

2020: The rising tide of incivility

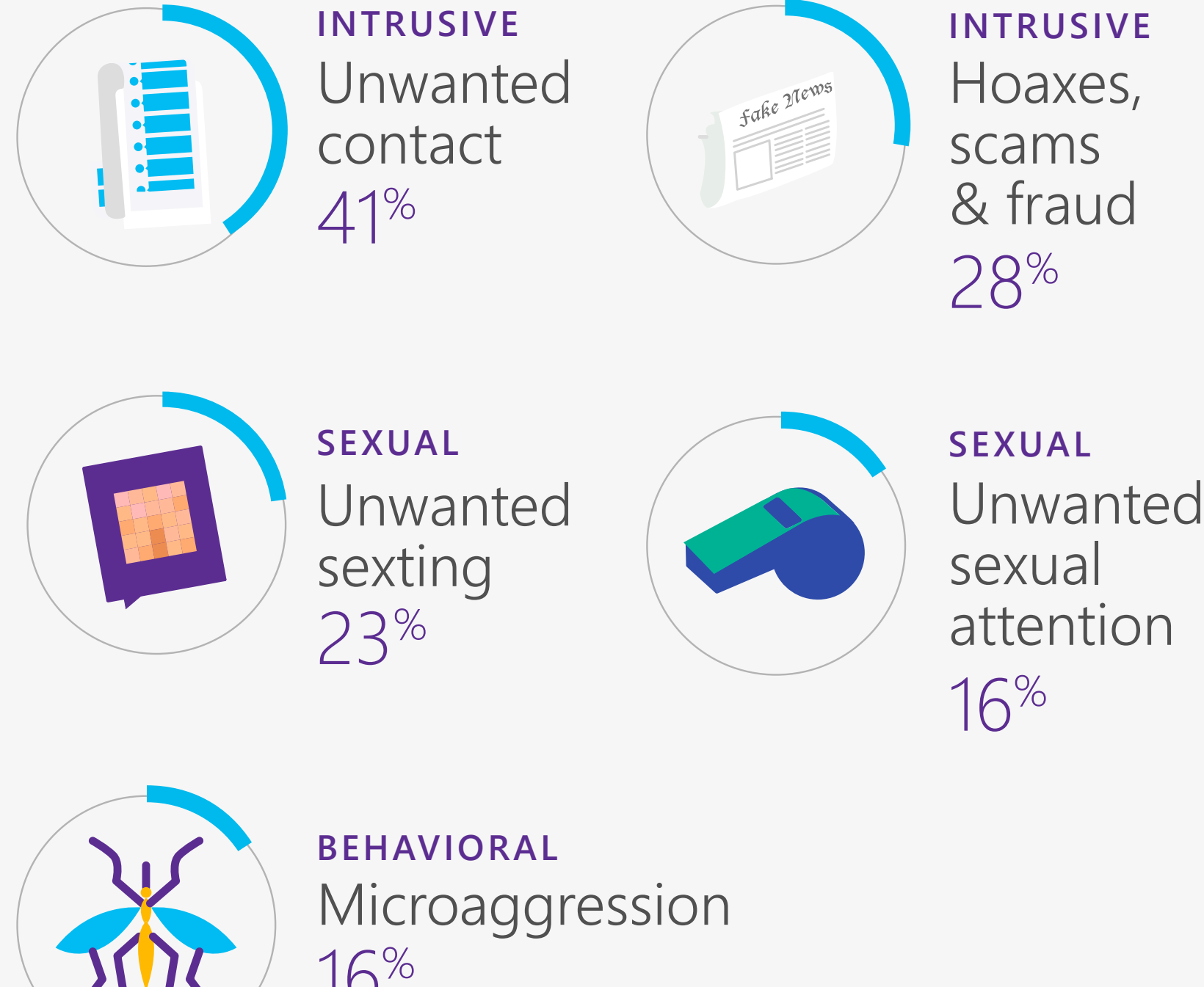
Based on the views of
501
adults & teens



