

2020: The rising tide of incivility

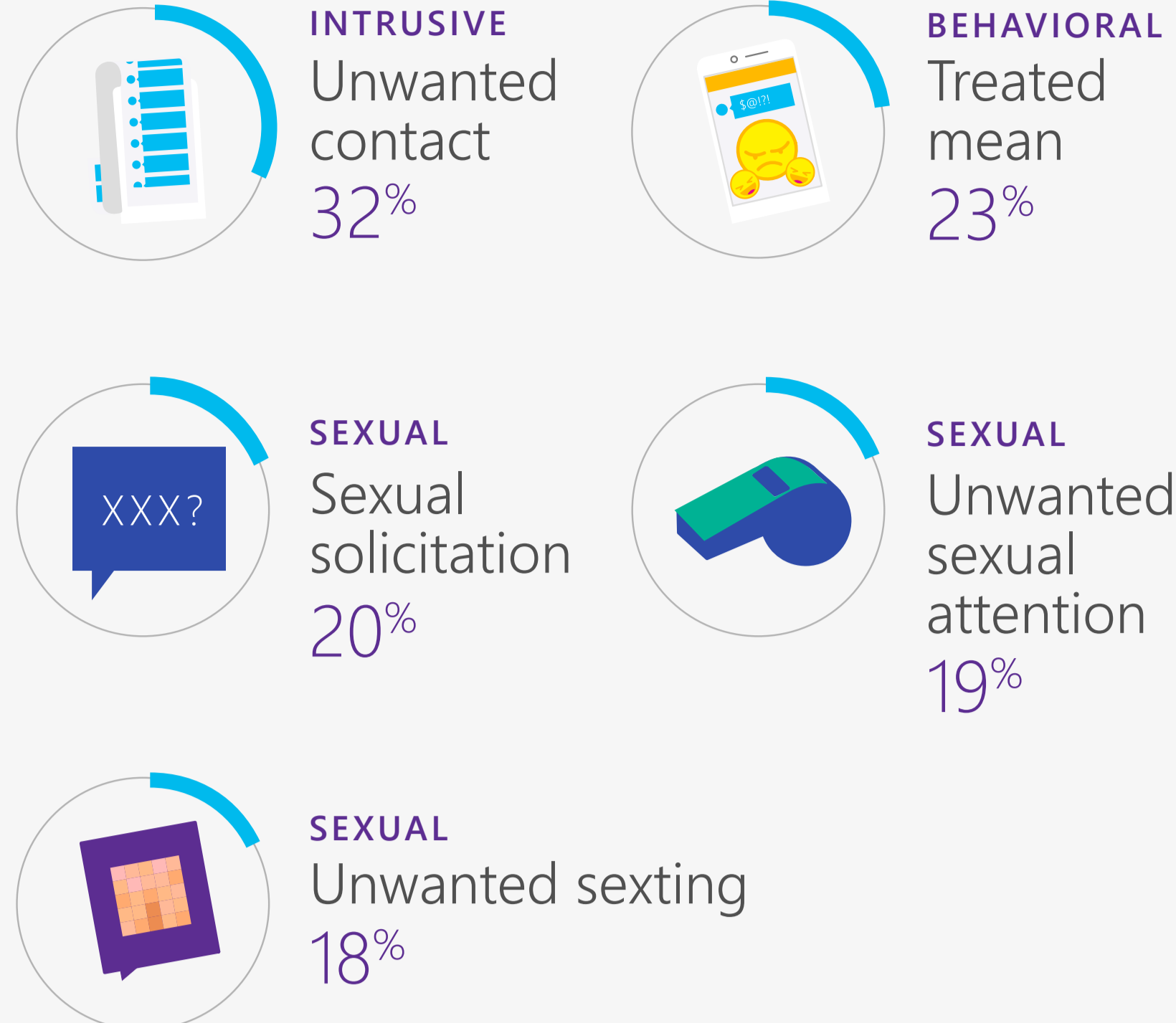
Based on the views of
501
adults & teens



