

# 2020: The rising tide of incivility

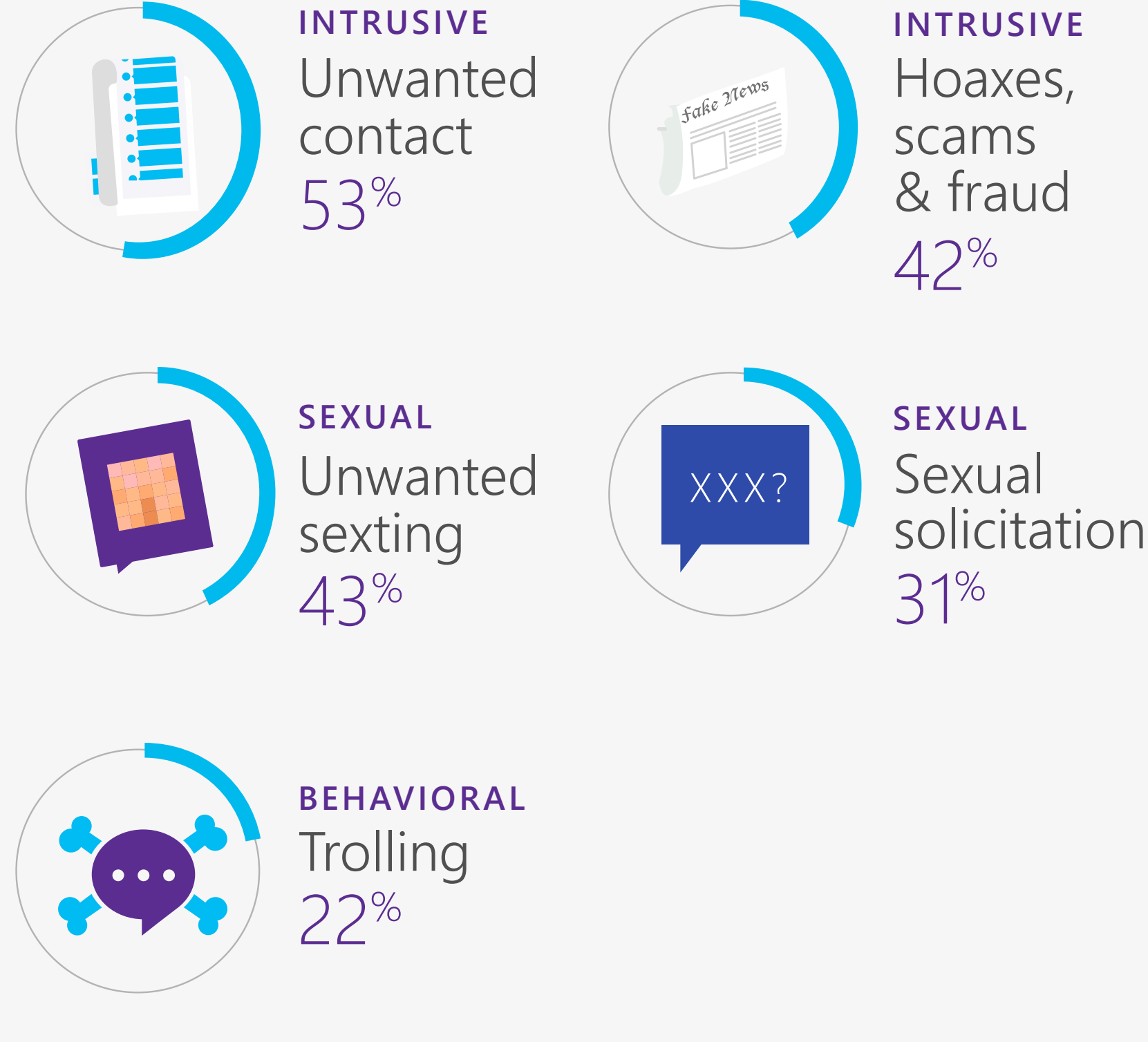
Based on the views of  
**500**  
adults & teens



