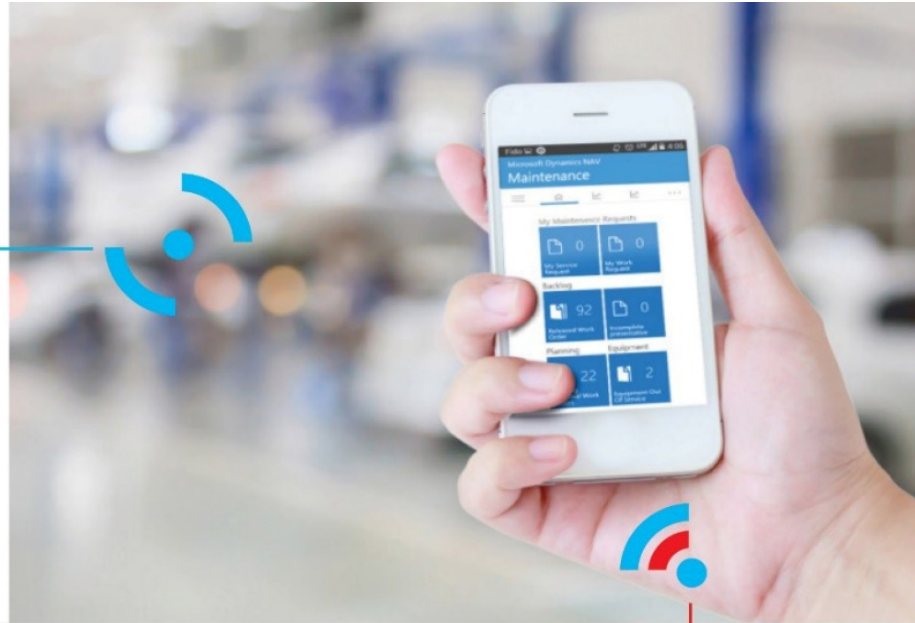


Integration



Control



Mobility

TAG

For Microsoft Dynamics 365

Business Central

Installation Guide

Simplicity



Contents

Chapter 1 : Introduction to TAG	3
What's new in this release ?	3
Chapter 2 : Installation and configuration.....	4
Setting Up TAG by Dynamics 365 Business Central.....	4
Supported version of Microsoft Dynamics 365 Business Central.....	4
System and Software Requirements.....	4
Required User Credentials.....	5
Chapter 3 : Installing TAG for Microsoft Dynamics 365 Business Central	6
Installing TAG for Microsoft Dynamics 365 Business Central via AppSource Marketplace.....	6
TAG for Microsoft Dynamics 365 Business Central User Setup	9
Chapter 4 : Troubleshooting	11



Chapter 1 : Introduction to TAG

TAG is a maintenance solution (CMMS) for companies with assets that require the following actions as part of their life cycle:

- Requests for maintenance and request management
- Unscheduled repairs that you want to record,
- Inspection or calibration work,
- Unpredictable events, such as breakdown repairs,

TAG allows you to predefine the following to plan the maintenance:

- Specific technicians with suggested skills and qualifications,
- Required parts
- Required tools,
- Other charges (Hotel & transportation),
- Outside service providers (OSP)

TAG allows for request management, always records the results and keeps accurate statistics on your assets.

Responses to the required maintenance actions may be efficiently handled through predefined procedures or manual interventions.

In addition, electronic documents and materials may all be attached to a work order.

TAG lets you define the rules for how a defined task or event should be handled and what ancillary materials are required as a work procedure, which may then be applied to a work order as part of a template, or as an individual task line in the work order..

TAG helps you manage and create maintenance work orders resulting from requests, planning purposes or need. To help you manage your work load, TAG provides interactive views of your work load by personnel, equipment or tasks. You can even view your Requests and their current status. The dynamic change feature utilized by all these views empowers you with maximum flexibility to make changes to your work orders and/or technician assignments to meet your demands.

What's new in this release ?.

TAG was developed based on the Microsoft Dynamics 365 Business Central platform using Extensions as a means to provide our maintenance solution as an application connected to Microsoft Office 365, technicians can easily get their periodic maintenance schedule from Office365 calendar.



