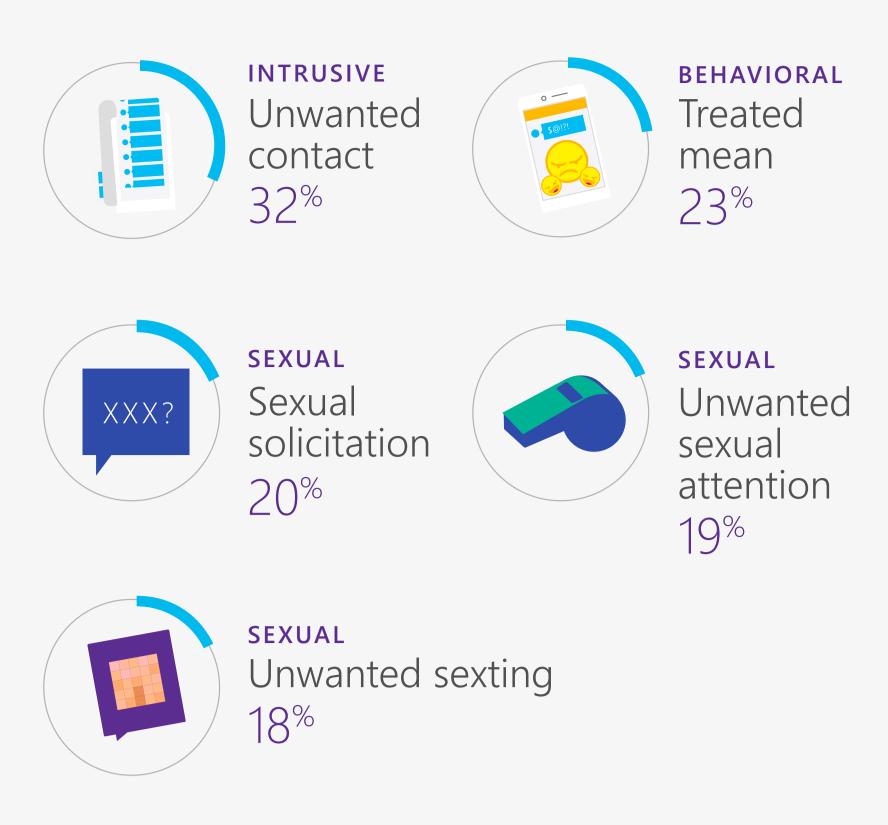
Based on the views of 5()1

adults & teens



Germany

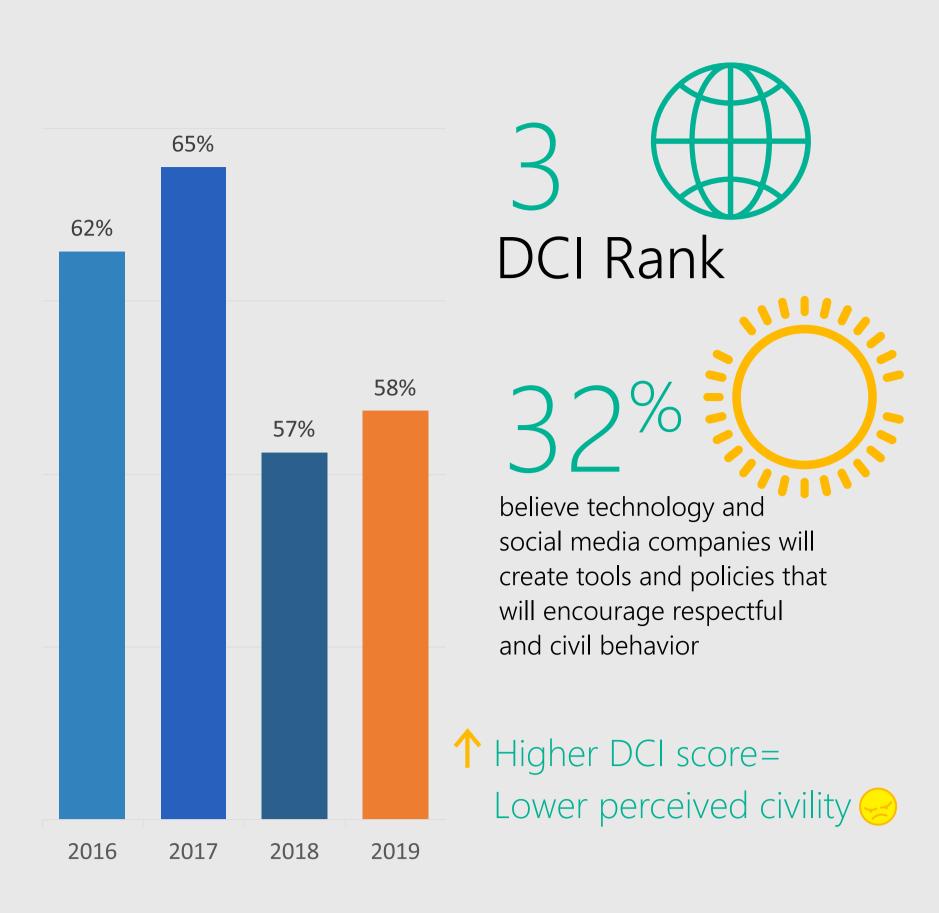