Adults: 18-74
Teens: 13-17

Germany

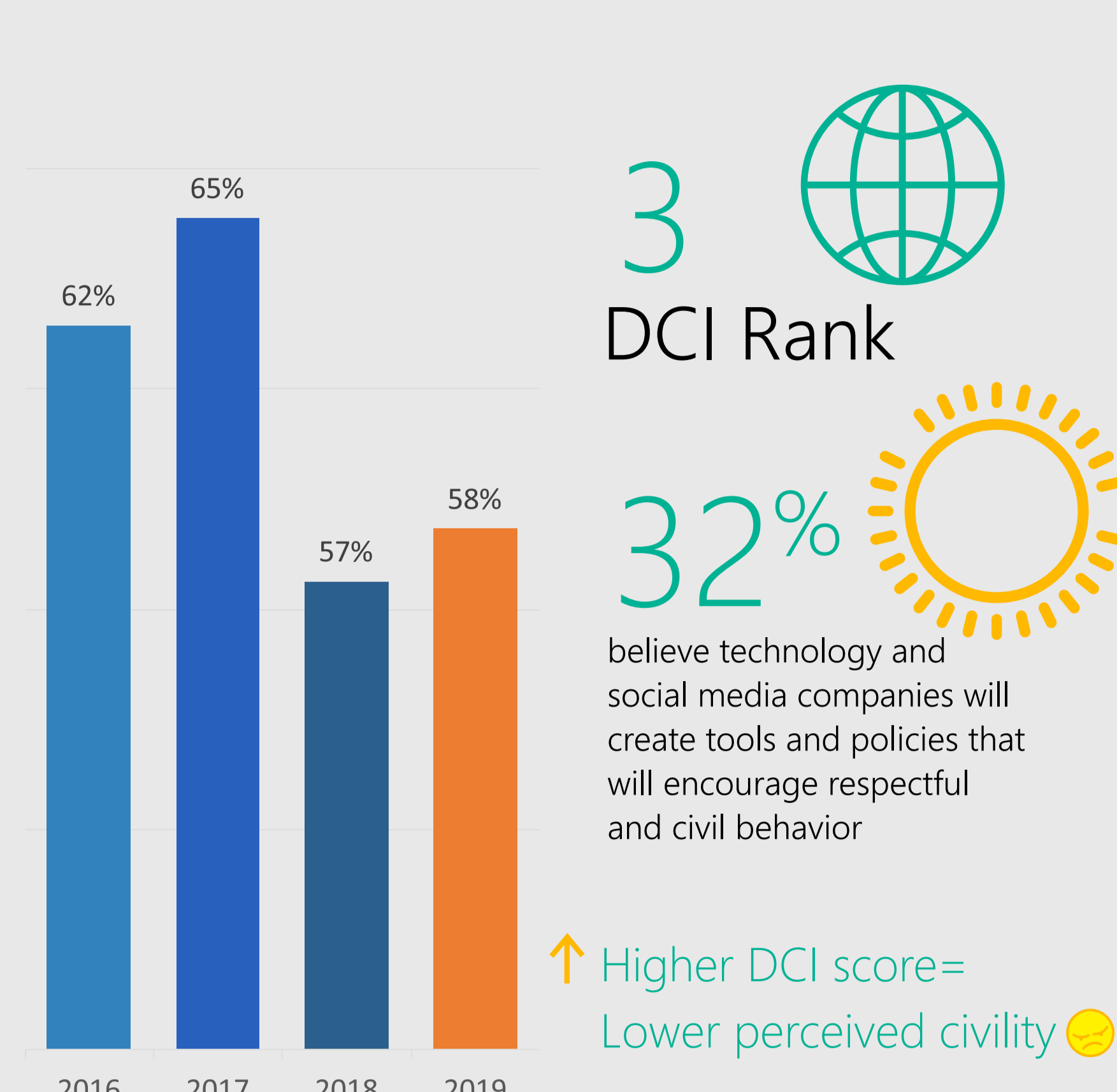
Most common risks



The behavioral and sexual risk categories both increased four points since 2018.