Chapter 2 : Installation and configuration

Setting Up TAG by Dynamics 365 Business Central

Supported version of Microsoft Dynamics 365 Business Central

This table shows the supported Microsoft Dynamics 365 Business Central version for TAG :

Product Name	Version
Microsoft Dynamics 365 Business Central	2017

System and Software Requirements

The following table show TAG 15.03r system and software requirements :

Caution: Internet Explorer 8 or Internet Explorer 9 browsers are not supported in Dynamics 365 Business Central. We recommend you to use Internet Explorer version 10 or newer.

Microsoft Dynamics 365 Business Central

Operating System	Supported Browsers	TAG 9.00.04.15.03r	Supported Microsoft Office Versions
Windows 10	Microsoft Edge Internet Explorer 11 Mozilla Firefox (latest publicly released version) Google Chrome (latest publicly released version)	Supported	Microsoft Office 2016 Microsoft Office 2013
Windows 8.1	Internet Explorer 11 Mozilla Firefox (latest publicly released version) Google Chrome (latest publicly released version)	Supported	Microsoft Office 2016 Microsoft Office 2013



Windows 8	Internet Explorer 10 Mozilla Firefox (latest publicly released version) Google Chrome (latest publicly released version)	Supported	Microsoft Office 2016 Microsoft Office 2013
Windows 7	Internet Explorer 10 Mozilla Firefox (latest publicly released version) Google Chrome (latest publicly released version)	Supported	Microsoft Office 2016 Microsoft Office 2013
Windows Vista / XP	Not Supported	Not Supported	
MAC OS X 10.8 or Higher	Apple Safari	Supported	

Required User Credentials

To install TAG for Microsoft Dynamics 365 Business Central, you will need to be set up as a global administrator in Office 365, and as a system administrator in Dynamics 365 Business Central.



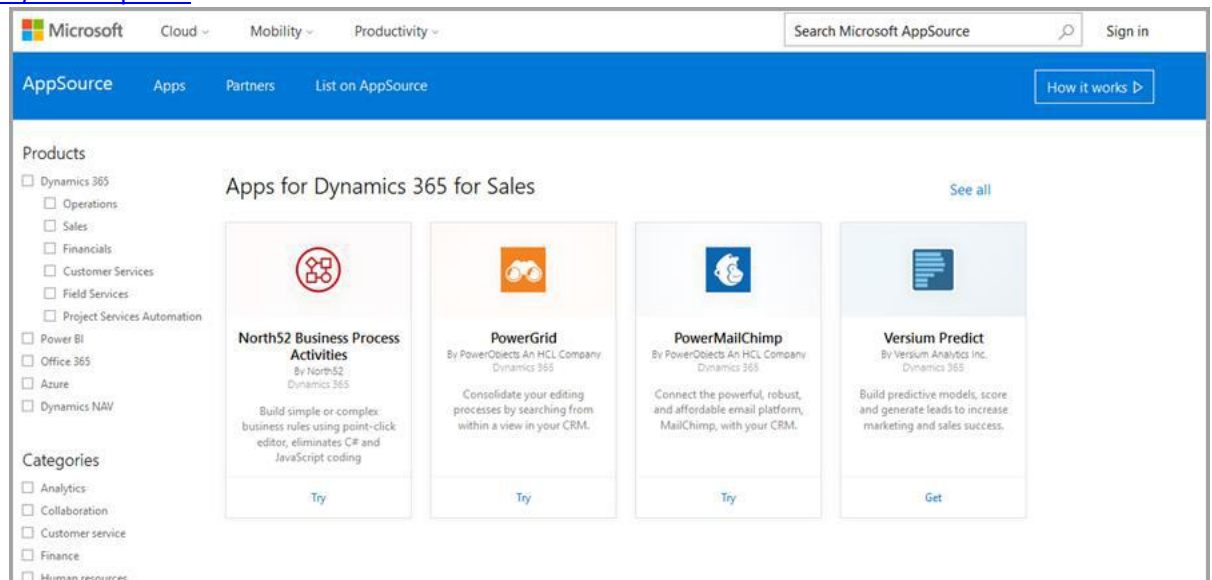
Chapter 3 : Installing TAG for Microsoft Dynamics 365 Business Central

Select and install the latest version of TAG for Microsoft Dynamics 365 Business Central installation package. Here's how:

Installing TAG for Microsoft Dynamics 365 Business Central via AppSource Marketplace

TAG for Microsoft Dynamics 365 Business Central is now available via Microsoft's AppSource Marketplace and can be installed directly from the marketplace.