Adults: 18-74  
Teens: 13-17

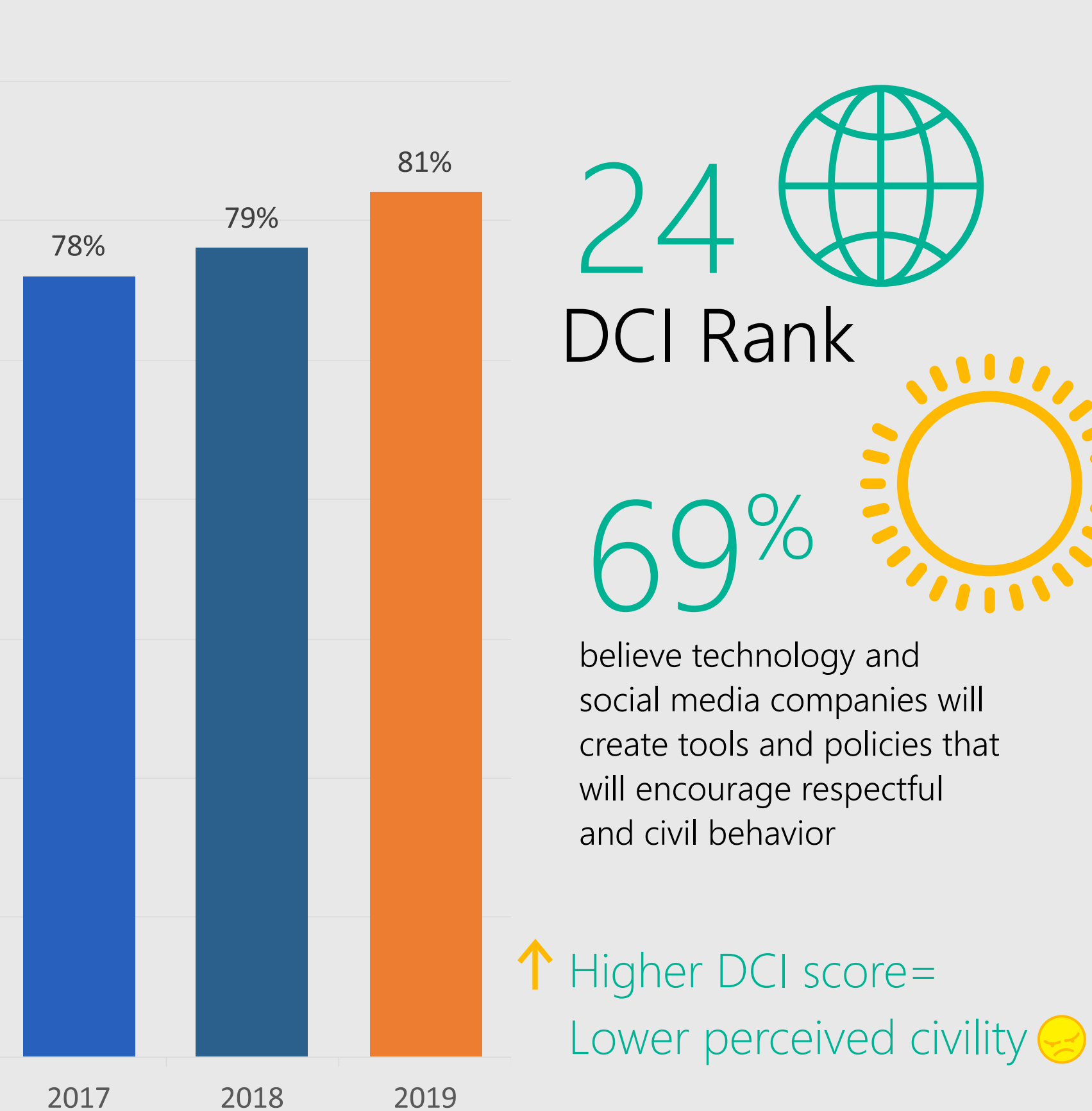
## Peru

### Most common risks



The majority of the 21 risks rose slightly with both behavioral and intrusive risks having risen four points.