Most common risks



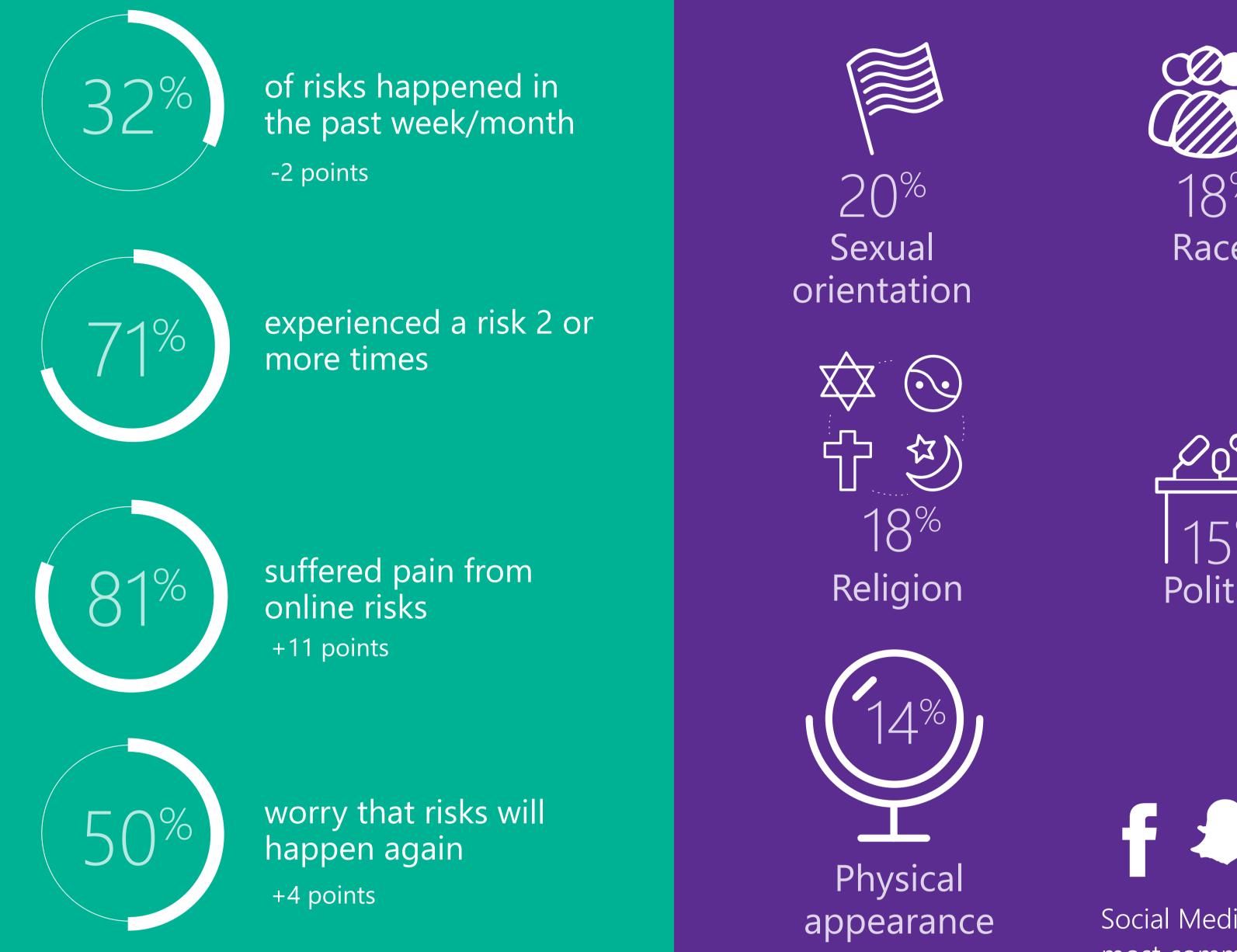
The behavioral and sexual risk categories both increased four points since 2018.

