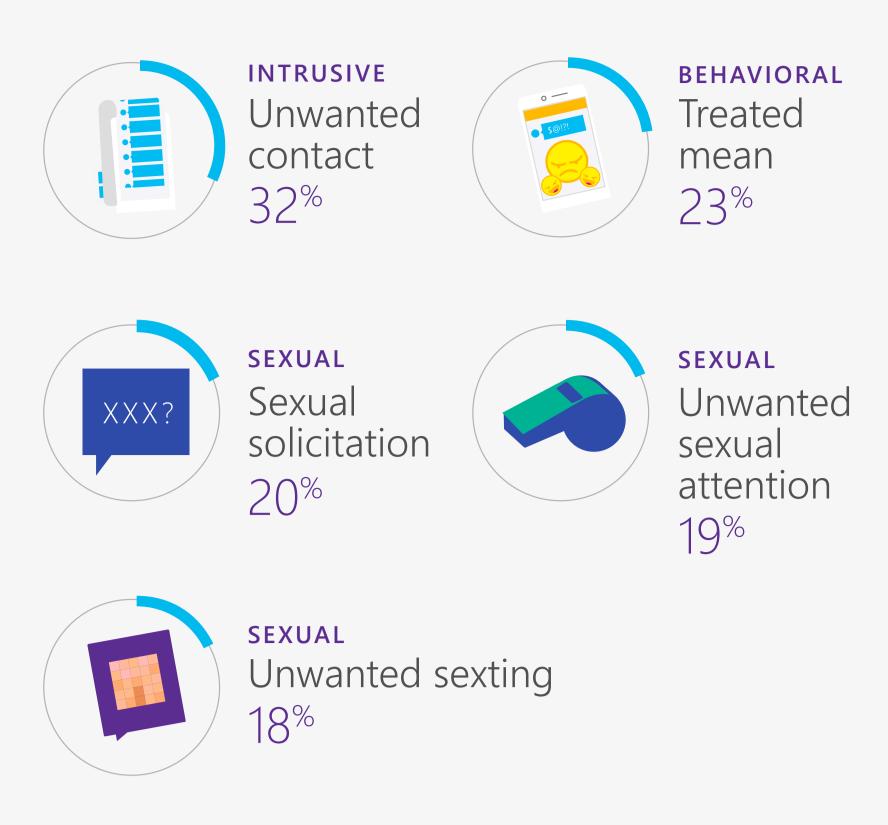
## Based on the views of 5()1

adults & teens



#### Germany

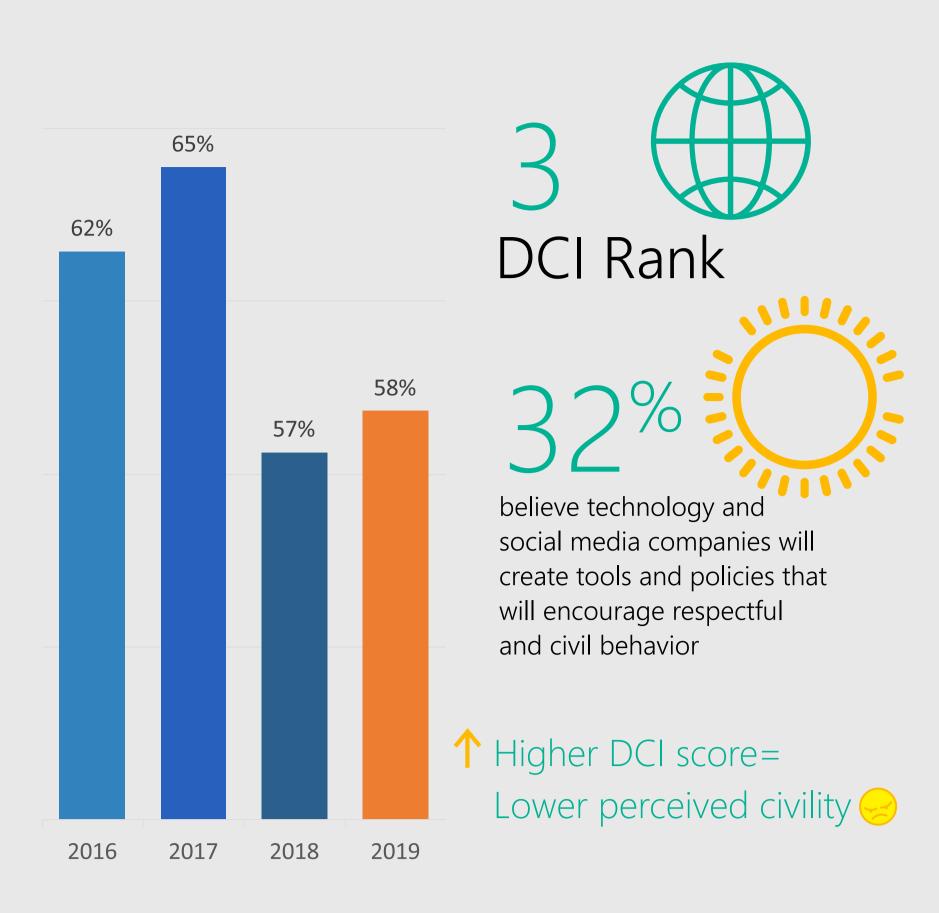
