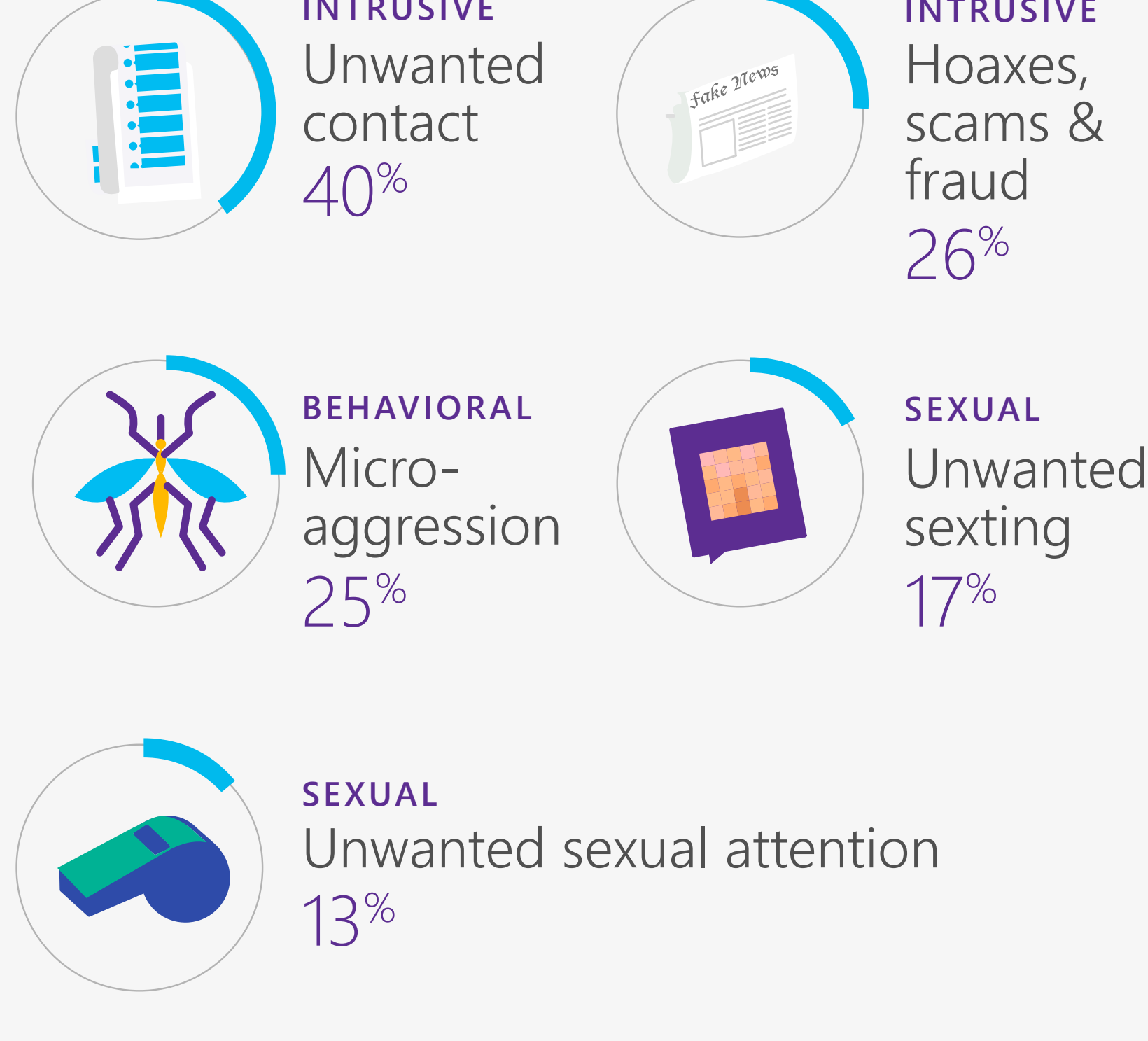
Based on the views of  
**502**  
adults & teens