Adults: 18-74
Teens: 13-17

Belgium

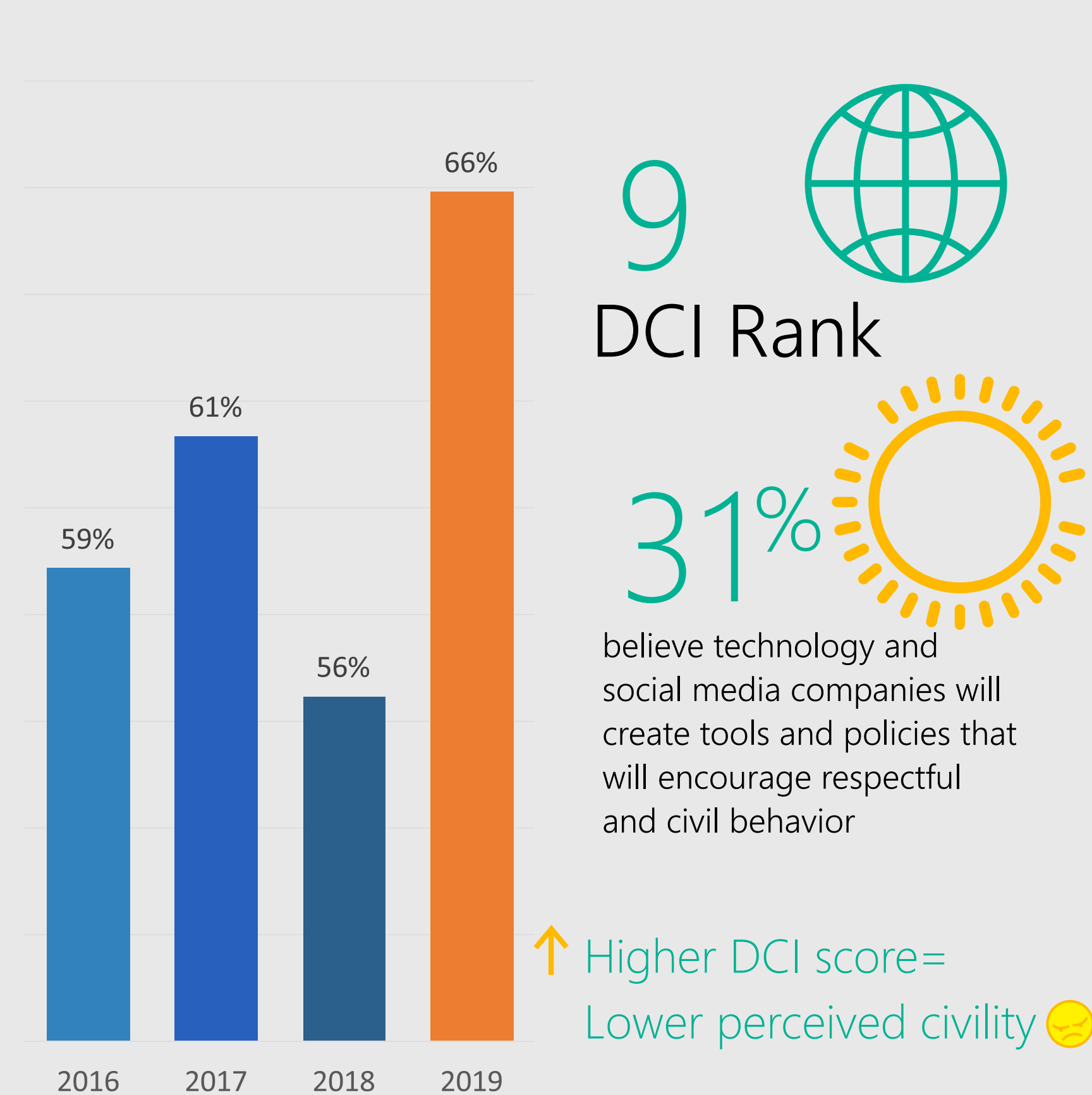
Most common risks



Intrusive (+17) and sexual risks (+8) had the largest increases since 2018.