## Most common risks



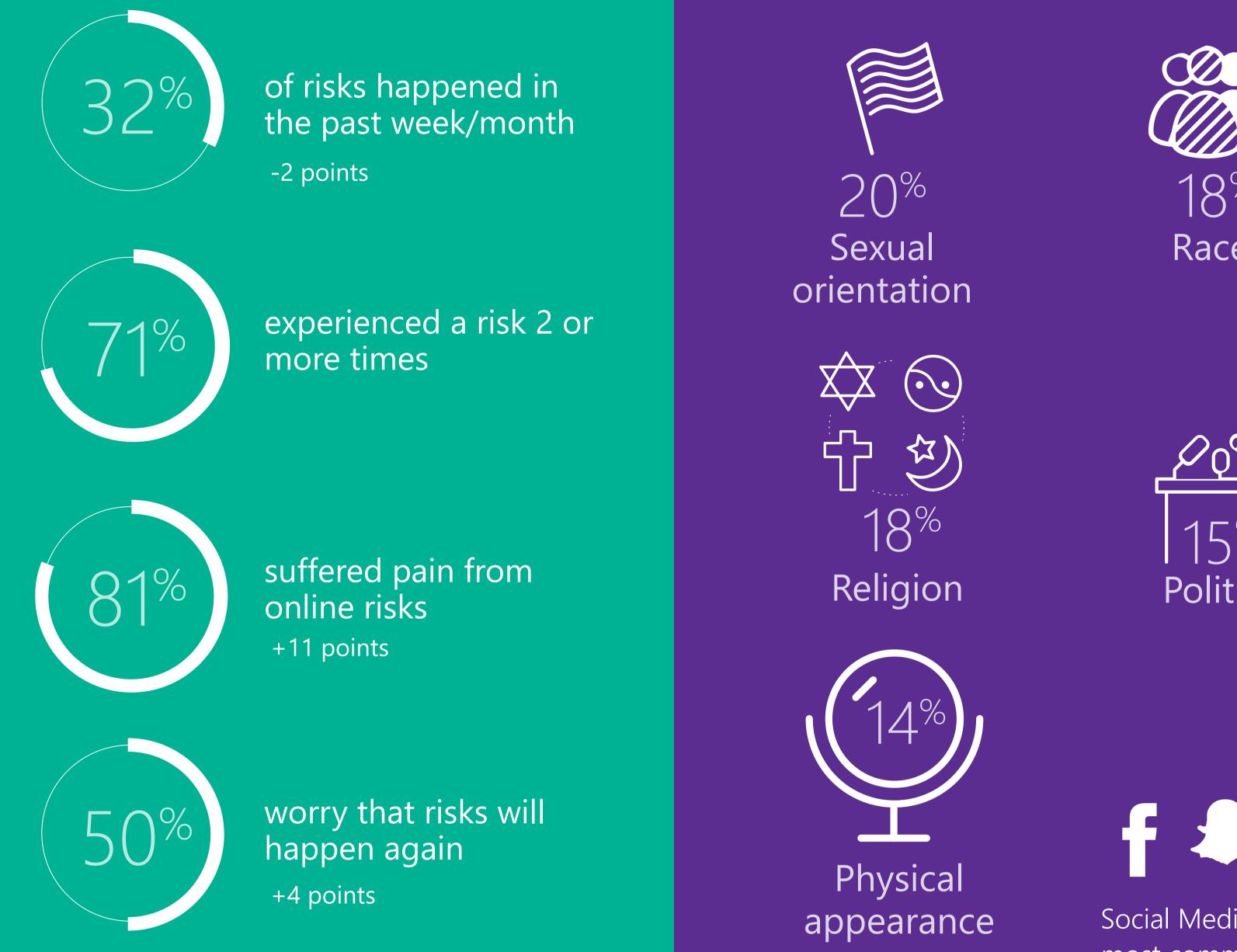
The behavioral and sexual risk categories both increased four points since 2018.