The Germany Digital Civility Index increased

1 point to 58%



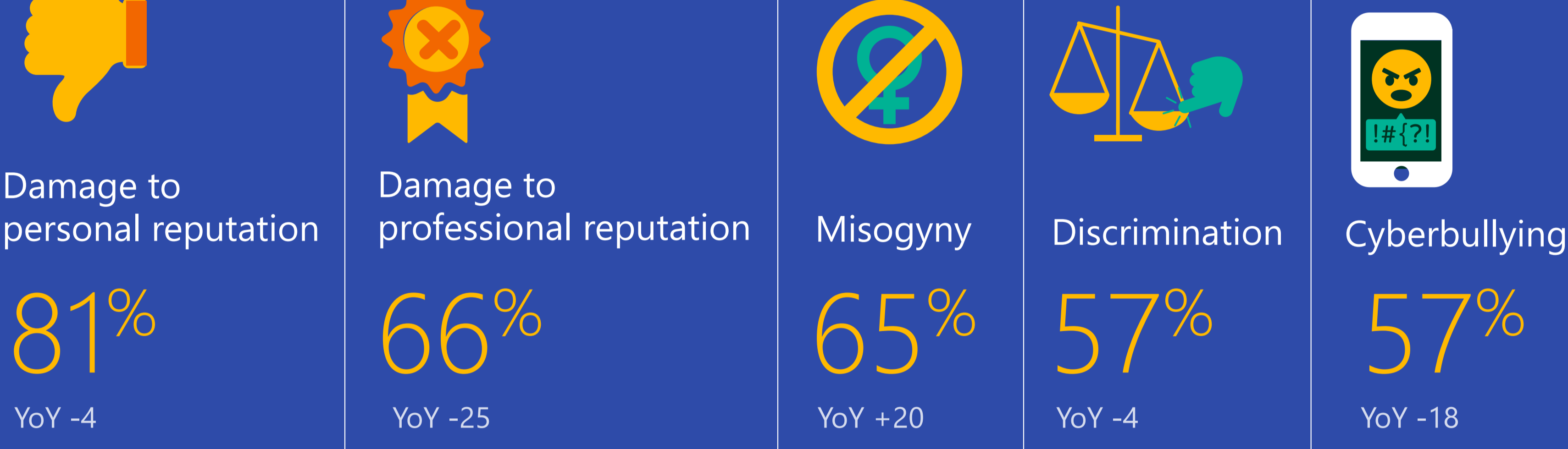
Risk trends



Topics that drive the most incivility

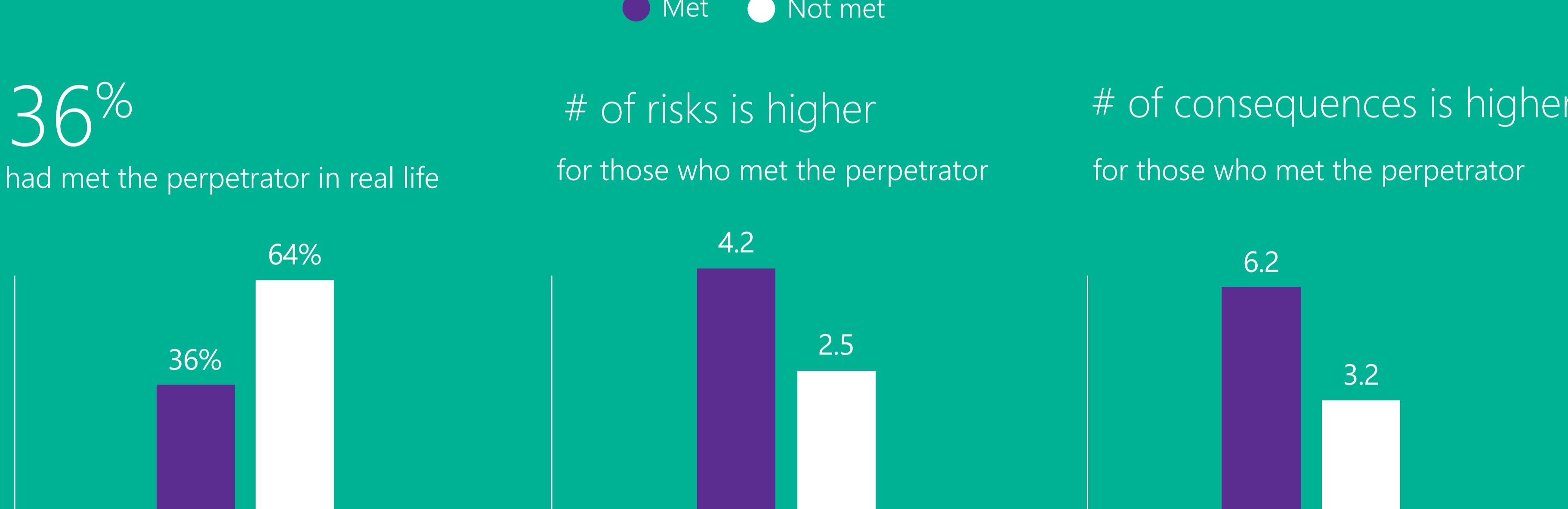


The five most painful online risks*



*Moderate to Unbearable pain

Familiarity with the perpetrator is associated with increased risk & consequences



Teen profile



- > Highest awareness of Microsoft's Digital Civility Challenge
- > Better at finding help than adults

- > Teen girls and boys reported similar levels of risk and consequences
- > 28% have a problem with parents posting about them on social media

- > Despite the drop, teens asking for parents' help is more than triple the 2017 level
- > The best role models: **Parents and Teachers**

Millennials are the most at-risk adult group



58%
Gen Z DCI*

57%
Boomers DCI*

57%
Gen X DCI*

61%
Millennials DCI*

*DCI = Microsoft's Digital Civility Index

Women feel risks are a bigger problem

When asked if risks are a big problem



Global hot spots



5 highest and lowest DCI countries

Ranked by national DCI among 25 surveyed countries