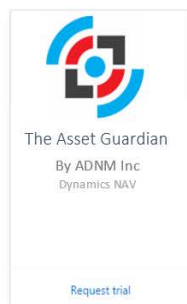
1. Go to the Microsoft's AppSource Market Place: <https://appsource.microsoft.com/en-us/marketplace>.



2. Enter the product name as TAG for Microsoft Dynamics 365 Business Central in the **Search** field and click the **Search** button.

Top app results

[See all \(37\)](#)





3. In the Search Results page, select the TAG for Microsoft Dynamics 365 Business Central application and click the **Get** button:


Microsoft Cloud Mobility Productivity

Search Microsoft AppSource

AppSource Apps Consulting services List on AppSource Blog

How it works

Apps > The Asset Guardian (TAG) - CMMS



The Asset Guardian (TAG) - CMMS

Verosoft Design INC. (VSD)

Overview [Reviews](#)

FREE TRIAL

Products
[Dynamics 365 Business Central](#)

Publisher
Verosoft Design INC. (VSD)

Acquire Using
Work or school account

Version
1.0.0.0

Updated
4/30/2018

Categories
[Analytics](#)
[Customer service](#)
[Productivity](#)






Products supported

Support
[Support](#)
[Help](#)

Legal
[License Agreement](#)
[Privacy Policy](#)

Prevent breakdowns and increase equipment availability with your fast & easy to use CMMS* solution.

Tired of wasting money on emergency repairs and underutilized staff? By detecting impending breakdowns and failures before they occur, you will avoid expensive penalties due to production cuts or late deliveries to your customers. Start enhancing your productivity, expanding your equipment's availability, extending equipment lifetime and earn a better return on your investments. Key Benefits • Are changes in your work orders getting out of control? With TAG, you can plan, manage, distribute, assign, and approve jobs daily with easy, intuitive functionalities that were designed to meet your specific needs. • Pull and push new Microsoft Office files into TAG! TAG features full integration with Office, allowing you to manage your facility's data with ease and managing work order and scheduling calendar within Outlook. • Get the insight to take more decisive action for your business! With dynamic cues to help you monitor and respond to change, TAG gives you all the reports you need to improve the performance of your facility, assets, and resources. Test it first with no engagement! TAG Express is free. Get it now! Pricing starts with TAG Starter plan. Contact us to get a quote: https://www.theassetguardian.com/cmms_microsoft_dynamics_365/ * CMMS : Computerized Maintenance Management Software



Learn more

[TAG for Dynamics 365 Business Central Installation and configuration guide](#)
[TAG Dynamics 365 Business Central Setup User Guide document](#)
[TAG Dynamics 365 Business Central AppSource Installation Guide](#)