The Belgium Digital Civility Index increased

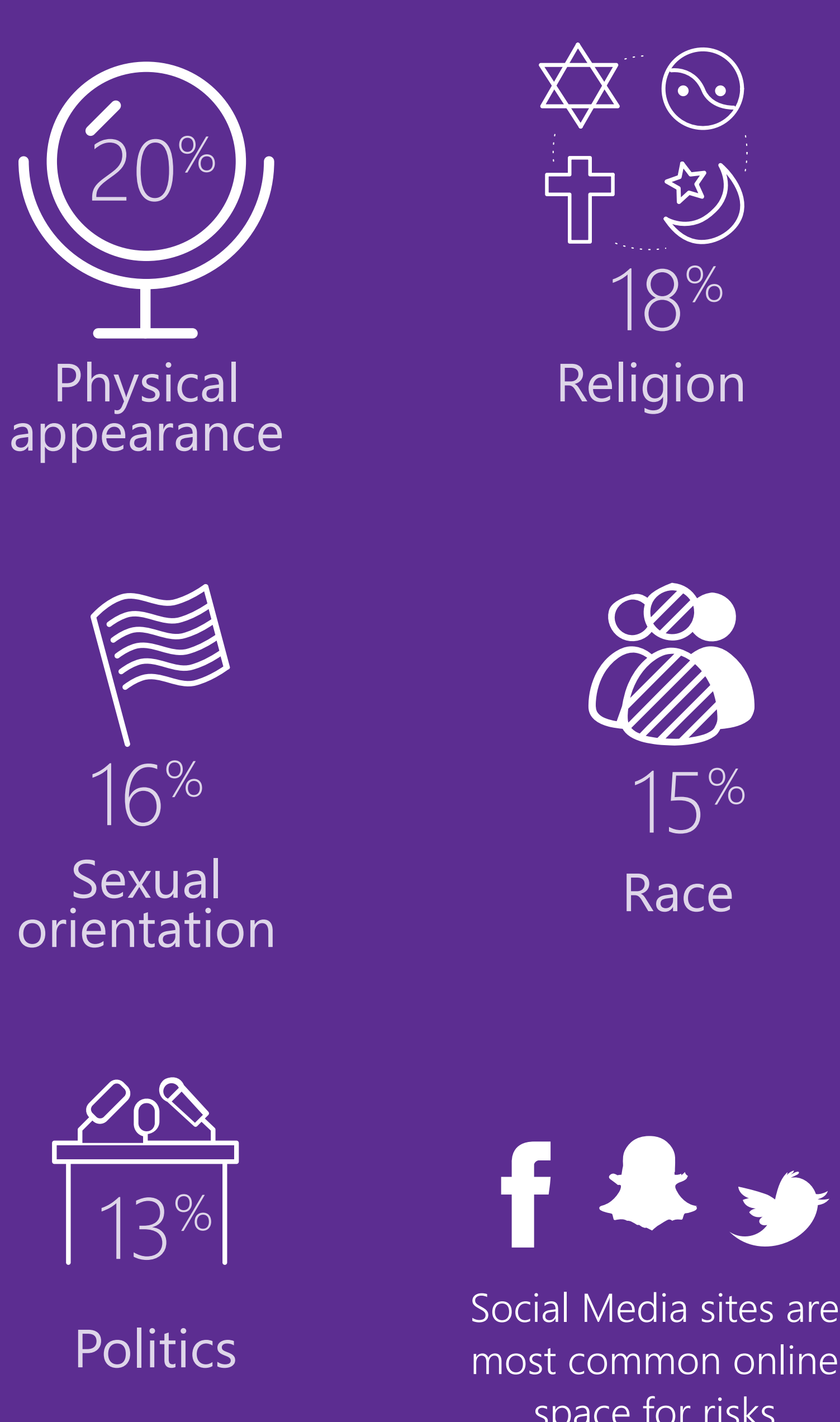
10 points to 66%



Risk trends



Topics that drive the most incivility



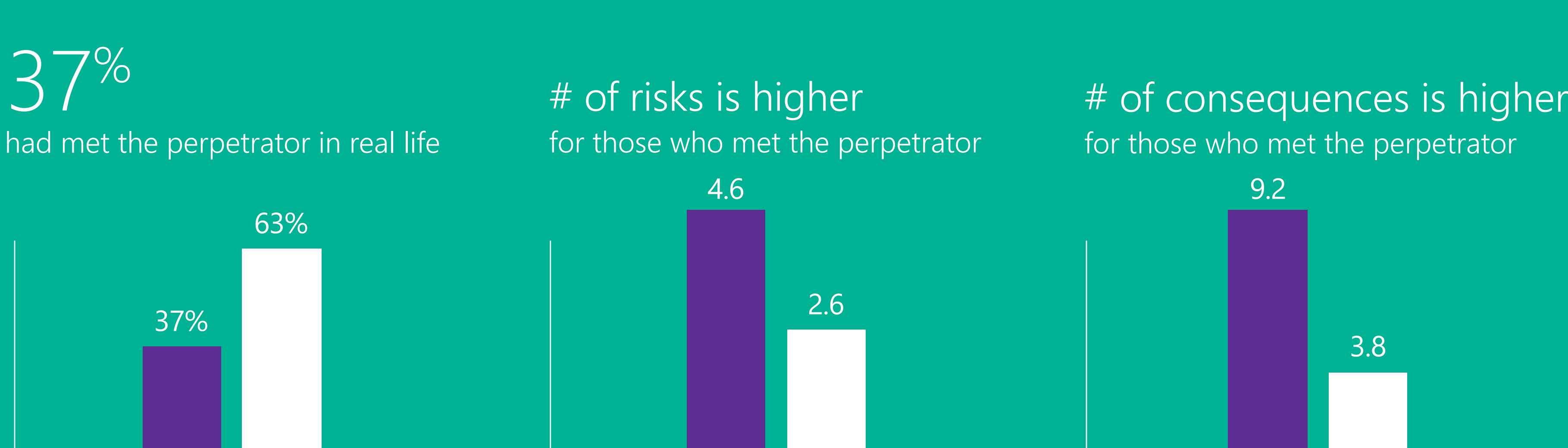
The five most painful online risks*



*Moderate to Unbearable pain

Familiarity with the perpetrator is associated with increased risk & consequences