Adults: 18-74  
Teens: 13-17

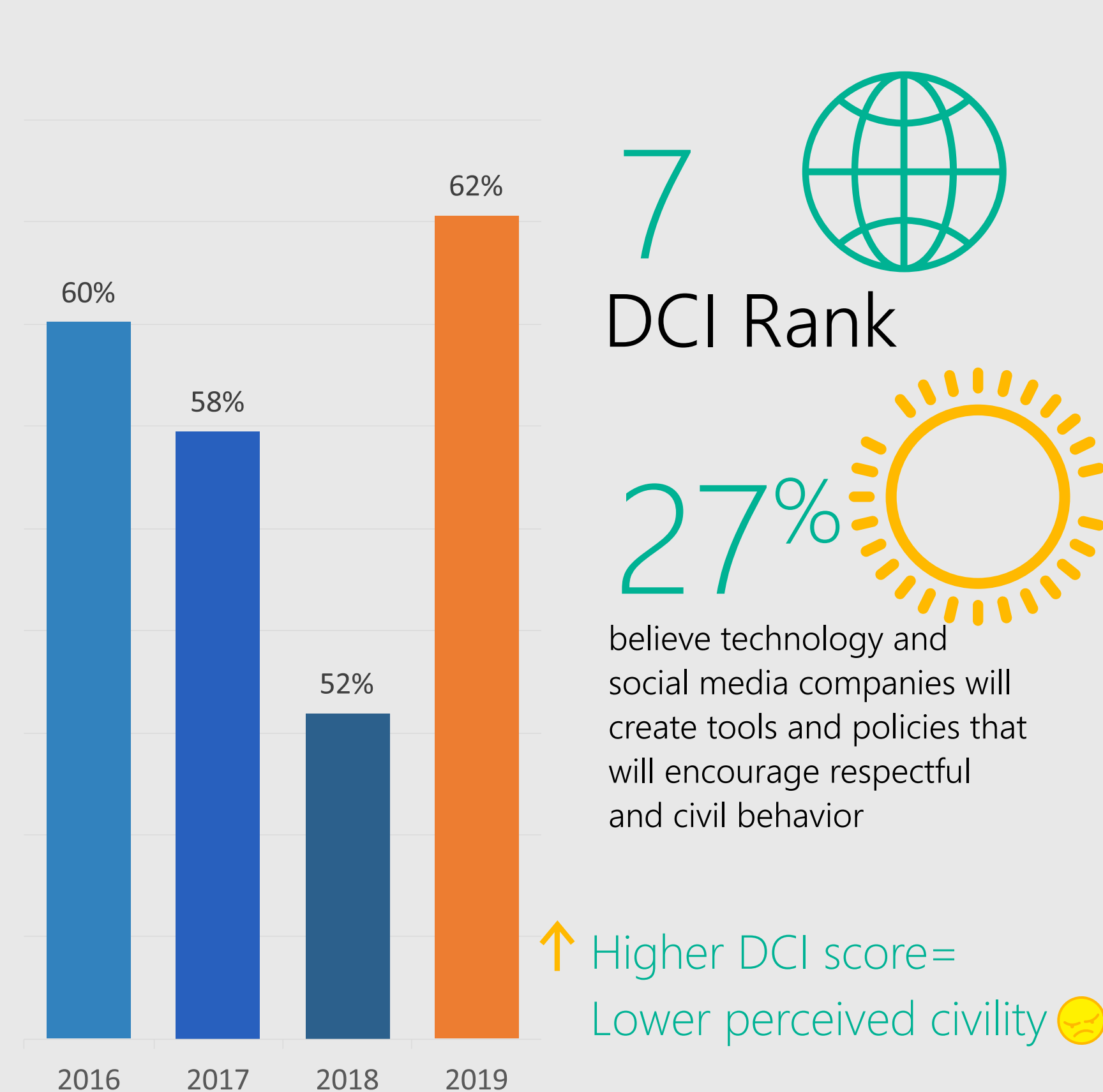
## France

### Most common risks



Behavioral risks rose twelve points driven by microaggression (+7). Intrusive & reputational risk categories also increased.

