Most common risks

- 97% experienced a risk 2 or more times
- 97% suffered pain from online risks
- 97% worry that risks will happen again

Risk trends

- Top topics that drive the most incivility
- Social Media sites are most common online space for risks

The five most painful online risks*

- Familiarity with the perpetrator is associated with increased risk & consequences

Teen profile

- Gen Z are the most at-risk group
- Teen girls feel more at risk than teen boys
- 65% have a problem with parents posting about them on social media
- Teens asking for parents’ help increased significantly

Global hot spots

- Global Intrusive risk average = 58%
- Intrusive hot spots: South Africa, Peru, Russia, Hungary, Colombia

Intrusive risks

- Unwanted contact 49%
- Hoaxes, scams & fraud 39%

Sexual risks

- Unwanted sexual attention 30%
- Unwanted sexting 41%

Behavioral risks

- Sexual solicitation 29%
- Social Media 80%

Reputational risks

- Microaggression 48%
- Damage to personal reputation 48%

Top 5 consequences*:

- 77% Know where to find help
- 78% Asked parents for help
- 83% Suffered a consequence

Women feel risks are a bigger problem when related to a romantic partner

5 highest and lowest DCI countries

- 2020: The rising tide of incivility
- Civility, Safety & Interaction Online

*DCI = Microsoft’s Digital Civility Index

*Moderate to Unbearable pain

80% of Gen Z DCI*

*Most common risks

- Based on the views of 500 teens & adults

77% of risks happened in the past week/month

70% of teens reported experiencing a risk 2 or more times

79% suffered pain from online risks

97% worry that risks will happen again

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