● Met ● Not met



Teen profile

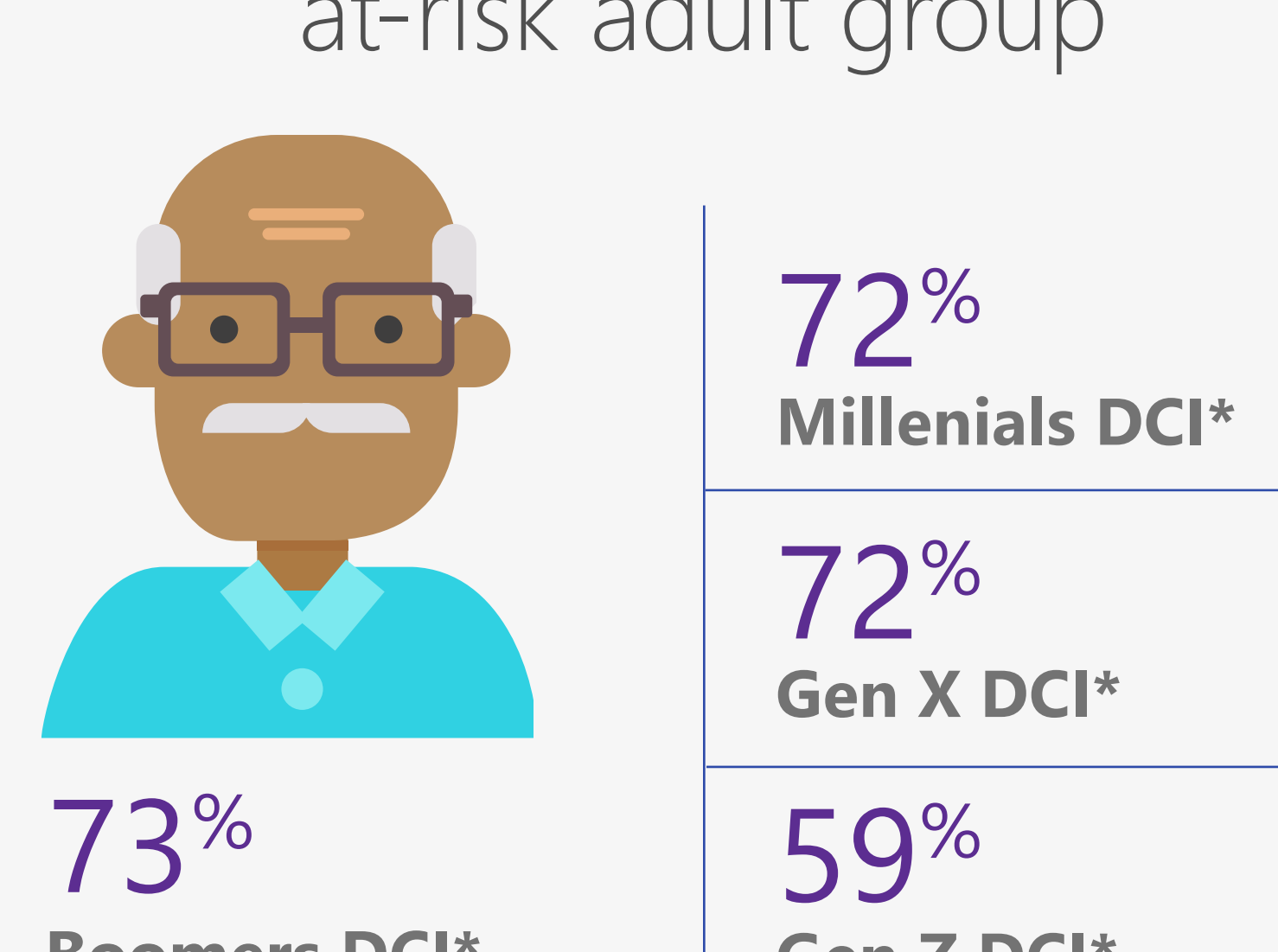


> Highest awareness of Microsoft's Digital Civility Challenge
> Better at finding help than adults

> Teen girls feel more at risk than teen boys
> 43% have a problem with parents posting about them on social media

> Teens asking for parents' help continues to grow