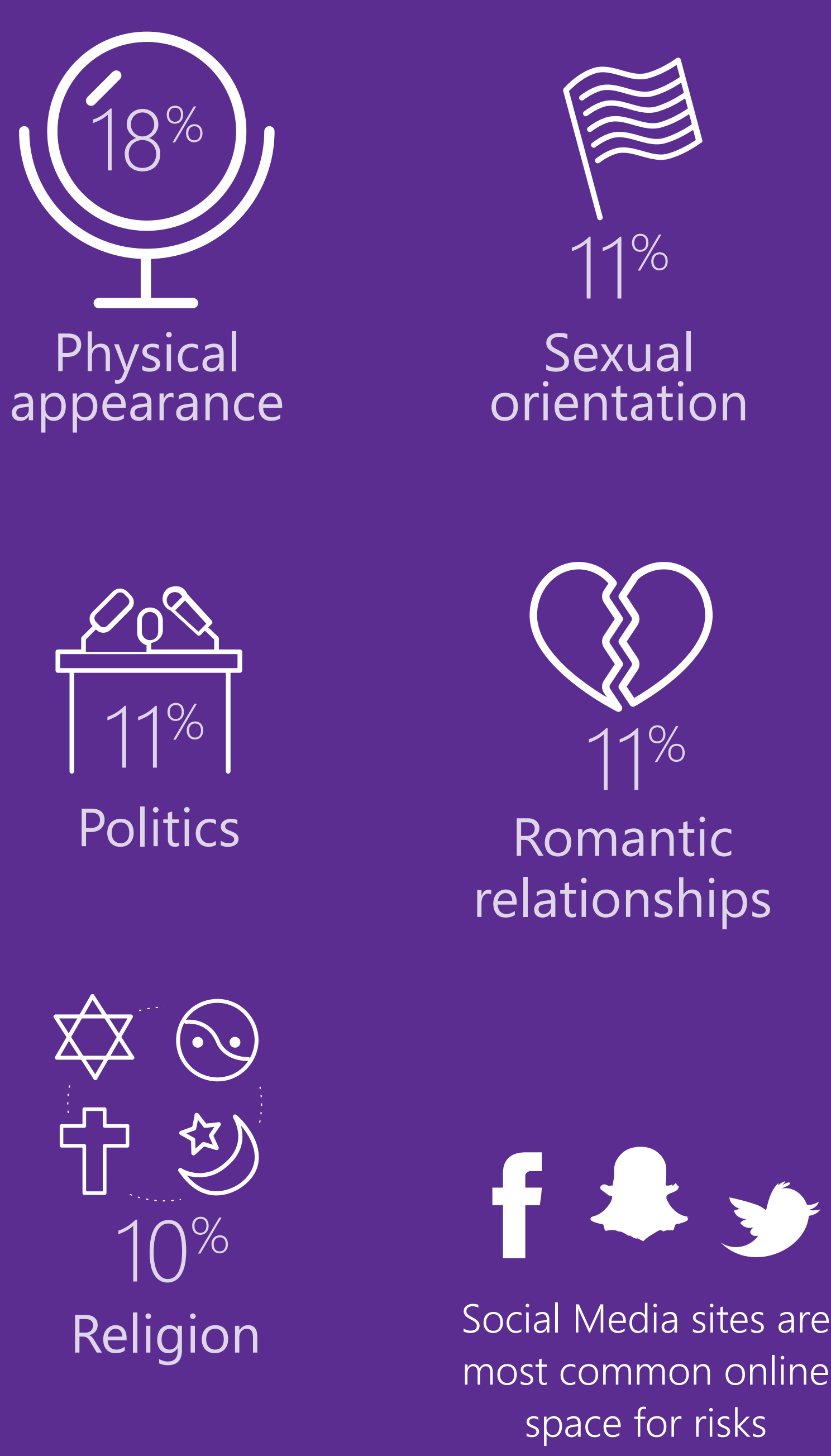
The France Digital Civility Index increased  
**10 points to 62%**