The Peru Digital Civility Index increased  
**2 points to 81%**



### Risk trends



### Topics that drive the most incivility



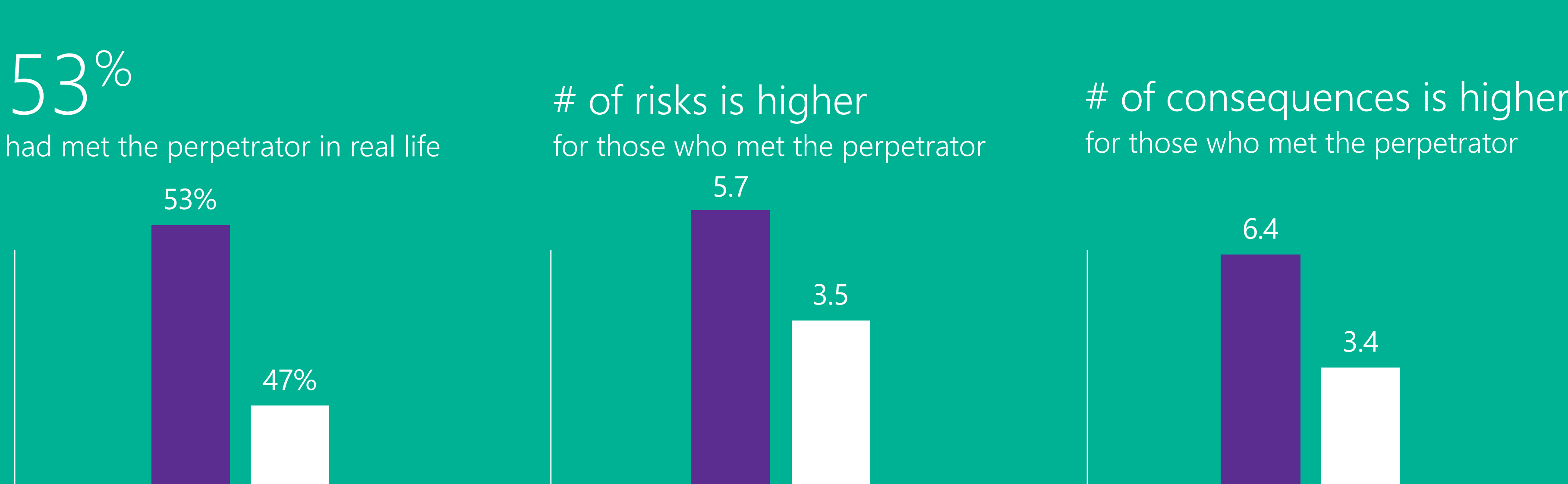
### The five most painful online risks\*



\*Moderate to Unbearable pain

### Familiarity with the perpetrator is associated with increased risk & consequences

Met Not met



### Teen profile



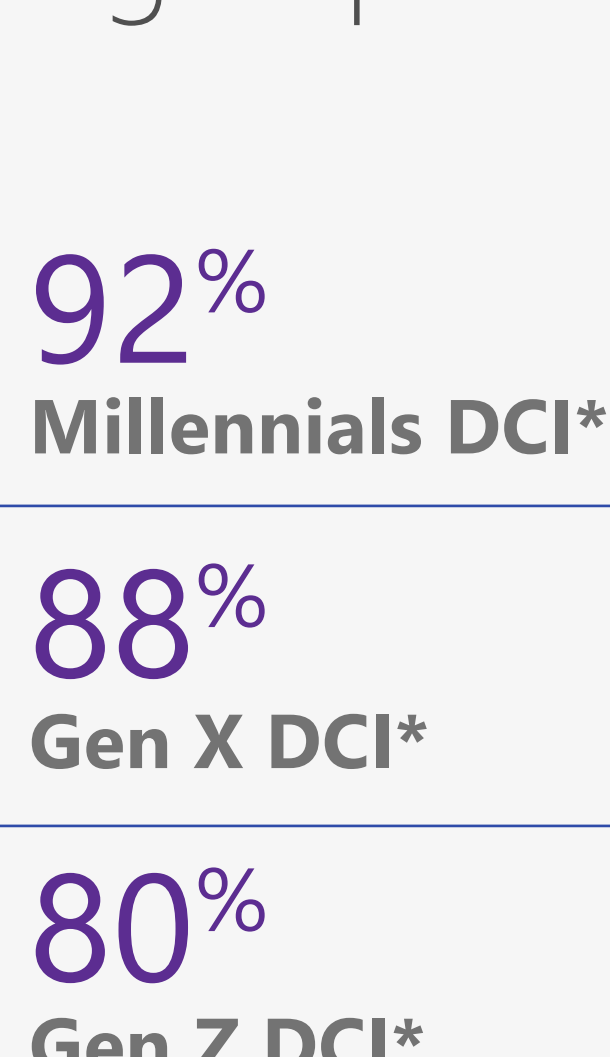
> Highest awareness of Microsoft's Digital Civility Challenge  
> Better at finding help than adults