The Germany Digital Civility Index increased

1 point to 58%

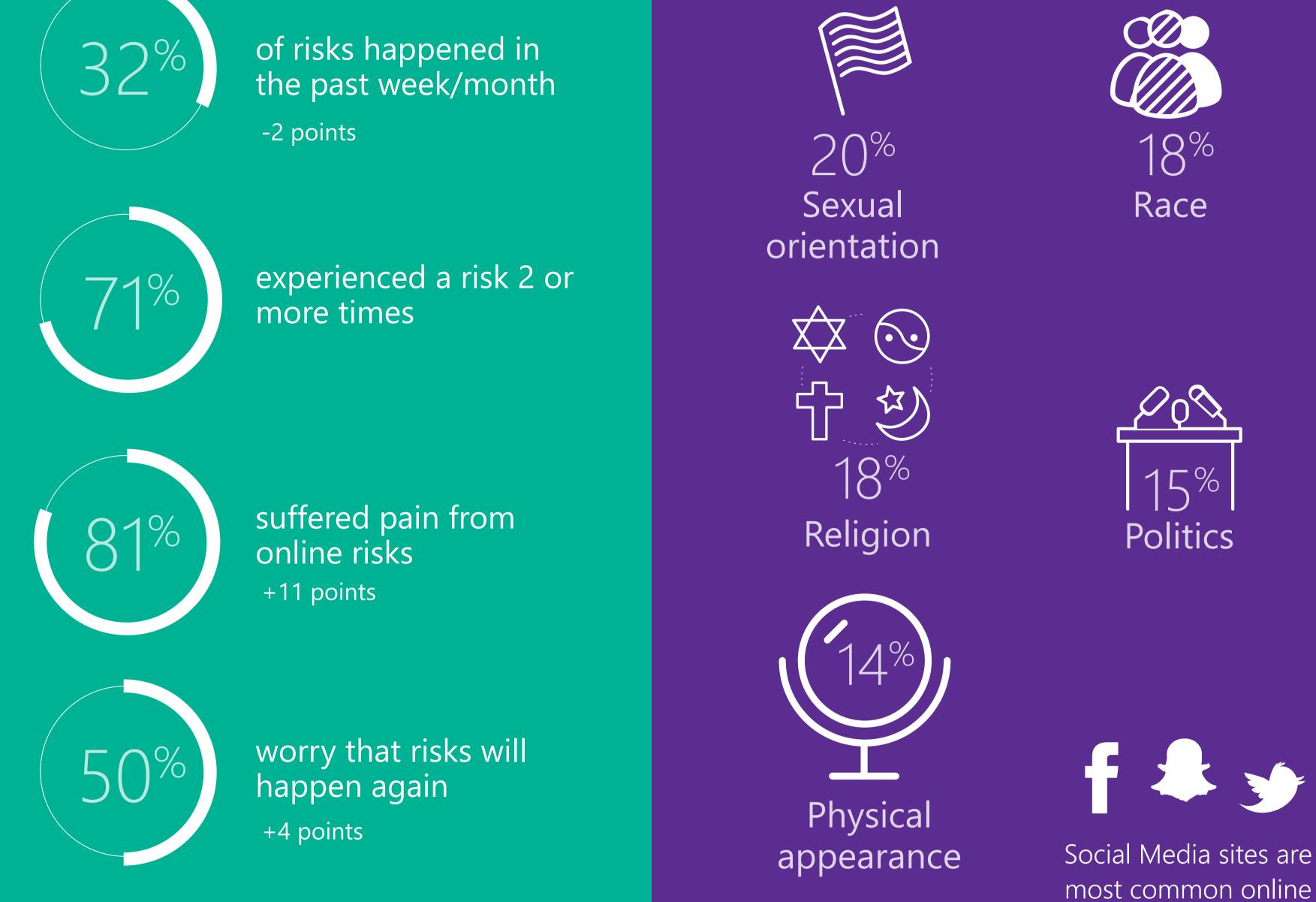


Risk trends

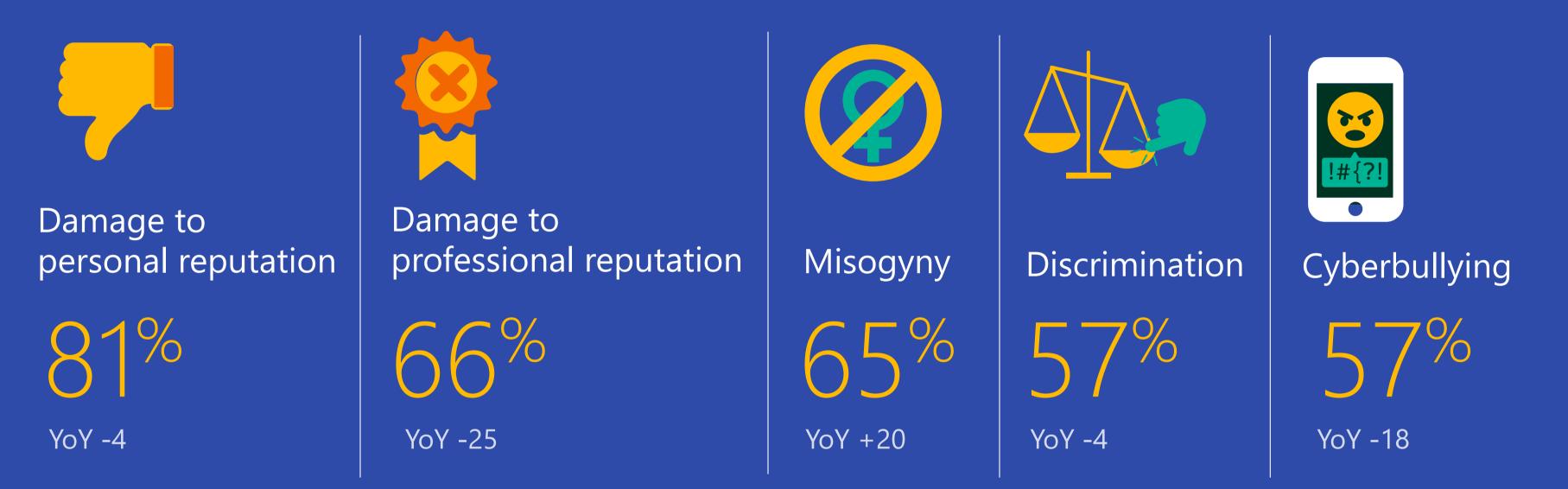


Topics that drive the most incivility





The five most painful online risks*



*Moderate to Unbearable pain

Familiarity with the perpetrator is associated with increased risk & consequences

> Met Not met

36% had met the perpetrator in real life

of risks is higher

for those who met the perpetrator

of consequences is higher

space for risks

for those who met the perpetrator



Teen profile



- > Highest awareness of Microsoft's Digital Civility Challenge