### Risk trends



### Topics that drive the most incivility

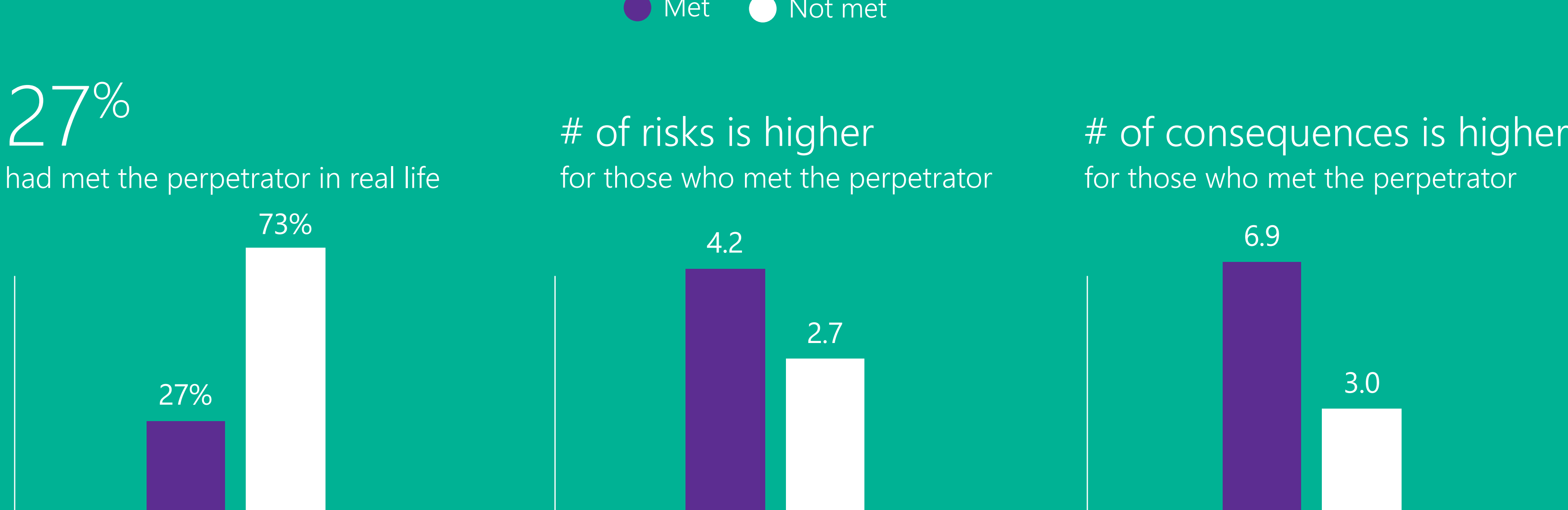


### The five most painful online risks\*



\*Moderate to Unbearable pain

### Familiarity with the perpetrator is associated with increased risk & consequences



### Teen profile

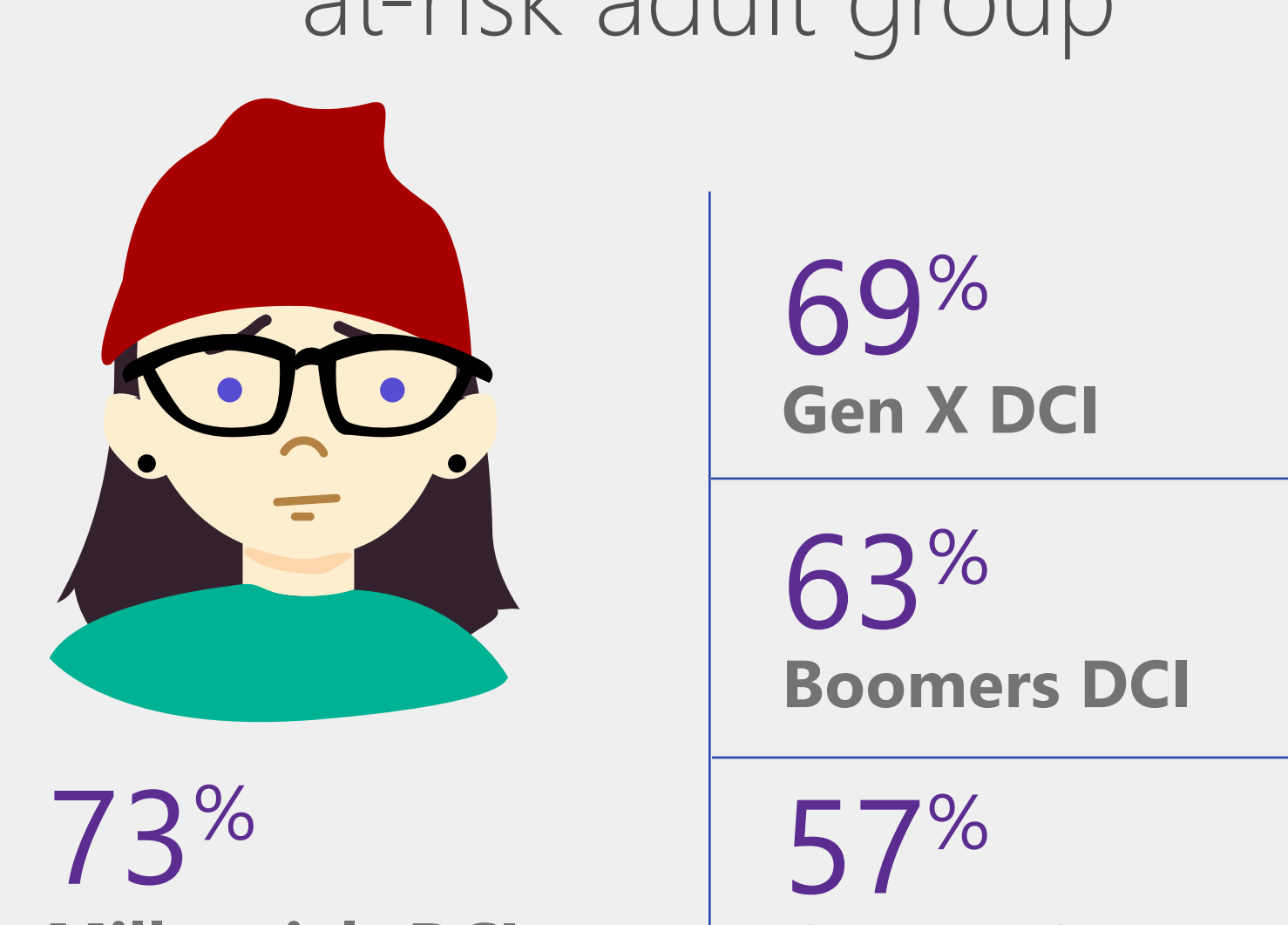


> Highest awareness of Microsoft's Digital Civility Challenge  
> Better at finding help than adults

> Teen boys reported more risks than teen girls, but girls suffered more consequences than boys  