## The Germany Digital Civility Index increased

## 1 point to 58%

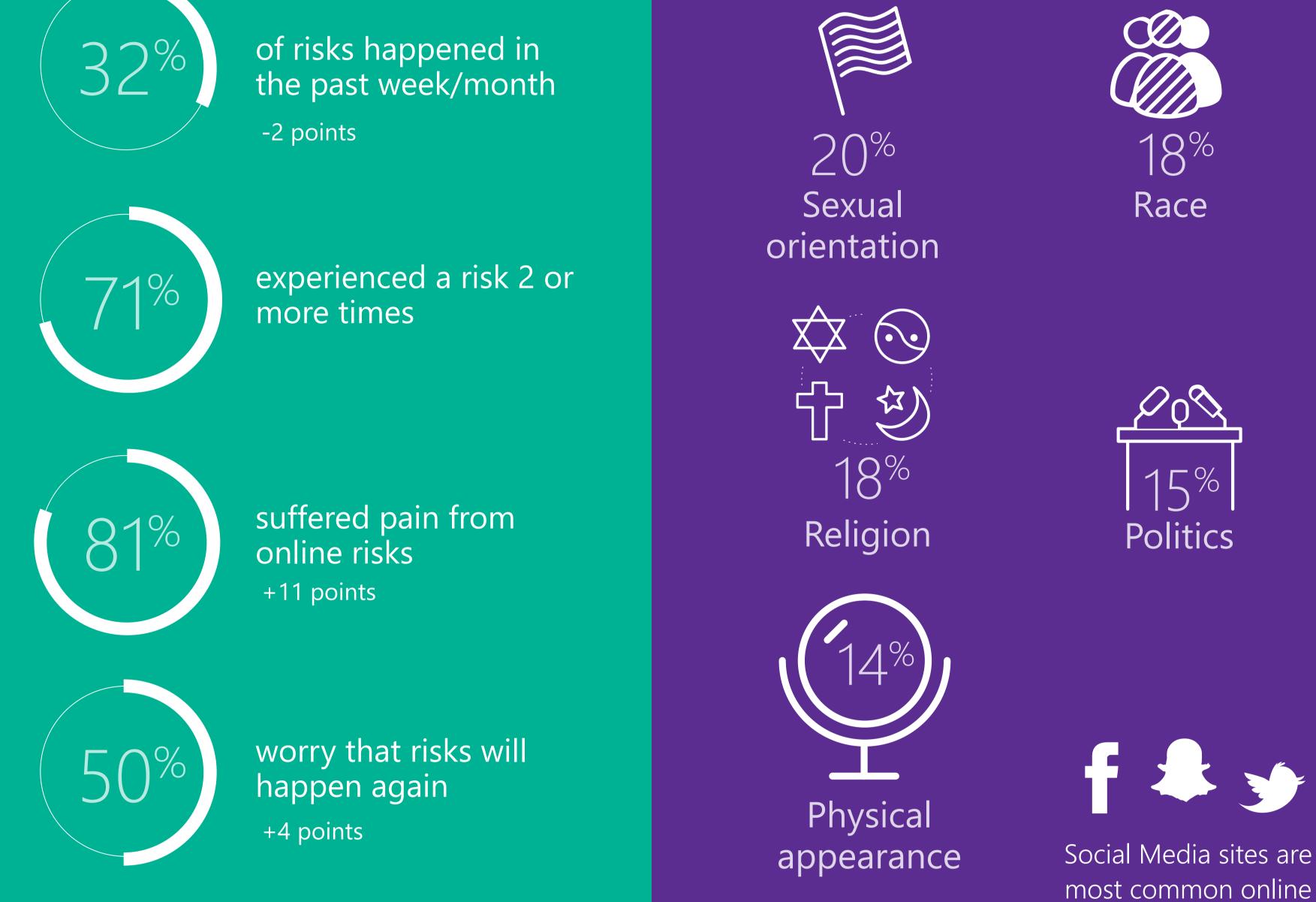


## Risk trends



# Topics that drive the most incivility





## The five most painful online risks\*



\*Moderate to Unbearable pain

Familiarity with the perpetrator is associated with increased risk & consequences

> Met Not met

36% had met the perpetrator in real life

# of risks is higher

for those who met the perpetrator

#### # of consequences is higher

space for risks

for those who met the perpetrator



Teen profile



- > Highest awareness of Microsoft's Digital Civility Challenge