- > Better at finding help than adults



Experienced a risk YoY + 4

Suffered Moderate-Unbearable pain YoY + 1

consequences

on social media

> Teen girls and boys reported similar levels of risk and

> 28% have a problem with

parents posting about them

YoY -2

Asked parents for help YoY -13

Worry risk will

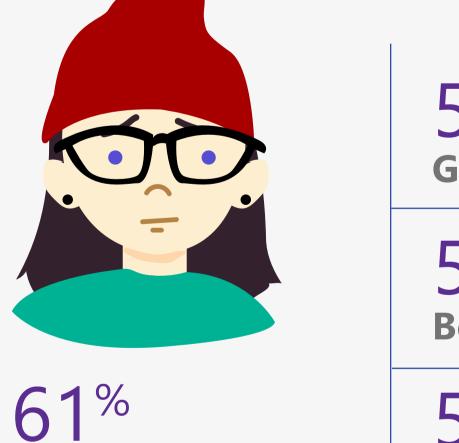
happen again

Suffered a consequence YoY + 1

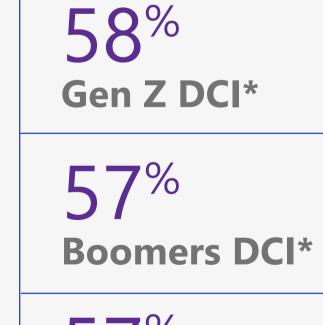
Know where to find help YoY -8

- > Despite the drop, teens asking for parents' help is more than triple the 2017 level
- > The best role models: **Parents and Teachers**