4. Enter your login credentials and click Sign in to open Microsoft AppSource:



Sign into Microsoft AppSource

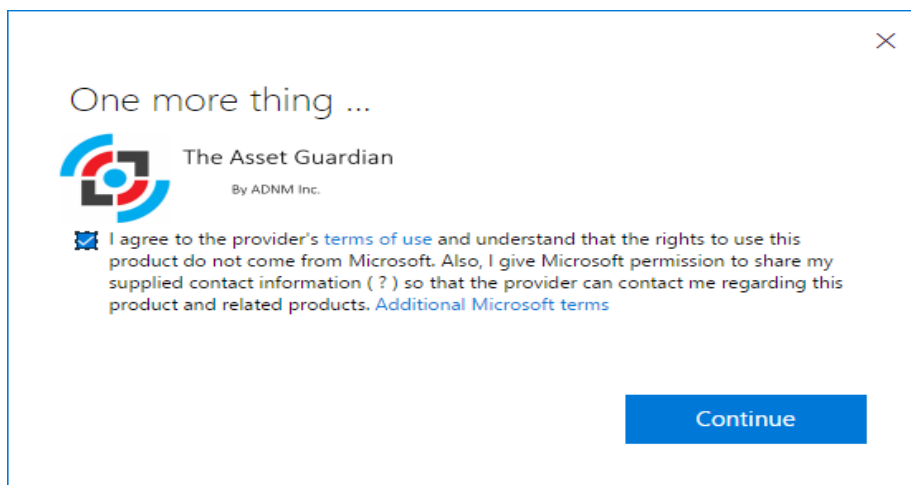
Use your work account

someone@example.com

Sign in

Don't have an account? [Sign up](#)

5. Click Continue to open the Terms of Use page.



6. On the Terms of Use page, select the Agree to Microsoft's Legal Terms and Privacy Statement and Agree to Privacy Statement and Legal Terms for importing solutions into Dynamics 365 Business Central check boxes.
7. Click Agree.
8. Verify the status for the TAG for Microsoft Dynamics 365 Business Central solution is now Installation pending, which indicates the installation has started.

Microsoft Dynamics 365

Dynamics 365 Administration Center

INSTANCES | UPDATES | SERVICE HEALTH | BACKUP & RESTORE | APPLICATIONS

Manage your solutions

Select a preferred solution to manage on selected instance: [iv16jan](#)

SOLUTION NAME	VERSION	AVAILABLE UNTIL	STATUS
Community Portal	8.2.0.266	1/1/2050	Not installed
Company News Timeline	1.0.0.0	12/31/2050	Not installed
Custom portal	8.2.0.266	1/1/2050	Not installed
Customer Self-Service Port...	8.2.0.266	1/1/2050	Not installed
Dynamics 365 Customer S...	1.0.0.1	1/1/2050	Installed
Dynamics 365 Sales Applic...	1.0.0.1	1/1/2050	Installed
Employee Self-Service Por...	8.2.0.266	1/1/2050	Not installed
FantasySalesTeam	1.4.6	1/1/2050	Not installed
Field Service	6.1.1.39	1/1/2050	Not installed
Gamification	2016.12.2	1/1/2050	Not installed
TAG	9.00.04.15.03r	1/1/2019	Installation pending
Office 365 Groups	2.6.0.0	1/1/2050	Not installed
Partner Field Service	8.2.0.266	1/1/2050	Not installed
Partner Portal	8.2.0.266	1/1/2050	Not installed
Partner Project Service	8.2.0.266	1/1/2050	Not installed

Insights, Powered by...

Please wait while installation starts. This may take a few minutes.

Insights, powered by InsideView, makes it easier than ever to find and engage with buyers. Win deals using accurate prospect data, real-time insights, and social connections delivered directly inside ... (more)

Created by: InsideView
[Learn more](#)

9. Verify the status for the TAG for Microsoft Dynamics 365 Business Central solution changes to Installed, indicating that installation was successful.
10. Setup all user who need acces to TAG for Microsoft Dynamics 365 Business Central in your organization . For more information, refer to the next section, TAG for Microsoft Dynamics 365 Business Central User Setup.

TAG for Microsoft Dynamics 365 Business Central User Setup

Instructions for Dynamics 365 Business Central Administrators

Be sure you are signed in as an administrator, then follow these steps :

1. Open Microsoft Dynamics 365 Business Central.
2. Enter 'User Setup' in the Search box and click the Search.
3. Click New and add the desired user.
4. Give all permissions for this user.

1.866.444.2366
info@TheAssetGuardian.com
TheAssetGuardian.com



Chapter 4 : Troubleshooting

The User Guide will answer many of your questions. If you need more help with TAG for Microsoft Dynamics 365 Business Central, you or your Dynamics 365 Business Central Administrator can contact the [Microsoft Dynamics365 Support Team](#).