- > Better at finding help than adults



Experienced a risk YoY + 4

Suffered Moderate-Unbearable pain YoY + 1

consequences

on social media

> Teen girls and boys reported similar levels of risk and

> 28% have a problem with

parents posting about them

YoY -2

Asked parents for help YoY -13

Worry risk will

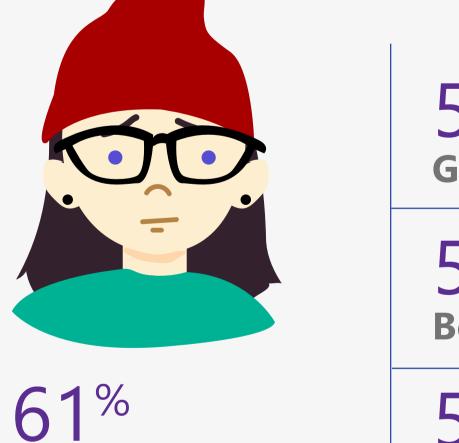
happen again

Suffered a consequence YoY + 1

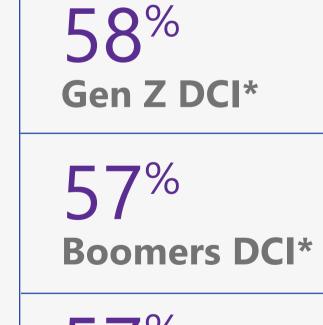
Know where to find help YoY -8

- > Despite the drop, teens asking for parents' help is more than triple the 2017 level
- > The best role models: **Parents and Teachers**