> Teen girls feel more at risk than teen boys  
> 33% have a problem with parents posting about them on social media

> Teens asking for parents' help increased significantly  
> The best role models:

**Parents and Teachers**

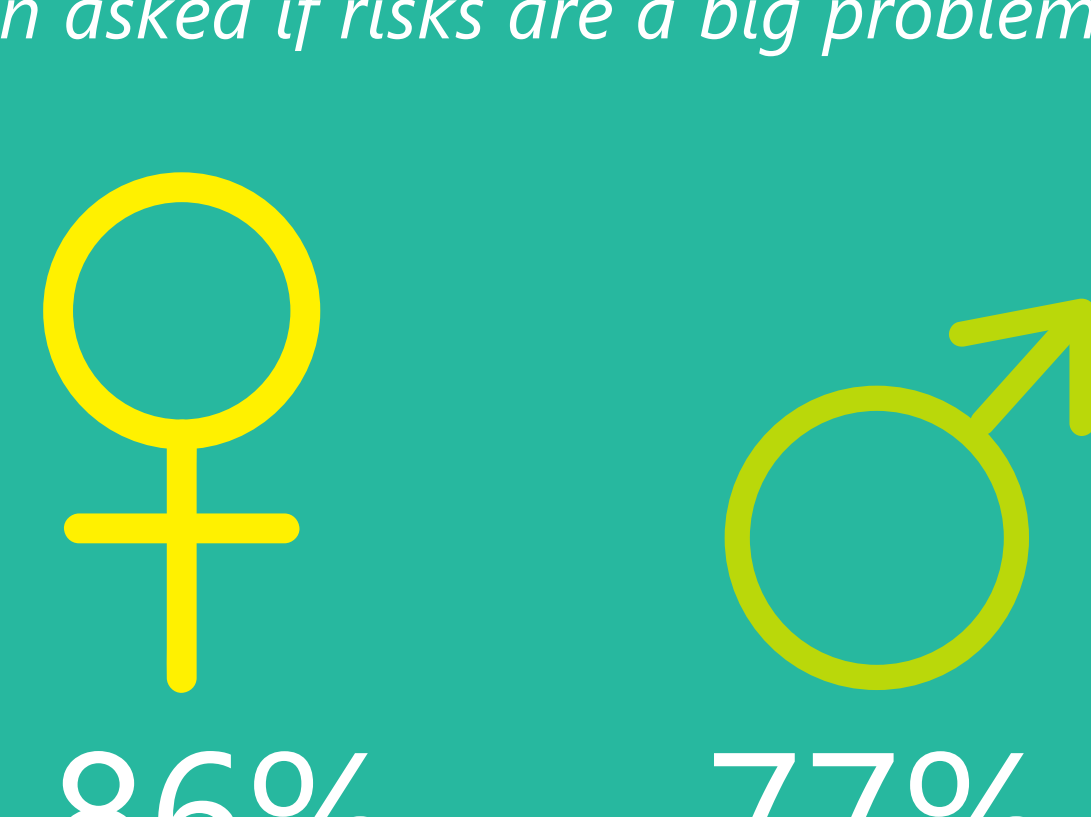
### Boomers are the most at-risk adult group



\*DCI = Microsoft's Digital Civility Index

### Women feel risks are a bigger problem

When asked if risks are a big problem



### Global hot spots



### 5 highest and lowest DCI countries

Ranked by national DCI among 25 surveyed countries