> 41% have a problem with parents posting about them on social media

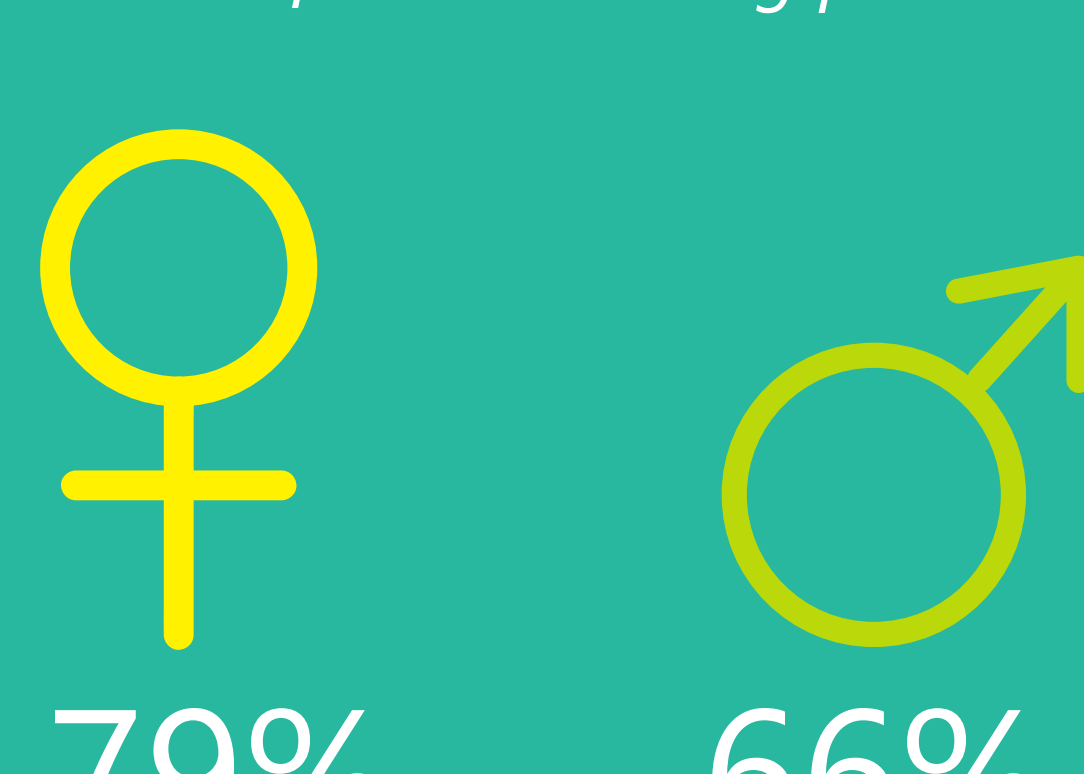
> Teens asking for parents' help was unchanged  
> The best role models: **Parents and Teachers**

### Millennials are the most at-risk adult group



### Women feel risks are a bigger problem

When asked if risks are a big problem



### Global hot spots



### 5 highest and lowest DCI countries

Ranked by national DCI among 25 surveyed countries