### Millennials are the most at-risk adult group



**Millennials DCI\*** 



57% **Gen X DCI\*** 

\*DCI = Microsoft's Digital Civility Index

Women feel risks are a bigger problem

When asked if risks are a big problem





## Global hot spots

#### Intrusive risks

**Global Intrusive** risk average = 58%

- 1. South Africa
- 2. Peru
- 3. Russia
- 4. Hungary
- 5. Colombia

#### Behavioral risks

**Global Behaviorial** risk average = 45%

- 1. Russia
- 2. South Africa
- 3. Hungary
- 4. Vietnam
- 5. Turkey

#### Sexual risks

**Global Sexual** risk average = 37%

- 1. Peru
- 2. Vietnam
- 3. Colombia
- 4. South Africa
- 5. Mexico

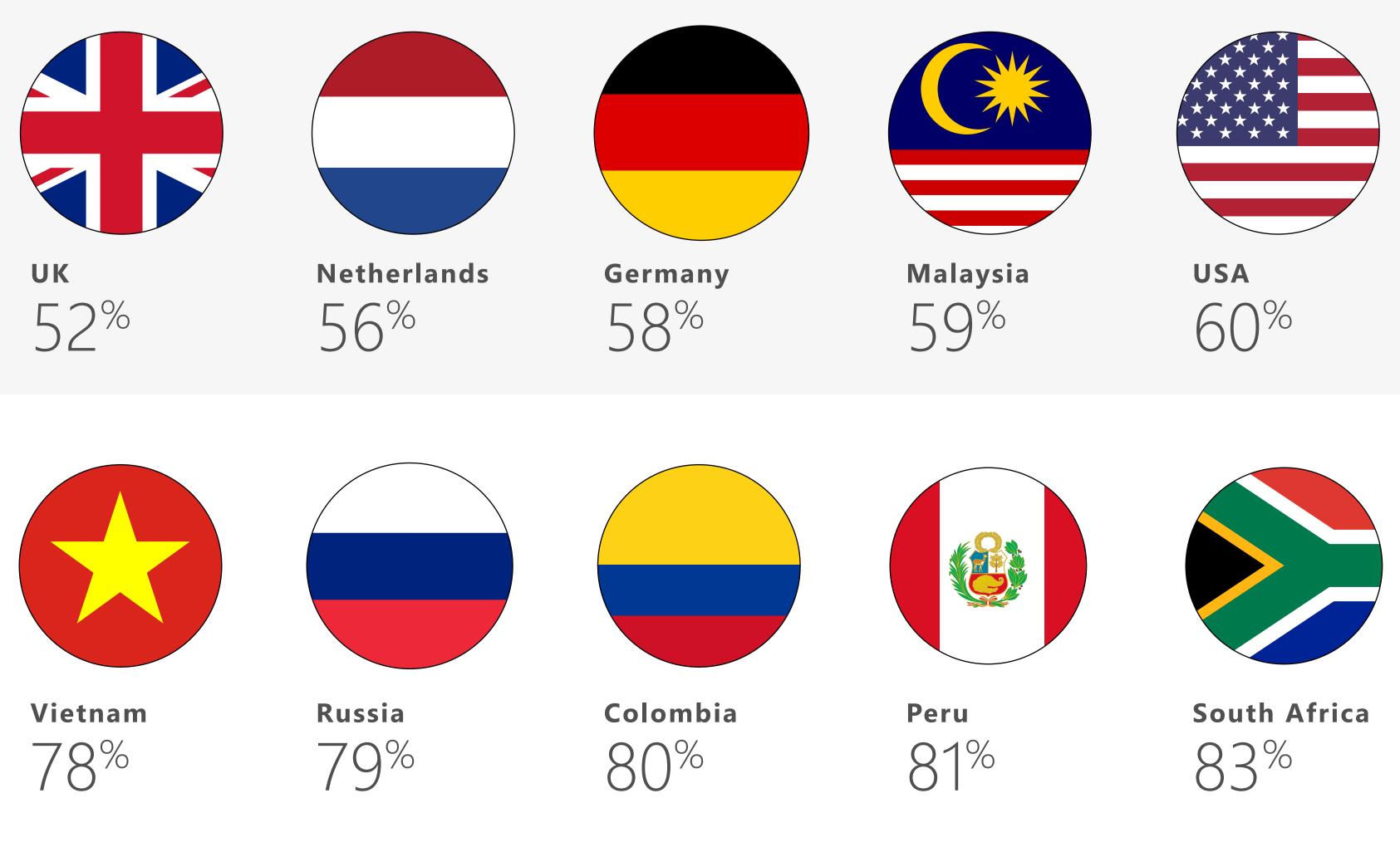
#### Reputational risks

**Global Reputational** risk average = 21%

- 1. Vietnam
- 2. Hungary
- 3. Peru
- 4. South Africa
- 5. India

## 5 highest and lowest DCI countries

Ranked by national DCI among 25 surveyed countries



#### Microsoft Connect with us online!

Microsoft.com/SaferOnline (f) Facebook.com/SaferOnline Stwitter.com/Safer\_Online Youtube.com/MSFTOnlineSafety