Millennials are the most at-risk adult group



Millennials DCI*



57% **Gen X DCI***

*DCI = Microsoft's Digital Civility Index

Women feel risks are a bigger problem

When asked if risks are a big problem





Global hot spots

Intrusive risks

Global Intrusive risk average = 58%

- 1. South Africa
- 2. Peru
- 3. Russia
- 4. Hungary
- 5. Colombia

Behavioral risks

Global Behaviorial risk average = 45%

- 1. Russia
- 2. South Africa
- 3. Hungary
- 4. Vietnam
- 5. Turkey

Sexual risks

Global Sexual risk average = 37%

- 1. Peru
- 2. Vietnam
- 3. Colombia
- 4. South Africa
- 5. Mexico

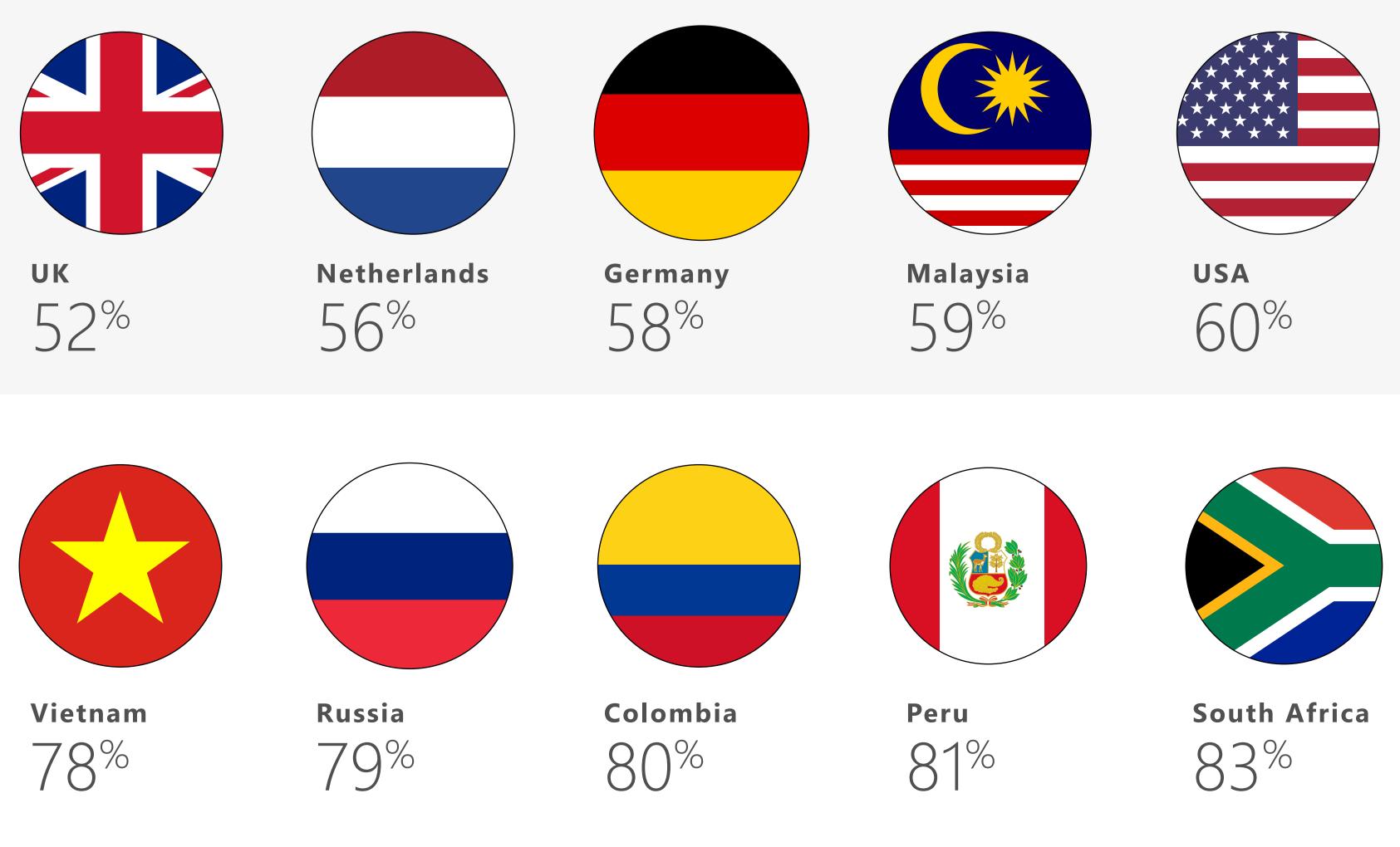
Reputational risks

Global Reputational risk average = 21%

- 1. Vietnam
- 2. Hungary
- 3. Peru
- 4. South Africa
- 5. India

5 highest and lowest DCI countries

Ranked by national DCI among 25 surveyed countries



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