> The best role models: **Parents and Teachers**

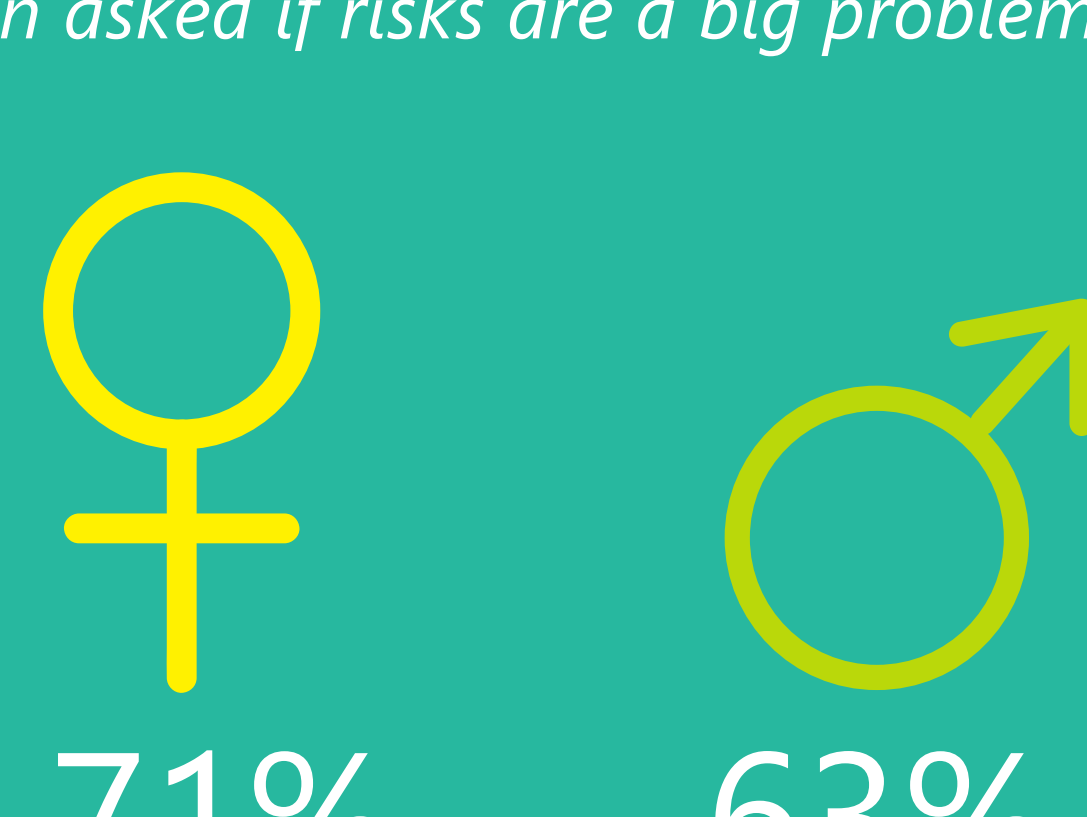
Boomers are the most at-risk adult group



*DCI = Microsoft's Digital Civility Index

Women feel risks are a bigger problem

When asked if risks are a big problem



Global hot spots



5 highest and lowest DCI countries

Ranked by national DCI among 25 surveyed countries

